



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

February 17, 2010

OFFICE OF  
THE CHAIRMAN

The Honorable Charles Schumer  
United States Senate  
313 Hart Senate Office Building  
Washington, D.C. 20510  
Dear Senator Schumer:

Thank you for your letter seeking assistance for constituents residing at the Regency Extended Care Center in Yonkers, New York. In your letter, you indicate that at least one constituent was denied participation in TracFone's prepaid cellular telephone service, SafeLink Wireless, because the Regency Extended Care Center was considered a facility with multiple households. TracFone's SafeLink Wireless service is a supported service under the universal service low-income Lifeline program.

I appreciate learning of your views on this issue, and I apologize for the delay in responding. Commission staff have been looking into this matter, and have been in contact with TracFone officials in an effort to assist with your constituents' difficulties. Mr. Javier Rosado, Senior Vice President of Lifeline Services at TracFone, has offered his services to assist your constituents in obtaining the SafeLink Wireless service. Mr. Rosado can be reached at (301) 715-6575.

On October 21, 2009, the Commission released a *Public Notice* seeking comment on the "one consumer-per household" rule in the context of group living facilities. I am enclosing a copy of the *Public Notice* for your information. The comment period has closed, and the Commission staff is reviewing the filings and will fashion its recommendation as expeditiously as possible.

I appreciate your bringing this matter to my attention. Please do not hesitate to contact me if I can be of further assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Julius Genachowski".

Julius Genachowski  
Chairman

Enclosure