



NEWS

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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

FOR IMMEDIATE RELEASE:
October 28, 2010

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FCC CHAIRMAN JULIUS GENACHOWSKI STATEMENT ON VERIZON WIRELESS SETTLEMENT

“Today’s consent decree sends a clear message to American consumers: The FCC has got your back. People shouldn’t find mystery fees when they open their phone bills -- and they certainly shouldn’t have to pay for services they didn’t want and didn’t use. In these rough economic times, every \$1.99 counts.

“I am pleased that Verizon Wireless is now taking the appropriate steps to repay 15 million consumers more than \$52 million dollars. Their \$25 million payment to the U.S. Treasury -- the largest in FCC history -- is an important recognition of the harmful impact on consumers. It will serve as a significant deterrent to others in the future.

“Today’s settlement also includes strong FCC oversight and accountability to ensure that Verizon Wireless fully repays what they owe to their customers and puts new measures in place to improve customer service.

“Thanks to the hard work of Michele Ellison and the many dedicated public servants in the Enforcement Bureau, millions of Verizon Wireless customers will finally receive the refund and the peace of mind they deserve.”

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