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United States Senate

WASHINGTON, DC 20510

December 2, 2010

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Julius Genachowski
Chairman
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski:

I write to you once again about billing practices in the wireless industry. As reported in the *Washington Post* this week, cell phone companies are beginning to unveil faster, more comprehensive networks at the same time they are moving toward tiered pricing plans based on how much data a wireless customer uses. In light of these developments, I urge the Federal Communications Commission (FCC) to consider how tiered pricing will impact billing practices in the wireless industry.

Although the continued evolution of wireless technology will provide cell phone consumers with a variety of voice and data plans to suit their particular needs, tiered pricing can, if not implemented correctly, lead to increased consumer confusion, mystery charges and overages. As I've said before, consumers should know what they're purchasing and smart phone users should know how much data they consume. It is for this reason that wireless companies should offer consumers clear, transparent and informative bills.

Advancements in wireless technology have presented consumers with exciting new cell phone and smart phone options. Those advancements should not go hand-in-hand with increased consumer confusion. For this reason, I urge the FCC to maintain robust oversight of wireless bills. I look forward to working with you on this issue.

Sincerely,



Amy Klobuchar
United States Senator