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FCC NAMES NEW ADMINISTRATOR OF INTERSTATE TRS FUND

Action Part of Commission's Comprehensive Reforms to the VRS Program

Washington, D.C. – The Commission has awarded Rolka Loube Saltzer Associates, LLC, (RLSA) of Harrisburg, PA, a contract to administer the Interstate Telecommunications Relay Service (TRS) Fund, a Fund used to support communication service for persons who have hearing or speech disabilities or who are deaf-blind. Since July 26, 1993, the Commission has required that each common carrier providing voice transmission services also provide TRS throughout their service areas.

The contract specifies the oversight and administrative duties that RLSA will be assuming, which include protecting the integrity of the TRS Fund as well as overseeing the distribution of funds under the FCC's newly established national equipment distribution program for people who are deaf-blind. The latter is required by the new Twenty-first Century Communications and Video Accessibility Act, signed into law on October 8, 2010.

TRS is a telephone transmission service that allows persons who have hearing or speech disabilities or are deaf-blind, to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, and some of the U.S. territories for local and long distance calls.

There is no cost of TRS to the TRS user. The costs of intrastate TRS are supported either through state telephone rate adjustments, or surcharges on local telephone bills. The costs of interstate TRS are supported by contributions made to the TRS Fund by all telecommunications and VoIP service providers. TRS providers are then compensated for the costs of providing interstate TRS, including TRS provided over the Internet, from the TRS Fund on a minutes-of-use basis.

As Administrator of the TRS Fund, RLSA will oversee the collection and disbursement of funds, which shall include reviewing all monthly submissions from TRS providers seeking compensation to ensure there are no irregularities, discrepancies or violations of the Commission's TRS rules, and that there are no indications of potential fraud. RLSA will also establish and implement internal controls and procedures for the disbursement of funds, subject to Commission approval.

RLSA will withhold payment to TRS providers that fail to demonstrate full compliance with all relevant Commission rules governing the provision of TRS, fail to provide adequate documentation or justification for compensation in response to requests for such documentation by the FCC, or engage in potential waste, fraud, or abuse.