



NEWS

**Federal Communications Commission
445 12th Street, S.W.
Washington, D. C. 20554**

News media Information 202 / 418-0500
Fax-On-Demand 202 / 418-2830
TTY 202/418-2555
Internet: <http://www.fcc.gov>
<ftp.fcc.gov>

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

**FOR IMMEDIATE RELEASE
June 20, 2011**

**NEWS MEDIA CONTACT:
Margaret McCarthy at (202) 418-2000**

STATEMENT BY COMMISSIONER MICHAEL J. COPPS APPLAUDING CHAIRMAN GENACHOWSKI'S ANNOUNCEMENT ON CRAMMING

“I applaud today’s announcement from Chairman Genachowski that the Commission will very soon consider proposed rules to protect consumers from ‘cramming.’ Millions of consumers may be victims of unauthorized charges on their phone bills every year. For them, this Commission action comes not a moment too soon. These charges can be heavy and, if undetected, repeated for months and even longer. I look forward to working with the Chairman and all my colleagues on this item and other Consumer Empowerment Agenda proceedings to promote greater transparency and disclosure, including rules to prevent Bill Shock. I congratulate Chairman Genachowski for his statement today and I look forward to working with him and all my colleagues to move us expeditiously to a final order to enhance basic consumer rights.”

- FCC -