

CONSUMER ADVISORY COMMITTEE MEETING

Federal Communications Commission
445 12th Street, S.W., Room TW-C305, Washington, DC

Wednesday, August 17, 2011
8:30 a.m. - 4:00 p.m.

A G E N D A

Morning Session

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| 8:30 - 9:00 a.m. | Continental Breakfast & Networking |
| 9:00 a.m. | Welcome & Call to order Debra Berlyn, CAC Chairperson |
| 9:05 a.m. | Meeting Logistics Scott Marshall, Designated Federal Officer |
| 9:10 - 9:30 a.m. | Expanded Self Introductions |
| 9:30 - 9:45 a.m. | Remarks by the Chairman & Commissioners
(schedules permitting) |
| 9:45 - 10:10 a.m. | Bureau Update Joel Gurin, Chief, Consumer & Governmental Affairs Bureau |
| 10:10 - 10:20 a.m. | Welcome to the World of FACA Ann Bushmiller, Deputy Associate General Counsel, Office of General Counsel |
| 10:20 - 10:30 a.m. | Break |
| 10:30 - 10:50 a.m. | Need for Speed NPRM & Samknows Report, Deborah Broderson, Attorney Advisor CGB & Ellen Satterwhite, Consumer Researcher, CGB |
| 10:50 - 11:20 a.m. | Lifeline/Linkup Update, Jamie Susskind, Attorney Advisor, Lifeline Team, Wireline Competition Bureau |
| 11:20 - 11:40 a.m. | What's Up on Crammin? John B. Adams, Attorney Advisor, Policy Division, CGB |
| 11:40 - 1:00 p.m. | Lunch & Networking |

Afternoon Session

- 1:00 - 1:30 p.m. About the FCC Technology Experience Center, Ronald Cunningham, Manager
- 1:30 - 2:10 p.m. CAC members are invited to visit the TEC for a hands-on experience with Cutting Edge Technologies (see exhibit list)
- 2:10 - 3:00 p.m. Structure and Operation of Advisory Committee and Working Groups Debra Berlyn, Scott Marshall
- 3:00 – 3:20 p.m. Consumer complaint Trends: What are Consumers Complaining About to the FCC, Renee Moore, Consumer Information Analyst, CGB
- 3:20 - 3:30 p.m. Emergency Alert System & November test
Thomas J. Beers, Chief Policy Division, Public Safety and Homeland Security Bureau
- 3:30 - 3:40 p.m. Update: Office of Native Affairs and Policy Geoffrey Blackwell, Chief, ONAP
- 3:40 - 3:45 p.m. Comments from the Public
- 3:45 - 4:00 p.m. Wrap-up & Next Meeting
- 4:00 p.m. **Adjournment**