



Public Service Commission of the District of Columbia
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Washington, D.C. 20005
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Betty Ann Kane
Chairman

October 3, 2011

Ms. Sharon Gillett
Chief
Wireline Competition Bureau
Federal Communications Commission
445 Twelfth Street, SW
Washington, D.C. 20554

RE: NANC Local Number Portability Administration Working Group Report on
Best Practices #70 on Customer Service Record Requests

Dear Ms. Gillett:

This is to advise the Federal Communications Commission that the North American Numbering Council ("NANC"), at its September 15, 2011 meeting, unanimously concurred with the recommendations of the Local Number Portability Administration Working Group to submit the attached Report on Best Practice #70 regarding Customer Service Record Requests with a request that the Best Practice #70 and the Local Number Portability Provisioning Flows be approved by the Wireline Competition Bureau.

Please feel free to contact me or the Local Number Portability Administration Working Group Tri-Chairs: Gary Sacra, Verizon Communications (gary.m.sacra@verizon.com), Paula Jordan, T-Mobile USA (paula.jordan@T-Mobile.com), or Linda Peterman, EarthLink Business (lpeterman@corp.earthlink.com), if you or members of your staff have any questions regarding this NANC recommendation.

Sincerely,

A handwritten signature in black ink that reads "Betty Ann Kane".

Betty Ann Kane
Chairman, North American Numbering Council

Attachment

cc: Ann Stevens, FCC
Marilyn Jones, FCC
NANC Members