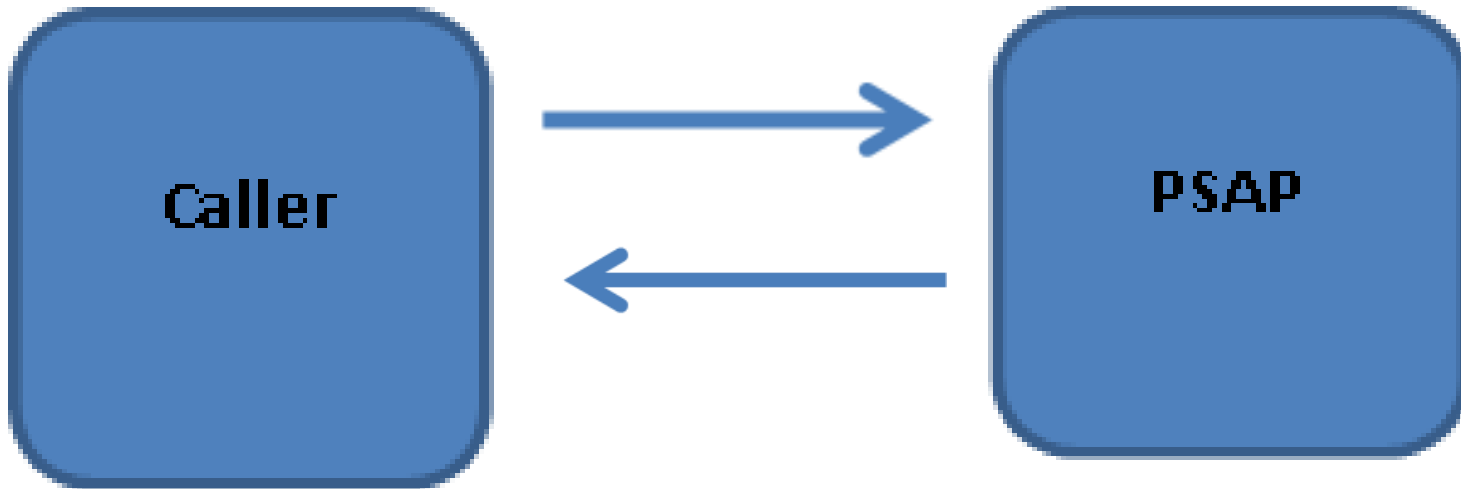


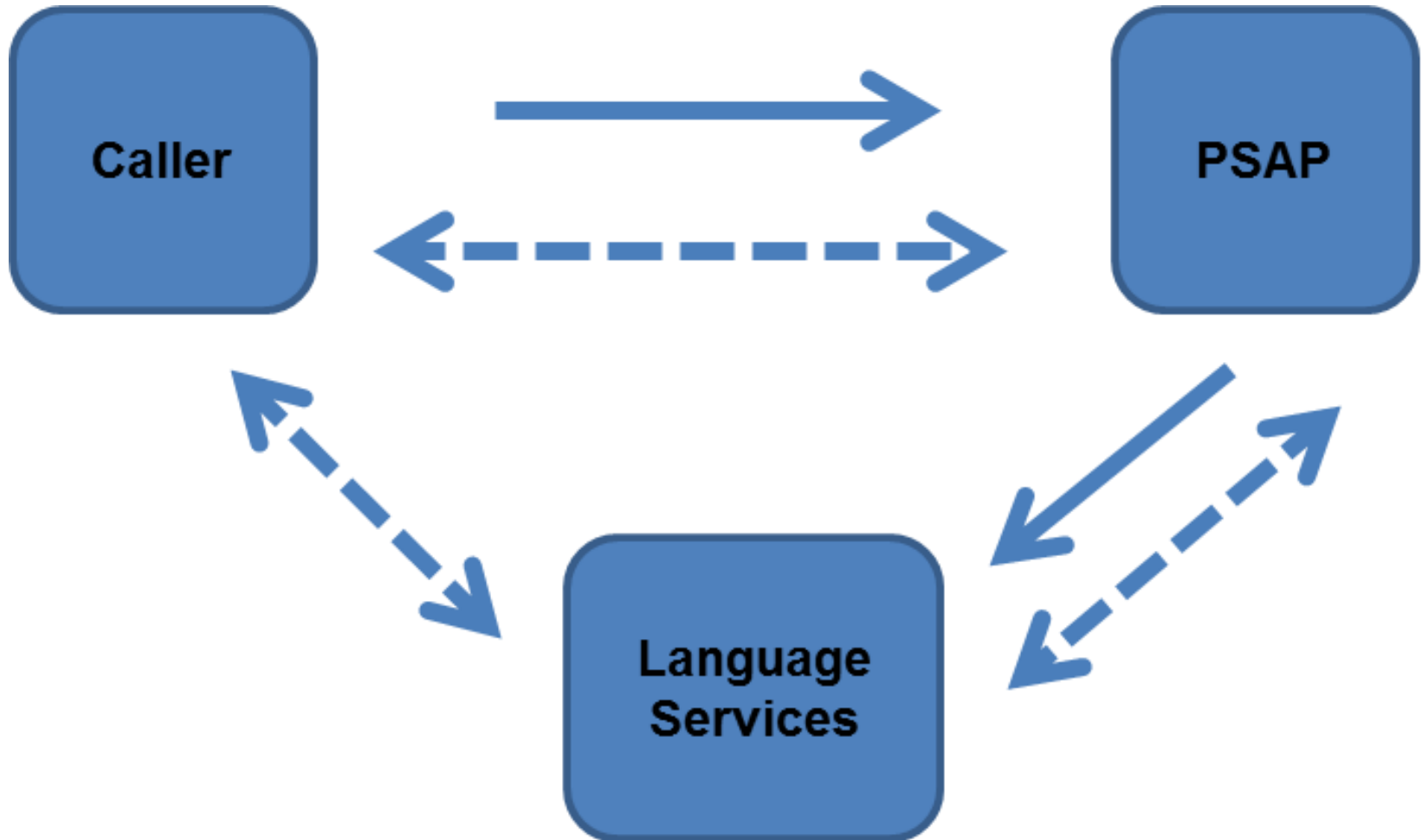
NG9-1-1 Service: Media Communication Line Services (MCLS)

Direct Access to NG9-1-1 for
individuals with disabilities who
make Video, Text and/or Voice Calls

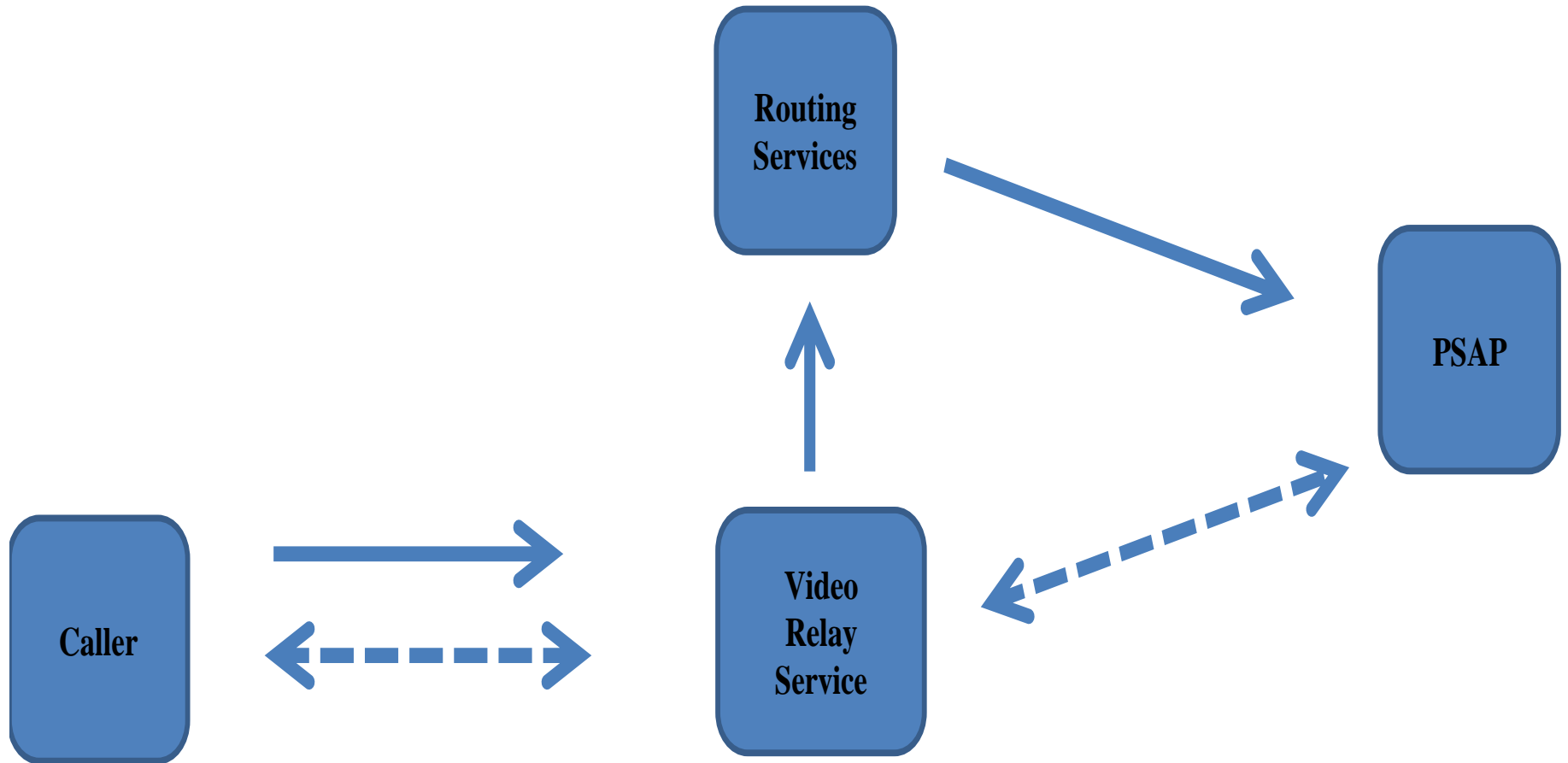
LEGACY 911: Voice or TTY call



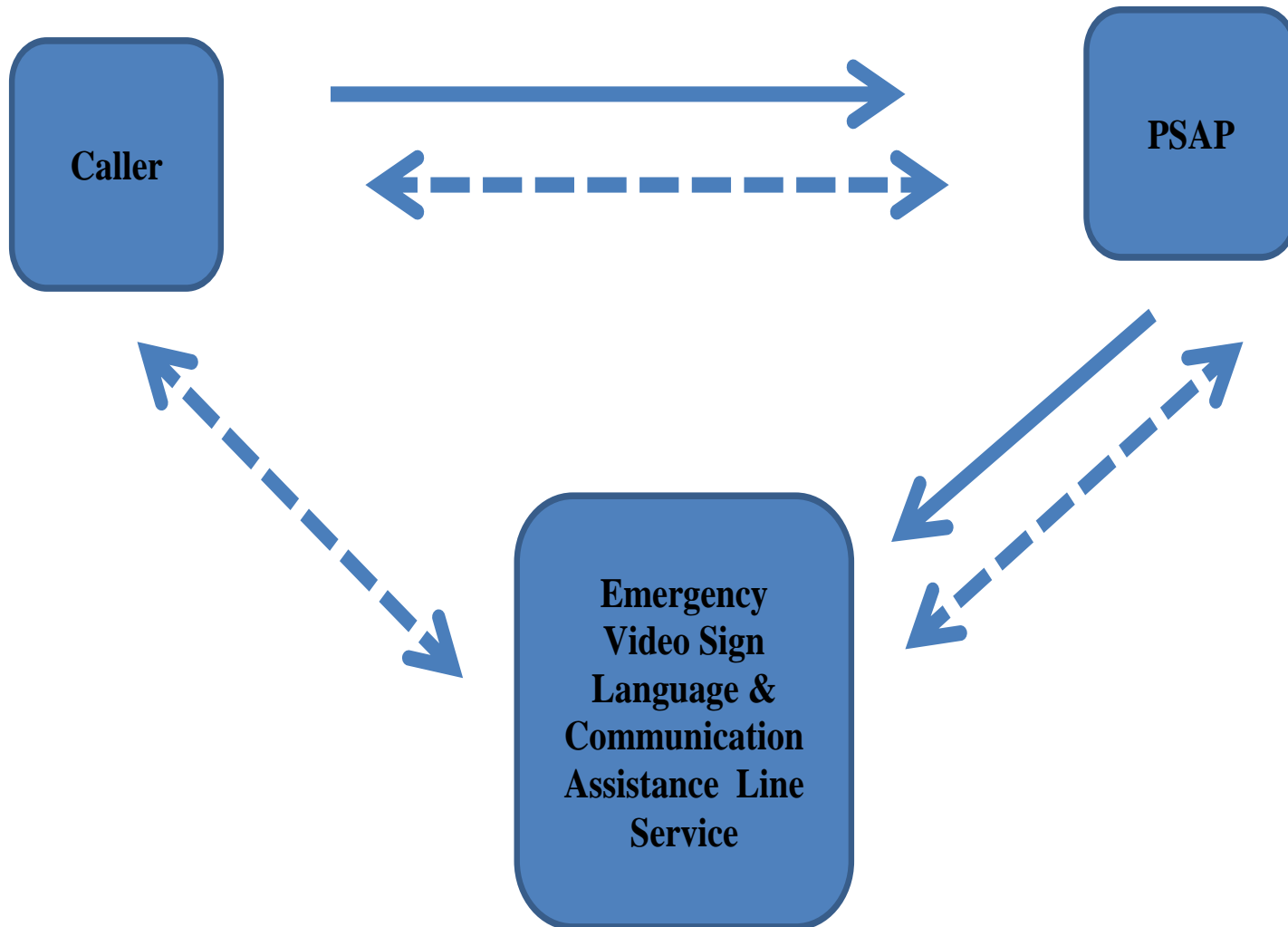
LEGACY 911: Voice call by non-native English caller



LEGACY 911: Video 911 call via Video Relay Service (VRS)



NG911: Video 911 call



MCLS

- Line Services Include:
 - Sign Language
 - Speech-to speech
 - Text-to-voice
 - Voice-to-text
 - Any of the combinations

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