

Federal Communications Commission
Washington, D.C. 20554
Emergency Access Advisory Committee (EAAC)
Minutes: December 14, 2012

Welcome remarks and introductions were made by EAAC Co-Chairs David Dzumba and Richard Ray. David Dzumba called the attendance. A list of the attendees is attached to these minutes as APPENDIX A. The Agenda for this meeting is attached as APPENDIX B. The minutes of the November 9, 2012 meeting were approved, following a motion to accept the minutes as proposed made by Joel Ziev and seconded by Jean-Paul Emard.

Patrick Donovan provided an update on the Text-to-911 and Next Generation 9-1-1 proceedings, and other Public Safety and Homeland Security Bureau (PSHSB) activities of interest to the EAAC. Mr. Donovan shared some existing text-to-911 trials in various States, and the Further Notice of Proposed Rulemaking (FNPRM) issued on December 12, 2012 which builds on the recently filed voluntary commitment by the four largest wireless carriers to make text-to-911 available to their customers by May 15, 2014, and to provide automatic bounce back messages across their networks by June 30, 2013. The FNPRM proposes rules that will enable text messages to be sent to 911 by all carriers, including “over-the-top” carriers, and that will educate and inform consumers regarding the future availability and appropriate use of text-to-911. Comments for Section III.A are due twenty days after publication in the Federal Register, reply comments 30 days after publication, and comment date for other sections is sixty days after publication and reply comments for other sections ninety days after publication. Mr. Donovan shared that he will be out on a one-year detail starting January and introduced his replacement, Zenji Nakazawa, Deputy Chief of the Policy and Rules Division of the PSHSB. Suzy Rosen Singleton discussed briefly the FCC’s outreach plans for text-to-911 consumer education to emphasize the following facts:

1. In an emergency, always make a voice (or relay or TTY) call to 911 if possible,
2. In most cases now, you cannot reach 911 by sending a text message, and
3. In the future, you may be able to send text messages to 911, but you should still make a voice (or TTY or relay) call if you can.

The FCC is in the process of developing web pages, fact sheets and FAQs in English, Spanish and American Sign Language, and identifying a wide variety of stakeholders for collaborative outreach efforts, including disability groups, public safety entities, the industry, and others as appropriate.

Comments on the FCC Update: Various individuals discussed some concerns about meaningful stakeholder inclusion and collaboration, and a consistent, unified, and comprehensive roll-out given the challenge of interoperability and the regional and carrier variations of coverage. Kevin Green discussed Verizon’s deployment in York County, Virginia, and looks forward to additional deployments over the next year or so, including a solution in Frederick County, Maryland where a significant number of deaf and hard of hearing individuals reside. Donna Platt encouraged people to attend the NENA Development Conference this February in Orlando to continue such outreach work. Al Sonnensthal read a group statement regarding consumer concerns such as the lack of an immediate FCC mandate and required deadlines. Christian

Vogler indicated that Gallaudet University would be available to assist in the endeavor of mapping out the text-to-911 coverage by carriers and PSAPs.

Subcommittee #3 provided an overview of its draft report on NG9-1-1 Media Communication Line Services (Emergency Video Sign Language and Communication Assistance Line Services) and welcomed comments from the EAAC members. Donna Platt explained that the title of the workgroup has been changed because such proposed services include not only video communications, but also text and voice calls. Discussions ensued about best practices in direct communications with PSAPs, model structuring of such centers, range of options and feasibility, and specialized personnel.

Subcommittee #1 (SC1) provided an overview of its draft report on recommendations regarding Text-to-911. Five more teleconferences are scheduled to occur in the next few weeks so that the SC1 may try to submit a finalized report at the next EAAC meeting in January.

Gunnar Hellstrom was given time on the agenda to review the completed report regarding TTY transition from the legacy system to an IP-based network, and to request the EAAC's input.

Regarding rechartering: Karen Peltz Strauss clarified that as of yet, no additional meetings are scheduled after January, and that the FCC is still exploring the next steps. The FCC values the work the EAAC does and encourages the EAAC members to meet on their own if they so desire. The EAAC members will be kept apprised about any updates on rechartering.

David Dzumba thanked Comcast and Angel Arocho for sponsoring the lunch, and confirmed that the next EAAC meeting is scheduled for January 11, 2013.

The meeting adjourned at 2 pm.

Appendix A
EAAC Meeting
Friday, December 14, 2012
Attendance in person and on Conference Bridge

Bernard	Aboba	X
Shellie	Blakeney	X
Brian	Daly	X
Patrick	Donovan	X
Toni	Dunne	X
David	Dzumba	X
Jean-Paul	Emard	X
Matthew	Gerst	X
Kevin	Green	X
Eric	Hageron	X
Gunnar	Hellstrom	X
Brendan	Kasper	X
Marte	Kinder	X
Chris	Littlewood	X
Bruce	McFarlane	X
Robert	Mather	X
Christian	Militeau	X
Hilary	Martinson	X
Don	Mitchell	X
Peter	Musgrove	X
Donna	Platt	X
Richard	Ray	X
Laura	Ruby	X
Brian	Scarpelli	X
DeWayne	Sennett	X
Susan	Sherwood	X
Suzy Rosen	Singleton	X
Alfred	Sonnenstrahl	X
Karen Peltz	Strauss	X
Mark	Stern	X
Christian	Vogler	X
Norm	Williams	X
Joel	Ziev	X

Also attending:
Subcommittee #1 external member Roger Hixson (NENA Technical Advisor)

Appendix B

Federal Communications Commission
Emergency Access Advisory Committee (EAAC)
Working Agenda¹
December 14, 2012

11:30 a.m. EST

Working Lunch

Welcome, Introductions and Attendance.
(EAAC Co-Chairs Richard Ray and David Dzumba)

Consider and approve minutes from previous meeting.

Report on Text-to-911 rulemaking proceeding, Discuss Upcoming FCC Report to Congress on the Legal and Statutory Framework for Next Generation 9-1-1 Services, and other Public Safety and Homeland Security Bureau activities of interest to the EAAC (PSHSB FCC)

Open discussion on planning and training for roll-out of text-911

Review of subcommittees' works-in-progress

Subcommittee #3 - PSAP Sign Language and Other Communications' Assistance (Donna Platt and Chris Littlewood)

Subcommittee #1: Pre-NG911 Mobile Text to 911 Solution(s) includes report on ATIS Standards and Assumptions SMS-911 (Gregg Vanderheiden and Brian Daly)

Call for public comment

2:00 p.m. EST

Adjourn meeting

¹ There may be changes in the order of agenda items as the meeting progresses.