**CONSUMER ADVISORY COMMITTEE MEETING**

**Federal Communications Commission**

**445 12th Street, S.W., Room TW-C305, Washington, DC**

**Friday, April 26, 2013**

**8:30 a.m. - 4:00 p.m.**

**A G E N D A**

**Morning Session**

8:30 - 9:00 a.m. Continental Breakfast & Networking

9:00 a.m. Welcome & Call to order Debra Berlyn, CAC Chairperson

9:05 a.m. Meeting Logistics Scott Marshall, Designated Federal Officer

9:10 - 9:30 a.m. Self Introductions

9:30 - 9:45 a.m. Remarks of Commissioner Ajit Pai

9:45 - 10:25 a.m. Bureau Update Kris Monteith, Acting Chief, Consumer & Governmental Affairs Bureau

Mark Stone, Deputy Bureau Chief, CGB

Karen Peltz Strauss, Deputy Bureau Chief, CGB

10:25 - 10:30 a.m. **Break**

10:30 – 11:00 a.m. Update on Bill Shock & Cramming

John B. Adams, Acting Deputy Chief, CGB Policy Div.

11:00 - 11:20 a.m. Update on Lifeline Program

Jonathan Lechter, Lifeline Team Leader, Wireline Competition Bureau

11:20 – 11:35 a.m. Update on mHealth Initiative

Matthew Quinn, Director, FCC Healthcare Initiatives

11:35 – 11:50 a.m. Remarks of CAC members Dr. Julian Goldman, Douglas Trauner, and Robert Jarrin, formerly Co-chairpersons, FCC mHealth Task Force

11:50 – 12:10 p.m. Update on FCC Technology Policy Transition Task Force

Rebekah Goodheart, Deputy Director

12:10 – 12:30 p.m. Update on Spectrum Incentive Auction

Edward (Smitty) Smith, Chief of Staff, FCC Incentive Auction Task Force

12:30 – 1:00 p.m. **Lunch**

**Commission Meeting Room**

**Afternoon Session**

1:00 – 1:20 p.m. What Are Consumers Complaining About to the FCC

Sharon Bowers, Chief, Consumer Inquiries and Complaints Division, CGB

1:20 – 1:30 p.m. Welcome to (or back) to the World of FACA

Paula Silberthau, Attorney Advisor, FCC Office of   
General Counsel

1:30 – 1:40 p.m. Committee Operation and Structure

Debra Berlyn & Scott Marshall

1:40 – 2:40 p.m. Working Group Exploration & Brainstorming

[Locations TBA]

2:40 - 3:20 p.m. Working Group Report Back & Discussion

Debra Berlyn

3:20 – 3:40 p.m. Update on Inmate Calling Rates

Lee Petro, Drinker, Biddle, & Reath, Pro-Bono Counsel to

Martha Wright & Petitioners

3:40 - 3:45 p.m. Comments from the Public

3:45 - 4:00 p.m. Wrap-up & Next Meeting

4:00 p.m. **Adjournment**