

## CONSUMER ADVISORY COMMITTEE MEETING

Federal Communications Commission  
445 12<sup>th</sup> Street, S.W., Room TW-C305, Washington, DC

Friday, April 26, 2013  
8:30 a.m. - 4:00 p.m.

### A G E N D A

#### Morning Session

- 8:30 - 9:00 a.m. Continental Breakfast & Networking
- 9:00 a.m. Welcome & Call to order Debra Berlyn, CAC Chairperson
- 9:05 a.m. Meeting Logistics Scott Marshall, Designated Federal Officer
- 9:10 - 9:30 a.m. Self Introductions
- 9:30 - 9:45 a.m. Remarks of Commissioner Ajit Pai
- 9:45 - 10:25 a.m. Bureau Update Kris Monteith, Acting Chief, Consumer & Governmental Affairs Bureau  
Mark Stone, Deputy Bureau Chief, CGB  
Karen Peltz Strauss, Deputy Bureau Chief, CGB
- 10:25 - 10:30 a.m. **Break**
- 10:30 – 11:00 a.m. Update on Bill Shock & Cramming  
John B. Adams, Acting Deputy Chief, CGB Policy Div.
- 11:00 - 11:20 a.m. Update on Lifeline Program  
Jonathan Lechter, Lifeline Team Leader, Wireline Competition Bureau
- 11:20 – 11:35 a.m. Update on mHealth Initiative  
Matthew Quinn, Director, FCC Healthcare Initiatives
- 11:35 – 11:50 a.m. Remarks of CAC members Dr. Julian Goldman, Douglas Trauner, and Robert Jarrin, formerly Co-chairpersons, FCC mHealth Task Force

- 11:50 – 12:10 p.m. Update on FCC Technology Policy Transition Task Force  
Rebekah Goodheart, Deputy Director
- 12:10 – 12:30 p.m. Update on Spectrum Incentive Auction  
Edward (Smitty) Smith, Chief of Staff, FCC Incentive Auction Task Force
- 12:30 – 1:00 p.m. **Lunch**  
**Commission Meeting Room**

**Afternoon Session**

- 1:00 – 1:20 p.m. What Are Consumers Complaining About to the FCC  
Sharon Bowers, Chief, Consumer Inquiries and Complaints Division,  
CGB
- 1:20 – 1:30 p.m. Welcome to (or back) to the World of FACA  
Paula Silberthau, Attorney Advisor, FCC Office of  
General Counsel
- 1:30 – 1:40 p.m. Committee Operation and Structure  
Debra Berlyn & Scott Marshall
- 1:40 – 2:40 p.m. Working Group Exploration & Brainstorming  
[Locations TBA]
- 2:40 - 3:20 p.m. Working Group Report Back & Discussion  
Debra Berlyn
- 3:20 – 3:40 p.m. Update on Inmate Calling Rates  
Lee Petro, Drinker, Biddle, & Reath, Pro-Bono Counsel to  
Martha Wright & Petitioners
- 3:40 - 3:45 p.m. Comments from the Public
- 3:45 - 4:00 p.m. Wrap-up & Next Meeting
- 4:00 p.m. **Adjournment**