

Figure 14

Flow Step	Description
1. End User initiates disconnect	<ul style="list-style-type: none"> <li>The End User provides disconnect date and negotiates intercept treatment with current SP.</li> </ul>
2. Is NLSP a Reseller or Class 2 or 3 Interconnected VoIP Provider?	<ul style="list-style-type: none"> <li>If Yes, go to Step 3.</li> <li>If No, go to Step 4.</li> </ul>
3. NLSP sends disconnect request to NNSP	<ul style="list-style-type: none"> <li>Current Local SP sends disconnect request to current Network SP, per inter-company processes.</li> </ul>
4. NNSP initiates disconnect	<ul style="list-style-type: none"> <li>NNSP initiates disconnect of service based on request from NLSP or End User.</li> <li>NNSP initiates disconnect of service based on regulatory authority(s).</li> </ul>
5. NNSP arranges intercept treatment when applicable	<ul style="list-style-type: none"> <li>NNSP arranges intercept treatment as negotiated with the End User, or, when the disconnect is SP initiated, per internal processes.</li> </ul>
6. NNSP creates and processes service order	<ul style="list-style-type: none"> <li>NNSP follows existing internal process flows to ensure the disconnect within its own systems.</li> </ul>
7. NNSP notifies NPAC of disconnect date <sup>1</sup> and indicates effective release date <sup>2</sup>	<ul style="list-style-type: none"> <li>NNSP notifies NPAC of disconnect date via the SOA interface and indicates effective release date, which defines when the broadcast occurs.</li> <li>If no effective release date is given, the broadcast from the NPAC is immediate. <b>The maximum interval between disconnect date and effective release date is 18 months.</b></li> </ul>
8. Has effective release date been reached?	<ul style="list-style-type: none"> <li>If Yes, go to Step 9.</li> <li>If No, repeat Step 8.</li> </ul>
9. NPAC broadcasts subscription deletion to all applicable providers	<ul style="list-style-type: none"> <li>On effective release date, the NPAC broadcasts SV deletion to all applicable SPs via the LSMS interface.</li> </ul>
10. <b>Notify Provider</b> – NPAC notifies code/block holder of disconnected TN(s), disconnect and release dates	<ul style="list-style-type: none"> <li>On effective release date, the NPAC notifies code/block holder of the disconnected TN(s), effective release and disconnect dates via the SOA interface. Reseller/Interconnected VoIP Provider/Type 1 Notification, Figure 8.</li> </ul>
11. NPAC deletes TN(s) from active database	<ul style="list-style-type: none"> <li>On effective release date, the NPAC removes telephone number from NPAC database.</li> </ul>
12. End	