

Service Coordination Group Milestones



National SMS Interim Text Preparation and Implementation Activities	Dates re end of 3Q13 (re Verizon plan) to be developed	Dates re May 15, 2014 (note overlap cases)	Responsible	Notes
Milestone Events and Dates, for major enabling activities [Early actions by individual carriers should provide input to the below activities]				Background & History - see Appendix H
Organize Stakeholders regarding NENA/APCO led Work Team		by 4/15/2013	Hixson/English	
1. Investigation and Resolution of Open Questions (see Appendix A for detail)		4/15-5/15/2013		Appendix A
2. Development of Planning and Impacts Info for 9-1-1 Authorities		5/1-6/1/2013		Outline in Appendix B
3. Delivery of Initial 9-1-1 Authority Info		6/1-6/15/2013		includes sessions at NENA2013 Conference
4. Develop Common Procedures and Service Operations (Carriers, TCC Operators, Public Safety) [Converge early carrier actions and procedures into common M&P]		5/15-7/1/2013		
[Coordinate ATIS Guidelines to Implement TCCs with overall plans]		5/15-7/15/2013		
5. Provide Info on this Plan and Objectives as Recommendations through SC1 and EAAC to the FCC	6/1/2013	6/1/2013	SC1 and Co-chairs	
6. Develop Consumer Education (led by FCC?)		6/1- 8/1/2013		
7. Deliver Consumer Education		8/1/-11/15/2013		
8. Update 9-1-1 Authority Education and Deliver		7/1-9/15/2013		
9. Develop PSAP Operations Education		9/15-10/15/2013		
10. Deliver PSAP Operations Education		10/15-12/15/2013		Train the Trainer?
12. Develop Common Testing Plan		11/15/2013-1/15/2014		Appendix C
13. Develop national multicarrier Deployment Plan	8/1/2013	2/1/2014		
14. Accomplish Testing	7/15-8/15/2013	2/1-3/1/2014		
15. Deploy Nationally	8/16-9/30/2013	4/1-5/15/2014		
16. Review Results and Make Any Adjustments	10/1-12/1/2013	5/16-7/16/2014		

Service Coordination Group Work List

sample



SMS Interim Text Resolution and Development Issues							
Issue	Carriers	TCC	NENA	APCO	ATIS	FCC	Notes
9-1-1 Text charges	X						
Originating							
Response from PSAP							
PSAP callback							
Method for PSAP callbacks after `session' terminated							
TTY Limitations							
Summarize TTY interface experiences to date	X						Questions sent out
TTY feasibility tests?							
Fully define PSAP interface options and variations	X	X	X				
TCC doing SMS <> TTY Baudot conversion							
Further definition needs, re accuracy issues, and any mitigating capabilities							
Through E9-1-1 voice channel							
Through non-E9-1-1 transport							
TCC <> central web server, and related limitations							
TCC <> IP PSAP with local text server							
- no ESInet, but with local IP network among a set of PSAPs							
- when using ESInet without NG9-1-1 core services/system							
TCC interface to ESInet that is running NG9-1-1 capabilities supporting text (but without carrier MMES IP capability)							