



NEWS

Federal Communications Commission
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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.
See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).

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FCC ANNOUNCES SPEAKERS FOR MOBILE DEVICE PROTECTION TUTORIAL

Washington D.C. – The Federal Communications Commission will host a live and online tutorial for consumers on how to protect smartphones and other mobile devices – and the data on them – from theft and misuse. The tutorial is scheduled to begin at 10 a.m. on Tuesday, October 28, 2014, and is timed to provide consumers with key information about how to protect themselves in advance of the upcoming holiday season when purchases of mobile devices increase and consumers could be at greater risk of theft while shopping in crowded public locations.

The event will be held in the Commission Meeting Room located at 445 12th Street SW, Room TWC-305, Washington, DC 20554..

The speakers are:

- **John Breyault, National Consumers League:** John will discuss the importance of protecting yourself from mobile device theft and why consumers should be concerned about it.
- **Metropolitan DC Police Officer:** A representative will provide advice on “situational awareness” (tips on how to avoid becoming the victim of phone theft).
- **Delara Derakhshani, Consumers Union:** Delara will review the importance of pins and passwords. She will demonstrate how to use them and how to take a screenshot of the phone’s unique identifiers. This information is important in the event that the device is lost or stolen.
- **Jon Bassford, Application Developers Alliance:** Jon will provide an overview of the variety of existing apps and provide pointers on how to choose the right one for you.
- **Best Buy:** Members of Best Buy’s in-store Blue Shirt team and Geek Squad will give practical advice on upgrading your current phone or purchasing a new one.

- **Debra Berlyn, Executive Director of Project GOAL; President, Consumer Policy Solutions; and immediate past Chairperson of the FCC's Consumer Advisory Committee (CAC):** Debra will review what to do if your phone is stolen.

Members of the public are invited to attend, learn from subject matter experts and participate in an interactive discussion. The Commission will also provide audio and video coverage of the discussion on the FCC's Web page at www.fcc.gov/live. Video of the different segments will be available after the event and distributed through social media.

Open captioning will be provided for this event. Other reasonable accommodations for persons with disabilities are available upon request. Please include a description of the accommodation needed. Individuals making such requests must include their contact information should FCC staff need to contact them for more information. Requests should be made as early as possible. Please send an email to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

For more information, please contact Keyla Hernandez-Ulloa at 202-418-0965 or via email (Keyla.Hernandez-Ulloa@fcc.gov).

For more news and information about the FCC, please visit: www.fcc.gov.

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