



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

November 4, 2014

The Honorable Michael Enzi  
United States Senate  
379 Russell Senate Office Building  
Washington, D.C. 20510

Dear Senator Enzi:

Thank you for your letter regarding call completion issues. In your letter, you urge the Commission to address the pending petitions for reconsideration of the *Rural Call Completion Report and Order and Further Notice of Proposed Rulemaking (Rural Call Completion Order)* and promptly submit the necessary Paperwork Reduction Act request to the Office of Management and Budget (OMB). Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

As you know, the consequences of call completion and service quality problems can be dire, impacting businesses, families, and public safety. The Commission is committed to ensuring reliable telephone service in rural America. In the *Rural Call Completion Order*, the Commission adopted new rules to help us achieve that goal, including a rule prohibiting false ring signaling and requiring data retention and reporting of call completion performance. The false ring signaling rule is already in effect, while the record retention and call completion performance reporting requirements will need OMB approval before going into effect. Recently, I circulated an Order to my fellow Commissioners to address five petitions for reconsideration that were filed in response to the *Rural Call Completion Order*. Once that Order is adopted, we will promptly make the necessary submissions to OMB.

Importantly, we are not waiting for the new rules to go into effect to take action under our existing rules. The Enforcement Bureau has negotiated consent decrees with three providers – Level 3 (\$975,000), Windstream Corporation (\$2.5 million), and Matrix Telecom (\$875,000) – addressing rural completion issues. We will continue to investigate the call completion practices of other voice communications providers, enforce our rules, and evaluate whether any additional measures are appropriate to ensure reliable telephone service in rural America.

I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

Tom Wheeler



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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

November 4, 2014

The Honorable John Barrasso  
United States Senate  
307 Dirksen Senate Office Building  
Washington, D.C. 20510

Dear Senator Barrasso:

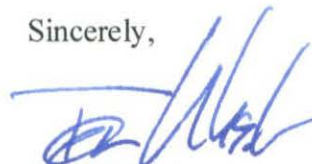
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Sincerely,



Tom Wheeler



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WASHINGTON

OFFICE OF  
THE CHAIRMAN

November 4, 2014

The Honorable John Boozman  
United States Senate  
320 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Enzi:

Thank you for your letter regarding call completion issues. In your letter, you urge the Commission to address the pending petitions for reconsideration of the *Rural Call Completion Report and Order and Further Notice of Proposed Rulemaking (Rural Call Completion Order)* and promptly submit the necessary Paperwork Reduction Act request to the Office of Management and Budget (OMB). Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely,

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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

November 4, 2014

The Honorable Deb Fischer  
United States Senate  
825 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Fischer:

Thank you for your letter regarding call completion issues. In your letter, you urge the Commission to address the pending petitions for reconsideration of the *Rural Call Completion Report and Order and Further Notice of Proposed Rulemaking (Rural Call Completion Order)* and promptly submit the necessary Paperwork Reduction Act request to the Office of Management and Budget (OMB). Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
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November 4, 2014

The Honorable Orrin Hatch  
United States Senate  
104 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Hatch:

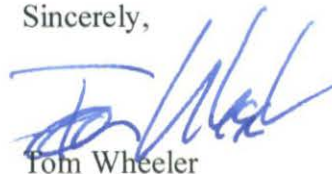
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FEDERAL COMMUNICATIONS COMMISSION  
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November 4, 2014

The Honorable John Hoeven  
United States Senate  
120 Russell Senate Office Building  
Washington, D.C. 20510

Dear Senator Hoeven:

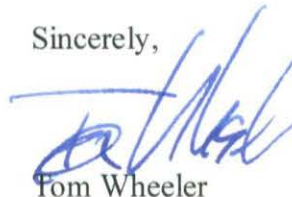
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FEDERAL COMMUNICATIONS COMMISSION  
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OFFICE OF  
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November 4, 2014

The Honorable James Inhofe  
United States Senate  
453 Russell Senate Office Building  
Washington, D.C. 20510

Dear Senator Inhofe:

Thank you for your letter regarding call completion issues. In your letter, you urge the Commission to address the pending petitions for reconsideration of the *Rural Call Completion Report and Order and Further Notice of Proposed Rulemaking (Rural Call Completion Order)* and promptly submit the necessary Paperwork Reduction Act request to the Office of Management and Budget (OMB). Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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OFFICE OF  
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November 4, 2014

The Honorable Jerry Moran  
United States Senate  
345 Russell Senate Office Building  
Washington, D.C. 20510

Dear Senator Moran:

Thank you for your letter regarding call completion issues. In your letter, you urge the Commission to address the pending petitions for reconsideration of the *Rural Call Completion Report and Order and Further Notice of Proposed Rulemaking (Rural Call Completion Order)* and promptly submit the necessary Paperwork Reduction Act request to the Office of Management and Budget (OMB). Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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OFFICE OF  
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November 4, 2014

The Honorable Pat Roberts  
United States Senate  
109 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Roberts:

Thank you for your letter regarding call completion issues. In your letter, you urge the Commission to address the pending petitions for reconsideration of the *Rural Call Completion Report and Order and Further Notice of Proposed Rulemaking (Rural Call Completion Order)* and promptly submit the necessary Paperwork Reduction Act request to the Office of Management and Budget (OMB). Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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OFFICE OF  
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November 4, 2014

The Honorable John Thune  
United States Senate  
511 Dirksen Senate Office Building  
Washington, D.C. 20510

Dear Senator Thune:

Thank you for your letter regarding call completion issues. In your letter, you urge the Commission to address the pending petitions for reconsideration of the *Rural Call Completion Report and Order and Further Notice of Proposed Rulemaking (Rural Call Completion Order)* and promptly submit the necessary Paperwork Reduction Act request to the Office of Management and Budget (OMB). Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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