

Congress of the United States
Washington, DC 20515

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September 11, 2014

The Honorable Tom Wheeler
Chairman
Federal Communications Commission
445 12th St. SW
Washington, DC 20554

Dear Chairman Wheeler:

We write you today to ask for your assistance in providing our offices updates regarding WC Docket No. 13-39, *In the Matter of Rural Call Completion*. We understand your office met with Free Conferencing Corporation last week to discuss call completion and routing, and your office is aware of the impact an interruption of service would have on companies such as Free Conferencing Corporation.


As Representatives to Congress for the surrounding communities of Long Beach, Free Conferencing Corporation reached out to our offices as well, briefing us on their concerns over how their business is being impacted by persistent call failures of their customers. According to Free Conferencing Corporation, network providers are choosing to not complete all calls connecting through the Great Lakes Communication Corporation. If true this would be a violation of federal law.

With over 100 employees in the Long Beach area, and thousands of customers across the United States, we are concerned over the impact consistent call failures would have on Free Conferencing Corporation. We request the Federal Communications Commission (FCC) keep our offices updated on your findings, and actions you plan to take to ensure these call failures do not persist.

Thank you for your prompt attention to this matter.

Sincerely,


Janice Hahn
Member of Congress


Linda T. Sánchez
Member of Congress