



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

August 11, 2015

The Honorable Tammy Baldwin  
United States Senate  
717 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Baldwin:

Thank you for your letter of August 5, 2015, regarding the Telephone Consumer Protection Act Declaratory Ruling and Order the Commission adopted last month. We appreciate your commitment to protecting consumers from unwanted telemarketing calls and texts, a commitment which we at the Commission share. As your letter correctly notes, unwanted disruptive and privacy-invading robocalls are the leading source of consumer complaints to the FCC. Our action in July embraces and encourages both regulatory and private sector approaches to curb these abuses and makes clear in particular that phone companies may implement robocall blocking technologies.

The Commission plans to work with phone companies to encourage adoption of robocall blocking technologies and to inform and educate consumers about these technologies. This will be an ongoing collaborative process that is reactive to consumer demand, technological advances, and market realities. It will begin, however, with our Robocall and Caller ID Spoofing Workshop, to be held on September 16, 2015. Attached, you will find the Public Notice announcing this workshop and providing further information. It is our hope and anticipation that this workshop will encourage phone companies to adopt robocall blocking technologies and to inform their customers of the availability of those technologies.

I appreciate your interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Tom Wheeler".

Tom Wheeler



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

August 11, 2015

The Honorable Richard Blumenthal  
United States Senate  
702 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Blumenthal:

Thank you for your letter of August 5, 2015, regarding the Telephone Consumer Protection Act Declaratory Ruling and Order the Commission adopted last month. We appreciate your commitment to protecting consumers from unwanted telemarketing calls and texts, a commitment which we at the Commission share. As your letter correctly notes, unwanted disruptive and privacy-invading robocalls are the leading source of consumer complaints to the FCC. Our action in July embraces and encourages both regulatory and private sector approaches to curb these abuses and makes clear in particular that phone companies may implement robocall blocking technologies.

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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

August 11, 2015

The Honorable Al Franken  
United States Senate  
309 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Franken:

Thank you for your letter of August 5, 2015, regarding the Telephone Consumer Protection Act Declaratory Ruling and Order the Commission adopted last month. We appreciate your commitment to protecting consumers from unwanted telemarketing calls and texts, a commitment which we at the Commission share. As your letter correctly notes, unwanted disruptive and privacy-invading robocalls are the leading source of consumer complaints to the FCC. Our action in July embraces and encourages both regulatory and private sector approaches to curb these abuses and makes clear in particular that phone companies may implement robocall blocking technologies.

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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

August 11, 2015

The Honorable Amy Klobuchar  
United States Senate  
302 Hart Senate Office Building  
Washington, D.C. 20510

Dear Senator Klobuchar:

Thank you for your letter of August 5, 2015, regarding the Telephone Consumer Protection Act Declaratory Ruling and Order the Commission adopted last month. We appreciate your commitment to protecting consumers from unwanted telemarketing calls and texts, a commitment which we at the Commission share. As your letter correctly notes, unwanted disruptive and privacy-invading robocalls are the leading source of consumer complaints to the FCC. Our action in July embraces and encourages both regulatory and private sector approaches to curb these abuses and makes clear in particular that phone companies may implement robocall blocking technologies.

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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

August 11, 2015

The Honorable Edward J. Markey  
United States Senate  
218 Russell Senate Office Building  
Washington, D.C. 20510

Dear Senator Markey:

Thank you for your letter of August 5, 2015, regarding the Telephone Consumer Protection Act Declaratory Ruling and Order the Commission adopted last month. We appreciate your commitment to protecting consumers from unwanted telemarketing calls and texts, a commitment which we at the Commission share. As your letter correctly notes, unwanted disruptive and privacy-invading robocalls are the leading source of consumer complaints to the FCC. Our action in July embraces and encourages both regulatory and private sector approaches to curb these abuses and makes clear in particular that phone companies may implement robocall blocking technologies.

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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

August 11, 2015

The Honorable Jeff Merkley  
United States Senate  
107 Russell Senate Office Building  
Washington, D.C. 20510

Dear Senator Merkley:

Thank you for your letter of August 5, 2015, regarding the Telephone Consumer Protection Act Declaratory Ruling and Order the Commission adopted last month. We appreciate your commitment to protecting consumers from unwanted telemarketing calls and texts, a commitment which we at the Commission share. As your letter correctly notes, unwanted disruptive and privacy-invading robocalls are the leading source of consumer complaints to the FCC. Our action in July embraces and encourages both regulatory and private sector approaches to curb these abuses and makes clear in particular that phone companies may implement robocall blocking technologies.

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FEDERAL COMMUNICATIONS COMMISSION  
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OFFICE OF  
THE CHAIRMAN

August 11, 2015

The Honorable Elizabeth Warren  
United States Senate  
C2 Russell Senate Office Building  
Washington, D.C. 20510

Dear Senator Warren:

Thank you for your letter of August 5, 2015, regarding the Telephone Consumer Protection Act Declaratory Ruling and Order the Commission adopted last month. We appreciate your commitment to protecting consumers from unwanted telemarketing calls and texts, a commitment which we at the Commission share. As your letter correctly notes, unwanted disruptive and privacy-invading robocalls are the leading source of consumer complaints to the FCC. Our action in July embraces and encourages both regulatory and private sector approaches to curb these abuses and makes clear in particular that phone companies may implement robocall blocking technologies.

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OFFICE OF  
THE CHAIRMAN

August 11, 2015

The Honorable Ron Wyden  
United States Senate  
223 Dirksen Senate Office Building  
Washington, D.C. 20510

Dear Senator Wyden:

Thank you for your letter of August 5, 2015, regarding the Telephone Consumer Protection Act Declaratory Ruling and Order the Commission adopted last month. We appreciate your commitment to protecting consumers from unwanted telemarketing calls and texts, a commitment which we at the Commission share. As your letter correctly notes, unwanted disruptive and privacy-invasive robocalls are the leading source of consumer complaints to the FCC. Our action in July embraces and encourages both regulatory and private sector approaches to curb these abuses and makes clear in particular that phone companies may implement robocall blocking technologies.

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