



OFFICE OF
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

September 22, 2015

The Honorable Kelly Ayotte
United States Senate
144 Russell Senate Office Building
Washington, D.C. 20510

Dear Senator Ayotte:

Thank you for your letter concerning the FCC's July 16th *Field Modernization Order* and its potential impact on radio spectrum interference issues. I appreciate your letter and we have taken your views into account in the July decision. I believe that the Commission's final decision in this matter represents a fact-based, balanced approach to modernizing a 20-year-old field office structure that was out of step with current technology and budgetary limitations.

Although it is never easy to close underused federal facilities or improve management in ways that eliminate long-held positions, the Commission's goal was to maximize the effectiveness of its operations to meet 21st Century needs and realities. With that in mind, we studied a broad range of potential reorganization options, reviewed concerns with stakeholders and modified our contractor's initial recommendations to ensure nationwide enforcement coverage. Our final decision keeps the Boston Field Office open to address issues and ensure proper oversight in that region.

At this stage, the Commission has consulted with OMB and the House and Senate Appropriations Committees, and is initiating the first phase of the reorganization. Please be assured that as part of this implementation, we are maintaining a commitment to respond in a timely manner to interference issues anywhere in the nation, including responding to all public safety spectrum complaints within one day.

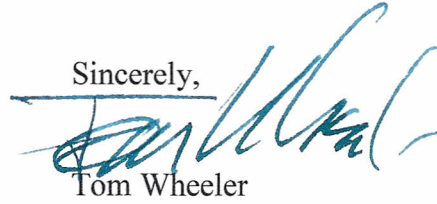
As a follow-up to our *Field Modernization Order*, the Enforcement Bureau released an August 27th *Public Notice* (PN) to enhance procedures for public safety and industry interference complaints. The PN outlined an escalation process for interference complaints that will also improve complainants' ability to stay informed of the status of their complaint. This process will streamline the interference complaint intake and response and result in more effective enforcement for our highest priority interference complaints.

Our *Field Modernization Order* and the August 27th PN are part of a comprehensive approach toward efficient enforcement. We see the future of enforcement as an efficient, holistic, and systematic process supported by better overall management and modern IT systems. I look forward to continuing our efforts to improve the Commission's enforcement

Page 2—The Honorable Kelly Ayotte

practices and I am certain that they will yield successful, long-lasting results. Please let me know if I can be of any further assistance.

Sincerely,

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Tom Wheeler



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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

September 22, 2015

The Honorable Susan Collins
United States Senate
413 Dirksen Senate Office Building
Washington, D.C. 20510

Dear Senator Collins:

Thank you for your letter concerning the FCC's July 16th *Field Modernization Order* and its potential impact on radio spectrum interference issues. I appreciate your letter and we have taken your views into account in the July decision. I believe that the Commission's final decision in this matter represents a fact-based, balanced approach to modernizing a 20-year-old field office structure that was out of step with current technology and budgetary limitations.

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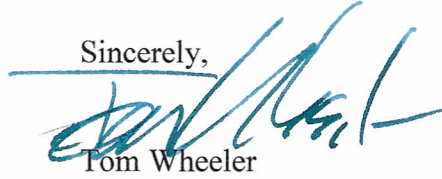
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Tom Wheeler



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WASHINGTON

September 22, 2015

The Honorable Jeanne Shaheen
United States Senate
520 Hart Senate Office Building
Washington, D.C. 20510

Dear Senator Shaheen:

Thank you for your letter concerning the FCC's July 16th *Field Modernization Order* and its potential impact on radio spectrum interference issues. I appreciate your letter and we have taken your views into account in the July decision. I believe that the Commission's final decision in this matter represents a fact-based, balanced approach to modernizing a 20-year-old field office structure that was out of step with current technology and budgetary limitations.

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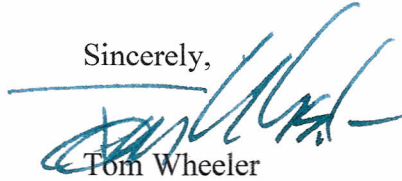
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