

## Attachment C

### **Data Formatting**

All data should be submitted in a .csv (comma-delimited) format. The sheets in the workbook provide a template for how the tables should be designed. The required format for the entries in each column/field is indicated in the instructions for each sheet. Column entries in **bold red** indicate that the Company should enter only one of the possible entries listed for that column. No other entries should be entered. Data for all of the tables should be submitted on a periodic basis as specified in the instructions in individual tables.

Attachment C

**Formatting Instructions**

A disconnect in a given month is a subscriber who was subscribed to a Company Cable Service at the end of the previous month who is no longer subscribed to any Company Cable Services at the end of the current month.

**"Disconnects Data" Table**

For each month beginning June 2012 and extending through August 2015, please provide the data by zip code requested in the table below.

Column	Variable Name	Format	Possible Entries/ Example Entries	Description
A	date	Text - YYYY_MM	2012_06 to 2015_08	The month and year for which the data is being collected
B	zip	Text	20427	Five-digit zip code (with leading zeros) (Use code 00000 for the Company as a whole)
C	video_disconnects	Integer	45	Total number of disconnects to the Company's MVPD Service in this zip code in the month
D	video_disconnects_movers	Integer	18	Total number of disconnects to the Company's MVPD Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)
E	video_disconnects_nonpay	Integer	151	Total number of disconnects to the Company's MVPD Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary and all other)
F	video_disconnects_voluntary	Integer	277	Total number of voluntary disconnects to the Company's MVPD Service in this zip code in the month (excluding mover, non-payment and all other)
G	video_disconnects_allother	Integer	45	Total number of disconnects to the Company's MVPD Service in this zip code in the month for all other reasons (excluding mover, voluntary, and non-payment)
H	internet_disconnects	Integer	11	Total number of disconnects to the Company's Internet Access Service in this zip code in the month.
I	internet_disconnects_movers	Integer	11	Total number of disconnects to the Company's Internet Access Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)
J	internet_disconnects_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary and all other)
K	internet_disconnects_voluntary	Integer	25	Total number of voluntary disconnects to the Company's Internet Access Service in this zip code in the month (excluding mover, non-payment and all other)
L	internet_disconnects_allother	Integer	8	Total number of disconnects to the Company's Internet Access Service in this zip code in the month for all other reasons (excluding mover, voluntary, and non-payment)
M	phone_disconnects	Integer	43	Total number of disconnects to the Company's Telephone Service in this zip code in the month.
N	phone_disconnects_movers	Integer	13	Total number of disconnects to the Company's Telephone Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)
O	phone_disconnects_nonpay	Integer	45	Total number of disconnects to the Company's Telephone Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary and all other)
P	phone_disconnects_voluntary	Integer	21	Total number of voluntary disconnects to the Company's Telephone Service in this zip code in the month (excluding mover, non-payment and all other)
Q	phone_disconnects_allother	Integer	24	Total number of disconnects to the Company's Telephone Service in this zip code in the month for all other reasons (excluding mover, voluntary, and non-payment)

## "Disconnects Data" Table

For each month beginning June 2012 and extending through August 2015, please provide the data by zip code requested in the table below.

Column	Variable Name	Format	Possible Entries/ Example Entries	Description
R	standalone_video_disconnects	Integer	45	Total number of disconnects to the Company's standalone MVPD Service in this zip code in the month
S	standalone_internet_disconnects	Integer	11	Total number of disconnects to the Company's standalone Internet Access Service in this zip code in the month
T	standalone_phone_disconnects	Integer	11	Total number of disconnects to the Company's standalone Telephone Service in this zip code in the month
U	video_internet_disconnects	Integer	11	Total number of disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month
V	video_phone_disconnects	Integer	25	Total number of disconnects to the Company's bundled MVPD and Telephone Service (no Internet Access Service) in this zip code in the month
W	internet_phone_disconnects	Integer	8	Total number of disconnects to the Company's bundled Internet Access and Telephone Service (no MVPD Service) in this zip code in the month
X	tripleplay_disconnects	Integer	43	Number of disconnects to the Company's bundled video, Internet Access and phone (all three services) in this zip code in the month
Y	standalone_video_disconnects_mover	Integer	13	Total number of disconnects to the Company's standalone MVPD Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)
Z	standalone_video_disconnects_nonpay	Integer	45	Total number of disconnects to the Company's standalone MVPD Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary, and all other)
AA	standalone_video_disconnects_voluntary	Integer	21	Total number of voluntary disconnects to the Company's standalone MVPD Service in this zip code in the month (excluding mover, non-payment, and all other)
AB	standalone_video_disconnects_allother	Integer	24	Total number of disconnects to the Company's standalone MVPD Service in this zip code in the month for all other reasons (excluding mover, non-payment, and voluntary)
AC	standalone_internet_disconnects_mover	Integer	45	Total number of disconnects to the Company's standalone Internet Access Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)
AD	standalone_internet_disconnects_nonpay	Integer	18	Total number of disconnects to the Company's standalone Internet Access Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary, and all other)
AE	standalone_internet_disconnects_voluntary	Integer	151	Total number of voluntary disconnects to the Company's standalone Internet Access Service in this zip code in the month (excluding mover, non-payment, and all other)
AF	standalone_internet_disconnects_allother	Integer	277	Total number of disconnects to the Company's standalone Internet Access Service in this zip code in the month for all other reasons (excluding mover, non-payment, and voluntary)
AG	standalone_phone_disconnects_mover	Integer	45	Total number of disconnects to the Company's standalone Telephone Service in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)
AH	standalone_phone_disconnects_nonpay	Integer	11	Total number of disconnects to the Company's standalone Telephone Service in this zip code in the month for the reason of non-payment (excluding mover, voluntary, and all other)
AI	standalone_phone_disconnects_voluntary	Integer	11	Total number of voluntary disconnects to the Company's standalone Telephone Service in this zip code in the month (excluding mover, non-payment, and all other)

**"Disconnects Data" Table**

For each month beginning June 2012 and extending through August 2015, please provide the data by zip code requested in the table below.

Column	Variable Name	Format	Possible Entries/ Example Entries	Description
AJ	standalone_phone_disconnects_allother	Integer	11	Total number of disconnects to the Company's standalone Telephone Service in this zip code in the month for all other reasons (excluding mover, non-payment, and voluntary)
AK	video_internet_disconnects_mover	Integer	25	Total number of disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)
AL	video_internet_disconnects_nonpay	Integer	8	Total number of disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month for the reason of non-payment (excluding mover, voluntary, and all other)
AM	video_internet_disconnects_voluntary	Integer	43	Total number of voluntary disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month (excluding mover, non-payment, and all other)
AN	video_internet_disconnects_allother	Integer	13	Total number of disconnects to the Company's bundled MVPD and Internet Access Service (no Telephone Service) in this zip code in the month for all other reasons (excluding mover, non-payment, and voluntary)
AO	video_phone_disconnects_mover	Integer	25	Total number of disconnects to the Company's bundled MVPD and Telephone Service (no Internet Access service) in this zip code in the month for the reason of moving (excluding voluntary, non-payment and all other)
AP	video_phone_disconnects_nonpay	Integer	8	Total number of disconnects to the Company's bundled MVPD and phone service (no Internet Access service) in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary, and all other)
AQ	video_phone_disconnects_voluntary	Integer	43	Total number of voluntary disconnects to the Company's bundled MVPD and phone service (no Internet Access service) in this zip code in the relevant month (excluding mover, non-payment, and all other)
AR	video_phone_disconnects_allother	Integer	13	Total number of disconnects to the Company's bundled MVPD and phone service (no Internet Access service) in this zip code in the relevant month for all other reasons (excluding mover, non-payment, and voluntary)
AS	internet_phone_disconnects_mover	Integer	25	Total number of disconnects to the Company's bundled Internet Access and phone service (no MVPD service) in this zip code in the relevant month for the reason of moving (excluding voluntary, non-payment and all other)
AT	internet_phone_disconnects_nonpay	Integer	8	Total number of disconnects to the Company's bundled Internet Access and phone service (no MVPD service) in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary, and all other)
AU	internet_phone_disconnects_voluntary	Integer	43	Total number of voluntary disconnects to the Company's bundled Internet Access and phone service (no MVPD service) in this zip code in the relevant month (excluding mover, non-payment, and all other)
AV	internet_phone_disconnects_allother	Integer	13	Total number of disconnects to the Company's bundled Internet Access and phone service (no MVPD service) in this zip code in the relevant month for all other reasons (excluding mover, non-payment, and voluntary)

## "Disconnects Data" Table

For each month beginning June 2012 and extending through August 2015, please provide the data by zip code requested in the table below.

Column	Variable Name	Format	Possible Entries/ Example Entries	Description
AW	tripleplay_disconnects_mover	Integer	25	Total number of disconnects to the Company's bundled MVPD, Internet Access and phone service (all services) in this zip code in the relevant month for the reason of moving (excluding voluntary, non-payment and all other)
AX	tripleplay_disconnects_nonpay	Integer	8	Total number of disconnects to the Company's bundled MVPD, Internet Access and phone service (all services) in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary, and all other)
AY	tripleplay_disconnects_voluntary	Integer	43	Total number of voluntary disconnects to the Company's bundled MVPD, Internet Access and phone service (all services) in this zip code in the relevant month (excluding mover, non-payment, and all other)
AZ	tripleplay_disconnects_allother	Integer	13	Total number of disconnects to the Company's bundled MVPD, Internet Access and phone service (all services) in this zip code in the relevant month for all other reasons (excluding mover, non-payment, and voluntary)
BA	internet_tier0_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month.
BB	internet_tier0_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary, and all other reasons)
BC	internet_tier0_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month for non-payment (excluding mover, voluntary, and all other reasons)
BD	internet_tier0_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month (excluding mover, non-payment, and all other reasons)
BE	internet_tier0_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of strictly less than 3 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment, and voluntary)
BF	internet_tier1_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mbps downstream but strictly less than 10 Mbps downstream in this zip code in the relevant month
BG	internet_tier1_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mbps downstream but strictly less than 10 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)
BH	internet_tier1_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mbps downstream but strictly less than 10 Mbps downstream in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary and all other reasons).
BI	internet_tier1_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mbps downstream but strictly less than 10 Mbps downstream, in this zip code in the relevant month (excluding mover, non-payment and all other reasons).

## "Disconnects Data" Table

For each month beginning June 2012 and extending through August 2015, please provide the data by zip code requested in the table below.

Column	Variable Name	Format	Possible Entries/ Example Entries	Description
BJ	internet_tier1_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 3 Mbps downstream but strictly less than 10 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).
BK	internet_tier2_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month.
BL	internet_tier2_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)
BM	internet_tier2_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary and all other reasons).
BN	internet_tier2_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month (excluding mover, non-payment and all other reasons).
BO	internet_tier2_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 10 Mbps downstream but strictly less than 25 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).
BP	internet_tier3_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month.
BQ	internet_tier3_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)
BR	internet_tier3_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary and all other reasons).
BS	internet_tier3_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month (excluding mover, non-payment and all other reasons).
BT	internet_tier3_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access service at advertised speeds of greater than or equal to 25 Mbps downstream but strictly less than 50 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).
BU	internet_tier4_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream in this zip code in the relevant month

## "Disconnects Data" Table

For each month beginning June 2012 and extending through August 2015, please provide the data by zip code requested in the table below.

Column	Variable Name	Format	Possible Entries/ Example Entries	Description
BV	internet_tier4_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)
BW	internet_tier4_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary and all other reasons).
BX	internet_tier4_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream, in this zip code in the relevant month (excluding mover, non-payment and all other reasons).
BY	internet_tier4_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 50 Mbps downstream but strictly less than 75 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).
BZ	internet_tier5_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream in this zip code in the relevant month
CA	internet_tier5_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)
CB	internet_tier5_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary and all other reasons).
CC	internet_tier5_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream, in this zip code in the relevant month (excluding mover, non-payment and all other reasons).
CD	internet_tier5_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 75 Mbps downstream but strictly less than 100 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).
CE	internet_tier6_disconnects	Integer	277	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream in this zip code in the relevant month
CF	internet_tier6_discos_mover	Integer	45	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream in this zip code in the relevant month for the reason of moving (excluding non-payment, voluntary and all other reasons)
CG	internet_tier6_discos_nonpay	Integer	11	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream in this zip code in the relevant month for the reason of non-payment (excluding mover, voluntary and all other reasons).
CH	internet_tier6_discos_voluntary	Integer	45	Total number of voluntary disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream, in this zip code in the relevant month (excluding mover, non-payment and all other reasons).

**"Disconnects Data" Table**

For each month beginning June 2012 and extending through August 2015, please provide the data by zip code requested in the table below.

Column	Variable Name	Format	Possible Entries/ Example Entries	Description
CI	internet_tier6_discos_allother	Integer	21	Total number of disconnects to the Company's Internet Access Service at advertised speeds of greater than or equal to 100 Mbps downstream in this zip code in the relevant month for all other reasons (excluding mover, non-payment and voluntary reasons).





