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| **Price/Commercial Terms** |

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|  | Month-to-month | term contract |
| Monthly charge – standalone | $60.00 | $55.00 |

Additional pricing options and promotions, including bundles, can be found here

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| Other Charges & Terms | | |
| Monthly Data Allowance | unlimited | |
| Overage charges | n/a | |
| Equipment Fees | Customers may use their own modem/gateway, see link for list of approved devices | |
| Optional | $10 | Optional fee to lease a modem/gateway |
| Other monthly fees | n/a | |
| Government taxes and other government-related fees may apply | | |
| One-time fees | $25 | Installation fee may apply if an in-home visit is required |
|  | Based on credit history or other factors a deposit may be required | |
| Early termination fee (ETF) | For 2 year contract, an ETF will be prorated based on remaining life of contract see link for complete terms | |
| (or cancel/disconnect fee) | |  |
| **Performance** |  |  |
| Average Speed\* | 53 Mbps downstream/6 Mbps upstream | |
| Average Latency\* | 35 ms [milliseconds] | |
| Average Packet Loss\* | 0.08% | |
| \* Individual experience may vary, see link for more details. | | |
| Other services on network | Capacity available for broadband service may be reduced if a subscriber is utilizing IPTV services and, in particular, if subscribers are watching or recording multiple IPTV streams simultaneously. | |
| **Network Management** | | |
| Application-specific network management practices? | None | |
| Subscriber-triggered network management practices? | May apply for heaviest users – see link | |
|  | see detailed disclosure of Network Practices | |
| Privacy | link to policy | |
| Complaints/inquiries | Links to company customer service options, company phone number | |
|  | Link to FCC complaint center, FCC complaint phone number | |
| Link to FCC site explaining terms used and the Open Internet Order items relevant to consumers | | |