

MOBILE BROADBAND CONSUMER DISCLOSURE INSTRUCTIONS

Price/Commercial Terms			
Monthly Data Allowance	<i>[identify the monthly data allowance associated with one of your most popular plans]</i>	<i>[identify the monthly data allowance associated with one of your most popular plans]</i>	<i>[identify the monthly data allowance associated with one of your most popular plans]</i>
Monthly Plan Charge <i>(May not/does not include device)</i>	<i>[provide non-promotional price of the plan on a month-to-month basis]</i>	<i>[provide non-promotional price of the plan on a month-to-month basis]</i>	<i>[provide non-promotional price of the plan on a month-to-month basis]</i>
When you exceed data allowance	<i>[if applicable, identify additional charges or other outcomes if the monthly data allowance is exceeded]</i>		
Other Included Services/Features:	<i>[if applicable, describe other included services and features such as voice and text or tethering and hot spots.]</i>		

[Additional pricing options, plan and promotions can be found here](#)

Other Charges & Terms

Other monthly fees *[identify any monthly fees that the company chooses to impose in connection with the customer's plan (e.g., a regulatory recovery fee) and for which all customers are charged the same fixed amount]*

Government taxes and fees, and other carrier surcharges may also apply.

One-time fees *[identify any one-time fees that the company chooses to impose in connection with the purchase of broadband service, e.g., activation fees; if applicable, also include a statement such as: "Based on credit history or other factors a deposit may be required"]*

Service contract term *[identify the length in months of the term of the service contract; if there is no service contract term, then state "None."]*

Early termination fee *see [link for complete terms](#) [if applicable, identify any fees that will be imposed if the customer cancels the plan before the end of the service contract and provide a link to a full explanation of when such fees would be triggered]*

Bring your own device Y/N *If yes see provider for more details [state "Yes" and provide a link if company allows customers to bring their own devices; state "No" if company does not allow customers to bring their own devices.]*

[link to customer agreement](#)

Performance

MOBILE BROADBAND CONSUMER DISCLOSURE INSTRUCTIONS

	<i>[identify the primary network technology for the plan (e.g. 4G, 3G)]</i>	<i>[identify other network technologies for the plan (e.g. 4G, 3G)]</i>
Typical Speed	<i>[identify typical peak period download and upload speeds for this network technology based on results from the Measuring Broadband America program, internal testing, or any other measurement of past performance for this network technology that is consistent with FCC guidance]</i>	<i>[identify typical peak period download and upload speeds for this network technology based on results from the Measuring Broadband America program, internal testing, or any other measurement of past performance for this network technology that is consistent with FCC guidance]</i>
Typical Latency	<i>[identify typical peak period latency for this network technology based on results from the Measuring Broadband America program, internal testing, or any other measurement of past performance for this network technology that is consistent with FCC guidance]</i>	<i>[identify typical peak period latency for this network technology based on results from the Measuring Broadband America program, internal testing, or any other measurement of past performance for this network technology that is consistent with FCC guidance]</i>

[Coverage Map link](#)

Individual experience may vary, [see link for more details.](#)

Disclosure if carrier offers specialized services that could impact speed with linkable statement

Network Management

Application-specific network management practices? *[answer yes or no; if yes, provide a link to a full discussion that identifies application-specific network management practices, when such practices are triggered, and the effect such practices could have on performance]*

Subscriber-triggered network management practices? *[answer yes or no; if yes, provide a link to a full discussion that identifies subscriber-triggered network management practices, when such practices are triggered, and the effect such practices could have on performance]*

see [detailed disclosure of Network Practices \[provide a link to the company's full disclosure of network management practices\]](#)

Privacy [\[provide a link to the company's privacy policy for broadband services\]](#)

Complaints/Inquiries [\[provide a phone number for the company's customer service center and link to the primary customer service web page\]](#)

[\[provide the phone number and a link for the FCC's complaint center\]](#)

[Link to FCC site](#) explaining terms used and the Open Internet Order items relevant to consumers *[provide a link to a page on the FCC web site [TBD] that provides a glossary of terms and other*

**MOBILE BROADBAND CONSUMER DISCLOSURE
INSTRUCTIONS**

relevant information regarding the Open Internet Order]

NOTE: service may not be available to all locations