

OFFICE OF

# FEDERAL COMMUNICATIONS COMMISSION WASHINGTON

March 21, 2016

THE CHAIRMAN

The Honorable Alma Adams U.S. House of Representatives 222 Cannon House Office Building Washington, D.C. 20515

Dear Congressman Adams:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

I wholeheartedly agree that broadband has evolved to become an essential vehicle for expanding access to information, health services, educational resources, and employment opportunities. And while it is clear that broadband has become essential in today's society, affordability remains a major barrier to adoption by low-income consumers. That is why transforming Lifeline for the 21<sup>st</sup> century is key to the future of this vital program.

Earlier this month, working closely with Commissioner Clyburn, I circulated a proposed Order for my colleagues' consideration that would modernize the Commission's Lifeline program to make broadband more affordable for low-income Americans. At the same time, the proposed Order would put in place a number of key programmatic reforms designed to protect the integrity of the Lifeline program and build on the Commission's recent efforts to root out waste, fraud, and abuse in the program. The Order will be considered at the FCC's March 31 Open Meeting.

The proposed Order takes a number of the steps you recommend to address the broadband affordability gap. For example, for the first time, low income consumers could, as you suggest, apply the \$9.25 per month support to stand-alone broadband service, as well as bundled voice and data service packages. In addition, the Order would free up the Lifeline marketplace to encourage wide participation in the program by broadband providers, giving consumers competitive service options. And the proposed Order would put in place minimum service standards to ensure that eligible subscribers' benefits are directed only to quality services that are worthy of universal service funding.

### Page 2—The Honorable Alma Adams

income-based eligibility. The Order would also establish a National Eligibility Verifier that would remove telecommunications carriers from the process of making eligibility determinations. I expect that these changes will make Lifeline a truly 21<sup>st</sup> Century program that effectively and responsibly makes broadband service accessible for low-income households.

While the Order on circulation takes many of your recommended steps, I recognize that it may not take all of them. Nonetheless, I am heartened that we agree completely on the critical need to modernize the Lifeline program for a digital era and to do so as soon as possible. The proposed Lifeline Order was designed with two equally important goals in mind—to help connect low-income Americans to the Internet and to ensure the fiscal integrity of the program going forward. We need not choose between the two. We can—and must—have both. And we can—and must—do so now.

Sincerely,

Tom Wheeler



OFFICE OF THE CHAIRMAN

March 21, 2016

The Honorable Karen Bass U.S. House of Representatives 408 Cannon House Office Building Washington, D.C. 20515

Dear Congresswoman Bass:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely,

Tom Wheeler



OFFICE OF THE CHAIRMAN

March 21, 2016

The Honorable Joyce Beatty U.S. House of Representatives 133 Cannon House Office Building Washington, D.C. 20515

Dear Congresswoman Beatty:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, to-Mala

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable Xavier Becerra U.S. House of Representatives 1226 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Becerra:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely,

Tom Wheeler



OFFICE OF THE CHAIRMAN

March 21, 2016

The Honorable Earl Blumenauer U.S. House of Representatives 1111 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Blumenauer:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely,

Tom Wheeler



OFFICE OF THE CHAIRMAN

March 21, 2016

The Honorable Suzanne Bonamici U.S. House of Representatives 439 Cannon House Office Building Washington, D.C. 20515

Dear Congresswoman Bonamici:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, En Mala

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable Corrine Brown U.S. House of Representatives 2111 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Brown:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely,

Tom Wheeler



OFFICE OF THE CHAIRMAN

March 21, 2016

The Honorable Brendan F. Boyle U.S. House of Representatives 118 Cannon House Office Building Washington, D.C. 20515

Dear Congressman Boyle:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, En Mala

Tom Wheeler



March 21, 2016

OFFICE OF THE CHAIRMAN

> The Honorable Cheri Bustos U.S. House of Representatives 1009 Longworth House Office Building Washington, D.C. 20515

Dear Congresswoman Bustos:

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Sincerely,

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable G.K. Butterfield U.S. House of Representatives 2305 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Butterfield:

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Sincerely, Jo-Mala

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable Lois Capps U.S. House of Representatives 2231 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Capps:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, Jon Mach

Tom Wheeler



March 21, 2016

OFFICE OF THE CHAIRMAN

> The Honorable Michael E. Capuano U.S. House of Representatives 1414 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Capuano:

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OFFICE OF THE CHAIRMAN

> The Honorable Tony Cárdenas U.S. House of Representatives 1510 Longworth House Office Building Washington, D.C. 20515

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#### Page 2—The Honorable Tony Cárdenas

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Sincerely,

Tom Wheeler



March 21, 2016

OFFICE OF THE CHAIRMAN

> The Honorable Matt Cartwright U.S. House of Representatives 1419 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Cartwright:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, Ter Mala

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable Judy Chu U.S. House of Representatives 2423 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Chu:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, a Mal-

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable David Cicilline U.S. House of Representatives 2244 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Cicilline:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely,

Tom Wheeler



March 21, 2016

OFFICE OF THE CHAIRMAN

> The Honorable Katherine M. Clark U.S. House of Representatives 1721 Longworth House Office Building Washington, D.C. 20515

Dear Congresswoman Clark:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, - Mista

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable Yvette D. Clarke U.S. House of Representatives 2351 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Clarke:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, a-Mala

Tom Wheeler



March 21, 2016

OFFICE OF THE CHAIRMAN

> The Honorable Emanuel Cleaver U.S. House of Representatives 2335 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Cleaver:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, To Mala

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable Steve Cohen U.S. House of Representatives 2404 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Cohen:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, a Mala

Tom Wheeler



OFFICE OF THE CHAIRMAN March 21, 2016

The Honorable John Conyers U.S. House of Representatives 2426 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Conyers:

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Sincerely,

Tom Wheeler



OFFICE OF THE CHAIRMAN

March 21, 2016

The Honorable Jim Costa U.S. House of Representatives 1314 Longworth House Office Building Washington, D.C. 20515

Dear Congressman Costa:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely,

Tom Wheeler



March 21, 2016

OFFICE OF THE CHAIRMAN

> The Honorable Elijah E. Cummings U.S. House of Representatives 2230 Rayburn House Office Building Washington, D.C. 20515

Dear Congressman Cummings:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely,

Tom Wheeler



March 21, 2016

OFFICE OF THE CHAIRMAN

> The Honorable Rosa DeLauro U.S. House of Representatives 2413 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman DeLauro:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

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Sincerely, to-Mala

Tom Wheeler



OFFICE OF

THE CHAIRMAN

# FEDERAL COMMUNICATIONS COMMISSION WASHINGTON

March 21, 2016

The Honorable Donna Edwards U.S. House of Representatives 2445 Rayburn House Office Building Washington, D.C. 20515

Dear Congresswoman Edwards:

Thank you for your letter in support of the Commission's efforts to modernize the universal service Lifeline program. I share your desire to ensure that Lifeline continues to assist low income consumers with access to affordable communications services. Your views are very important and will be included in the record of the proceeding and considered as part of the Commission's review.

I wholeheartedly agree that broadband has evolved to become an essential vehicle for expanding access to information, health services, educational resources, and employment opportunities. And while it is clear that broadband has become essential in today's society, affordability remains a major barrier to adoption by low-income consumers. That is why transforming Lifeline for the 21<sup>st</sup> century is key to the future of this vital program.

Earlier this month, working closely with Commissioner Clyburn, I circulated a proposed Order for my colleagues' consideration that would modernize the Commission's Lifeline program to make broadband more affordable for low-income Americans. At the same time, the proposed Order would put in place a number of key programmatic reforms designed to protect the integrity of the Lifeline program and build on the Commission's recent efforts to root out waste, fraud, and abuse in the program. The Order will be considered at the FCC's March 31 Open Meeting.

The proposed Order takes a number of the steps you recommend to address the broadband affordability gap. For example, for the first time, low income consumers could, as you suggest, apply the \$9.25 per month support to stand-alone broadband service, as well as bundled voice and data service packages. In addition, the Order would free up the Lifeline marketplace to encourage wide participation in the program by broadband providers, giving consumers competitive service options. And the proposed Order would put in place minimum service standards to ensure that eligible subscribers' benefits are directed only to quality services that are worthy of universal service funding.

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income-based eligibility. The Order would also establish a National Eligibility Verifier that would remove telecommunications carriers from the process of making eligibility determinations. I expect that these changes will make Lifeline a truly 21<sup>st</sup> Century program that effectively and responsibly makes broadband service accessible for low-income households.

While the Order on circulation takes many of your recommended steps, I recognize that it may not take all of them. Nonetheless, I am heartened that we agree completely on the critical need to modernize the Lifeline program for a digital era and to do so as soon as possible. The proposed Lifeline Order was designed with two equally important goals in mind—to help connect low-income Americans to the Internet and to ensure the fiscal integrity of the program going forward. We need not choose between the two. We can—and must—have both. And we can—and must—do so now.

Sincerely, Tomber of

Tom Wheeler