

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for

Monthly charge for month-to-month plan

Monthly charge for 2 year contract plan

Click here for other [pricing options](#) including promotions and options bundled with other services, like cable television and wireless services.

Other Charges and Terms

Data included with monthly charge

Charges for additional data usage

Optional modem or gateway lease – Customers may use their own modem or gateway; click here for [our policy](#)

Other monthly fees

One-time fees

Government Taxes and Other Government-Related Fees May Apply: Varies by location

[Other services on network](#)

Performance - [Individual experience may vary](#)

Typical speed downstream

Typical speed upstream

Typical latency

Typical packet loss

Network Management

Application-specific network management practices?

Subscriber-triggered network management practices?

More [details on network management](#)

Privacy

See our [privacy policy](#)

Complaints or Inquiries

To contact us: [online](#)/(123)456-7890;

To submit complaints to the FCC:

[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.

