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|  | **Broadband Facts**Mobile broadband consumer disclosure  |  |
|  |  |  |  |
|  | **Device Compatibility** |  |  |
|  | If you want to use your existing device, learn more about compatibility.*[at underlined language provide a link regarding compatibility of devices if the customer brings their own device.]* |  |
|  | If you want to obtain a device, learn more about prices and other options. [*at underlined language provide a link to prices and other options for customers who wish to obtain a device from the provider*] |  |
|  | **Choose Your Data Plan -** These prices do not include costs for obtaining a device from us. |  |
|  |  | High Speed Data allowance per month |  |
|  |  | *[ ]GB**[identify the monthly high speed data allowance associated with one of your most popular plans]* | *[ ]GB**[identify the monthly high speed data allowance associated with one of your most popular plans]* | *[ ]GB**[identify the monthly high speed data allowance associated with one of your most popular plans]* |  |
|  | Monthly charge | *$[ ]**[provide non-promotional price of the plan with this data allowance on a month-to-month basis]* | *$[ ]**[provide non-promotional price of the plan with this data allowance on a month-to-month basis]* | *$[ ]**[provide non-promotional price of the plan with this data allowance on a month-to-month basis]* |  |
|  | When you exceed the data allowance | *[ ]**[if applicable, identify additional charges or other outcomes if the monthly data allowance for this plan is exceeded]* | *[ ]**[if applicable, identify additional charges or other outcomes if the monthly data allowance for this plan is exceeded]* | *[ ]**[if applicable, identify additional charges or other outcomes if the monthly data allowance for this plan is exceeded]* |  |
|  | Learn more about other included services/features.*[if applicable, at underlined language provide a link to description of other included services and features such as voice and text or tethering and hot spots.]* |  |
|  | Additional pricing options, plans and promotions can be found here.*[at underlined language provide a link to additional mobile broadband offerings, including promotional offers and plans that bundle broadband with other services]* |  |
|  | Coverage Map[*at underlined language provide a link to coverage map*] |  |  |
|  | Charges and Terms Common to All Plans |  |
|  | Monthly fees*[identify any monthly fees that the company chooses to impose in connection with the customer’s plan (e.g., a regulatory recovery fee or administrative fee) and for which all customers are charged the same fixed amount.]* |  |
|  | [*provide name of and amount of each monthly fee on a row]* | *$[ ]* |  |
|  | One-time fees*[identify any one-time fees that the company chooses to impose in connection with the purchase of broadband service, e.g., activation fees; if applicable, identify any fees that will be imposed if the customer cancels broadband service before the end of a long-term contract and provide a link to a full explanation of when such fees would be triggered]* |  |
|  | [*provide name of and amount of each one-time fee on a row]* | *$[ ]* |  |
|  | **Government Taxes and Fees, and Other Carrier Surcharges May Also Apply:** Varies by location |  |
|  |  |  |  |
|  | **Performance -** Individual experience may vary*[at underlined language provide a link to a full discussion of network performance metrics]* |  |
|  | ***[ ]G****[identify the primary network technology for the plan (e.g., 4G, 3G)]* |  | ***[ ]G*** *[identify other network technologies for the plan (e.g., 4G, 3G)]* |  |
|  | Typical speed*[ ] Mbps downstream /**[ ] Mpbs upstream**[identify typical peak usage period download and upload speeds for this network technology, consistent with the Open Internet Orders and FCC guidance]* | **●** | Typical Speed*[ ] Mbps downstream /* *[ ] Mbps upstream**[identify typical peak usage period download and upload speeds for this network technology, consistent with the Open Internet Orders and FCC guidance]* |  |
|  | **Typical latency***Less than [ ] milliseconds**[identify typical peak usage period latency for this network technology, consistent with the Open Internet Orders and FCC guidance]* | **●** | **Typical latency***Less than [ ] milliseconds**[identify typical peak usage period latency for this network technology, consistent with the Open Internet Orders and FCC guidance]* |  |
|  | **Typical Packet Loss***[ ] %**[identify typical peak usage period packet loss for this network technology consistent with the Open Internet Orders and FCC guidance]* | **●** | **Typical Packet Loss***[ ] %**[identify typical peak usage period packet loss for this network technology consistent with the Open Internet Orders and FCC guidance]* |  |
|  | Network Management |  |  |
|  | Application-specific network management practices?*[answer yes or no; if yes, provide a brief description and a link to a full discussion that identifies application-specific network management practices, when such practices are triggered, and the effect such practices could have on performance]* | *Yes/No* |  |
|  | Subscriber-triggered network management practices? *[answer yes or no; if yes, provide a brief description and a link to a full discussion that identifies subscriber-triggered network management practices, when such practices are triggered, and the effect such practices could have on performance]* | *Yes/No* |  |
|  | More details on network management*[at underlined language provide a link to the company’s full disclosure of network management practices]* |  |
|  | Privacy*[at underlined language provide a link to the company’s privacy policy for broadband services]* | See our privacy policy |  |
|  | Complaints or Inquiries*[at underlined language provide a link to the primary customer service web page; provide the phone number for the company’s customer service center and]**[at underlined language provide a link to the FCC’s complaint center; provide the phone number for the FCC’s complaint center]* | To contact us: online/(123)456-7890; To submit complaints to the FCC: online/(888)225-5322 |  |
|  |  |  |  |
|  | Learn more about the terms used on this form and other relevant information at the FCC’s website. |  |