Broadband Facts

Mobile broadband consumer disclosure

Device Compatibility

If you want to use your existing device, learn more about compatibility.

[at underlined language provide a link regarding compatibility of devices if the customer brings their own device.]

If you want to obtain a device, learn more about prices and other options.

[at underlined language provide a link to prices and other options for customers who wish to obtain a device from the provider]

Choose Your Data Plan - These prices do not include costs for obtaining a device from us.

	High Speed Data allowance per month		
	[ ]GB *[identify the monthly high speed data allowance associated with one of your most popular plans]*	**[ ]GB** *[identify the monthly high speed data allowance associated with one of your most popular plans]*	**[ ]GB** *[identify the monthly high speed data allowance associated with one of your most popular plans]*
Monthly charge	**$[ ]** *[provide non-promotional price of the plan with this data allowance on a month-to-month basis]*	**$[ ]** *[provide non-promotional price of the plan with this data allowance on a month-to-month basis]*	**$[ ]** *[provide non-promotional price of the plan with this data allowance on a month-to-month basis]*
When you exceed the data allowance	**[ ]** *[if applicable, identify additional charges or other outcomes if the monthly data allowance for this plan is exceeded]*	**[ ]** *[if applicable, identify additional charges or other outcomes if the monthly data allowance for this plan is exceeded]*	**[ ]** *[if applicable, identify additional charges or other outcomes if the monthly data allowance for this plan is exceeded]*

Learn more about other included services/features.

[if applicable, at underlined language provide a link to description of other included services and features such as voice and text or tethering and hot spots.]

Additional pricing options, plans and promotions can be found here.

[at underlined language provide a link to additional mobile broadband offerings, including promotional offers and plans that bundle broadband with other services]

Coverage Map

[at underlined language provide a link to coverage map]

Charges and Terms Common to All Plans

Monthly fees

[identify any monthly fees that the company chooses to impose in connection with the customer's plan (e.g., a regulatory recovery fee or administrative fee) and for which all customers are charged the same fixed amount.]

[provide name of and amount of each monthly fee on a row]	**$[ ]**

One-time fees

[identify any one-time fees that the company chooses to impose in connection with the purchase of broadband service, e.g., activation fees; if applicable, identify any fees that will be imposed if the customer cancels broadband service before the end of a long-term contract and provide a link to a full explanation of when such fees would be triggered]

[provide name of and amount of each one-time fee on a row]	**$[ ]**

Government Taxes and Fees, and Other Carrier Surcharges May Also Apply: Varies by location

Performance - *Individual experience may vary*

[at underlined language provide a link to a full discussion of network performance metrics]

[ ]G *[identify the primary network technology for the plan (e.g., 4G, 3G)]*	*[ ]G* *[identify other network technologies for the plan (e.g., 4G, 3G)]*
Typical speed *[ ] Mbps downstream /* *[ ] Mpbs upstream* *[identify typical peak usage period download and upload speeds for this network technology, consistent with the Open Internet Orders and FCC guidance]*	**Typical Speed** *[ ] Mbps downstream /* *[ ] Mbps upstream* *[identify typical peak usage period download and upload speeds for this network technology, consistent with the Open Internet Orders and FCC guidance]*
Typical latency *Less than [ ] milliseconds* *[identify typical peak usage period latency for this network technology, consistent with the Open Internet Orders and FCC guidance]*	**Typical latency** *Less than [ ] milliseconds* *[identify typical peak usage period latency for this network technology, consistent with the Open Internet Orders and FCC guidance]*
Typical Packet Loss *[ ] %* *[identify typical peak usage period packet loss for this network technology consistent with the Open Internet Orders and FCC guidance]*	**Typical Packet Loss** *[ ] %* *[identify typical peak usage period packet loss for this network technology consistent with the Open Internet Orders and FCC guidance]*

Network Management

Application-specific network management practices? *[answer yes or no; if yes, provide a brief description and a link to a full discussion that identifies application-specific network management practices, when such practices are triggered, and the effect such practices could have on performance]*	***Yes/No***
Subscriber-triggered network management practices? *[answer yes or no; if yes, provide a brief description and a link to a full discussion that identifies subscriber-triggered network management practices, when such practices are triggered, and the effect such practices could have on performance]*	***Yes/No***

More details on network management

[at underlined language provide a link to the company's full disclosure of network management practices]

Privacy

[at underlined language provide a link to the company's privacy policy for broadband services]	See our privacy policy

Complaints or Inquiries

[at underlined language provide a link to the primary customer service web page; provide the phone number for the company's customer service center and] *[at underlined language provide a link to the FCC's complaint center; provide the phone number for the FCC's complaint center]*	To contact us: online/(123)456-7890; To submit complaints to the FCC: online/(888)225-5322

Learn more about the terms used on this form and other relevant information at the FCC's website.