Released: December 8, 2016

**FCC TO HOST CONSUMER WEBINAR ON DEALING WITH ROBOCALLS**

Washington, D.C. – The Federal Communications Commission’s Consumer and Governmental Affairs Bureau will host a webinar on robocalls on December 14 from 1:00 p.m. to 2:00 p.m. The agenda for the event appears below.

The webinar, which is free and intended for all consumers, will provide information about consumers’ rights and the steps they can take to prevent robocalls. Under the Telephone Consumer Protection Act, the FCC plays a crucial role in helping consumers stop unwanted calls, text messages and faxes, particularly when they involve unwanted marketing or scams. This info session will explain the FCC’s role in addressing this issue and the steps consumers can take to protect themselves from and/or decrease the amount of unwanted robocalls they receive.

**How to Register**

Consumers can participate in the webinar via WebEx (audio and video) or by conference call (audio only). To participate by WebEx, go to the event page at [www.fcc.gov/newsevents/events/2016/12/consumer-info-session-how-deal-robocalls](http://www.fcc.gov/newsevents/events/2016/12/consumer-info-session-how-deal-robocalls).

On that page click on the registration link, provide the required information, and then click on “Submit” to complete your registration. Once registered you will receive a confirmation email with instructions for joining the event, including the password and the link for the meeting.

Alternatively, to participate by telephone, please use the following conference bridge at the time of the webinar:

Call Number: 1-888-858-2144

Access Code: 2697307

During the event, consumers can submit comments and questions by emailing [robocallswebinar@fcc.gov](mailto:robocallswebinar@fcc.gov).

**Agenda**

1:00 p.m. - 1:05 p.m. ***Welcome***

Anthony Butler, Consumer Education and Outreach Specialist, Consumer Affairs and Outreach Division, Consumer and Governmental Affairs Bureau

1:05 p.m. - 1:15 p.m. ***TCPA: Federal Debt, School, and Utility Robocalls***

Kristi Thornton, Associate Division Chief, Consumer Policy Division, Consumer and Governmental Affairs Bureau

1:15 p.m. - 1:25 p.m. ***A Different Perspective***

Kristi Thompson, Deputy Chief, Telecommunications Consumers Division, Enforcement Bureau

1:25 p.m. - 1:35 p.m. ***Robocalls: How We Got Here and How We’re Fighting Back***

Antonio Sweet, Technology Policy Advisor, Office of Strategic Planning and Policy Analysis

1:35 p.m. - 1:55 p.m.  ***Questions***

1:55 p.m. – 2:00 p.m. ***Closing***

**Accessibility and Additional Information**

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Make your request as early as possible. Send an email to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Last minute requests will be accepted but may be impossible to fill.

For additional information about the webinar, please email [robocallswebinar@fcc.gov](mailto:robocallswebinar@fcc.gov) . You may also contact Keyla Hernandez-Ulloa at 202-418-0965 and/or Anthony Butler at 202-418-2372.