



# PUBLIC NOTICE

**Federal Communications Commission**  
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## **UPCOMING WEBINAR: WHAT OLDER AMERICANS SHOULD KNOW ABOUT ROBOCALLS, SCAMS, AND ACCESSIBLE COMMUNICATIONS**

Washington D.C. – In honor of Older Americans Month, the FCC’s Consumer and Governmental Affairs Bureau will host a webinar focused on a range of telecommunications and video programming issues related to older Americans. The free webinar will take place on May 22 from 1:00 p.m. to 2:00 p.m. EDT.

The webinar will provide older Americans and their family and friends with information and tips about the value of broadband connectivity (i.e., staying engaged, telehealth) dealing with robocalls, reporting suspicious calls to the FCC’s Consumer Complaint Center, and benefitting from our rules requiring disability access to communications, including rules that require hearing aid compatibility, telecommunications relay services, emergency access, and closed captioning.

Registration is not required for this event. It will be streamed live online at [www.fcc.gov/live](http://www.fcc.gov/live) with open captions. During the event, participants may submit comments and questions by emailing [livequestions@fcc.gov](mailto:livequestions@fcc.gov) or via Twitter using the hashtag #FCCLive.

More information about this webinar will be posted on the event page as information becomes available: [www.fcc.gov/news-events/events/2017/05/what-older-americans-and-their-caregivers-should-know-about-robocalls](http://www.fcc.gov/news-events/events/2017/05/what-older-americans-and-their-caregivers-should-know-about-robocalls)

### **Accessibility and Additional Information**

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Make your request as early as possible. Send an email to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Last minute requests will be accepted but may be impossible to fill.

For additional information about the webinar, please contact Diana Coho at [diana.coho@fcc.gov](mailto:diana.coho@fcc.gov) or 202-418-2848 and/or Anthony Butler at [anthony.butler@fcc.gov](mailto:anthony.butler@fcc.gov) or 202-418-2372.