Released: May 16, 2017

**WEBINAR: What Older Americans Should Know About Robocalls, Scams, and Accessible COMMUNICATIONS**

In honor of Older Americans Month, the FCC’s Consumer and Governmental Affairs Bureau will host a webinar focused on a range of telecommunications and video programming issues related to older Americans. The free webinar will take place on May 22 from 1:00 p.m. to 2:00 p.m. EDT. The agenda for the event is below.

Registration is not required for this event. It will be streamed live online at [www.fcc.gov/live](http://www.fcc.gov/live) with live captions. During the event, participants may submit comments and questions by emailing [livequestions@fcc.gov](mailto:livequestions@fcc.gov) or via Twitter using the hashtag #FCCLive.

More information about the webinar and the archived version of the webinar will be posted on the event page: [www.fcc.gov/news-events/events/2017/05/what-older-americans-and-their-caregivers-should-know-about-robocalls](http://www.fcc.gov/news-events/events/2017/05/what-older-americans-and-their-caregivers-should-know-about-robocalls)

**Agenda**

**1:00 p.m. - 1:05 p.m.**  ***Welcome: Broadband and Staying Engaged***

Diana Coho, Consumer Education and Outreach Specialist, Consumer Affairs and Outreach Division, Consumer and Governmental Affairs Bureau

**1:05 p.m. - 1:15 p.m.           *The Benefits of Telemedicine***

Dr. Chris Gibbons, Chief Health Innovation Advisor, Connect2Health Task Force, FCC

**1:15 p.m. - 1:20 p.m.             *Scams and FCC Consumer Alerts***

Diana Coho, Consumer Education and Outreach Specialist, Consumer Affairs and Outreach Division, Consumer and Governmental Affairs Bureau

**1:20 p.m. - 1:25 p.m.             *Robocalls***

Anthony Butler, Consumer Education and Outreach Specialist, Consumer Affairs and Outreach Division, Consumer and Governmental Affairs Bureau

**1:25 p.m. - 1:50 p.m.             *Communications for People with Hearing, Vision or Cognitive Loss***

Susan Bahr, Attorney, Disability Rights Office, Consumer and Governmental Affairs Bureau

**1:50 p.m. – 2:00 p.m.           *Questions and Closing***

**Accessibility and Additional Information**

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Make your request as early as possible. Send an email to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Last minute requests will be accepted but may be impossible to fill.

For additional information about the webinar, please contact Diana Coho at [diana.coho@fcc.gov](mailto:diana.coho@fcc.gov) or 202-418-2848 and/or Anthony Butler at [anthony.butler@fcc.gov](mailto:anthony.butler@fcc.gov) or 202-418-2372.