Released: May 16, 2017

**WEBINAR: What Older Americans Should Know About Robocalls, Scams, and Accessible COMMUNICATIONS**

In honor of Older Americans Month, the FCC’s Consumer and Governmental Affairs Bureau will host a webinar focused on a range of telecommunications and video programming issues related to older Americans. The free webinar will take place on May 22 from 1:00 p.m. to 2:00 p.m. EDT. The agenda for the event is below.

Registration is not required for this event. It will be streamed live online at [www.fcc.gov/live](http://www.fcc.gov/live) with live captions. During the event, participants may submit comments and questions by emailing livequestions@fcc.gov or via Twitter using the hashtag #FCCLive.

More information about the webinar and the archived version of the webinar will be posted on the event page: [www.fcc.gov/news-events/events/2017/05/what-older-americans-and-their-caregivers-should-know-about-robocalls](http://www.fcc.gov/news-events/events/2017/05/what-older-americans-and-their-caregivers-should-know-about-robocalls)

**Agenda**

**1:00 p.m. - 1:05 p.m.**  ***Welcome: Broadband and Staying Engaged***

Diana Coho, Consumer Education and Outreach Specialist, Consumer Affairs and Outreach Division, Consumer and Governmental Affairs Bureau

**1:05 p.m. - 1:15 p.m.           *The Benefits of Telemedicine***

Dr. Chris Gibbons, Chief Health Innovation Advisor, Connect2Health Task Force, FCC

**1:15 p.m. - 1:20 p.m.             *Scams and FCC Consumer Alerts***

Diana Coho, Consumer Education and Outreach Specialist, Consumer Affairs and Outreach Division, Consumer and Governmental Affairs Bureau

**1:20 p.m. - 1:25 p.m.             *Robocalls***

Anthony Butler, Consumer Education and Outreach Specialist, Consumer Affairs and Outreach Division, Consumer and Governmental Affairs Bureau

**1:25 p.m. - 1:50 p.m.             *Communications for People with Hearing, Vision or Cognitive Loss***

Susan Bahr, Attorney, Disability Rights Office, Consumer and Governmental Affairs Bureau

**1:50 p.m. – 2:00 p.m.           *Questions and Closing***

**Accessibility and Additional Information**

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Make your request as early as possible. Send an email to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Last minute requests will be accepted but may be impossible to fill.

For additional information about the webinar, please contact Diana Coho at diana.coho@fcc.gov or 202-418-2848 and/or Anthony Butler at anthony.butler@fcc.gov or 202-418-2372.