Federal Communications Commission 445 12th St., S.W. Washington, D.C. 20554

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WEBINAR: WHAT OLDER AMERICANS SHOULD KNOW ABOUT ROBOCALLS, SCAMS, AND ACCESSIBLE COMMUNICATIONS

In honor of Older Americans Month, the FCC's Consumer and Governmental Affairs Bureau will host a webinar focused on a range of telecommunications and video programming issues related to older Americans. The free webinar will take place on May 22 from 1:00 p.m. to 2:00 p.m. EDT. The agenda for the event is below.

Registration is not required for this event. It will be streamed live online at www.fcc.gov/live with live captions. During the event, participants may submit comments and questions by emailing livequestions@fcc.gov or via Twitter using the hashtag #FCCLive.

More information about the webinar and the archived version of the webinar will be posted on the event page: www.fcc.gov/news-events/events/2017/05/what-older-americans-and-theircaregivers-should-know-about-robocalls

Agenda

1:00 p.m. - 1:05 p.m. Welcome: Broadband and Staying Engaged

Diana Coho, Consumer Education and Outreach Specialist, Consumer Affairs and Outreach Division, Consumer and Governmental Affairs Bureau

1:05 p.m. - 1:15 p.m. The Benefits of Telemedicine

Dr. Chris Gibbons, Chief Health Innovation Advisor,

Connect2Health Task Force, FCC

1:15 p.m. - 1:20 p.m. Scams and FCC Consumer Alerts

> Diana Coho, Consumer Education and Outreach Specialist. Consumer Affairs and Outreach Division, Consumer and

Governmental Affairs Bureau

1:20 p.m. - 1:25 p.m. Robocalls

Anthony Butler, Consumer Education and Outreach Specialist,

Consumer Affairs and Outreach Division, Consumer and

Governmental Affairs Bureau

1:25 p.m. - 1:50 p.m. Communications for People with Hearing, Vision or Cognitive

Loss

Susan Bahr, Attorney, Disability Rights Office, Consumer and

Governmental Affairs Bureau

1:50 p.m. – 2:00 p.m. Questions and Closing

Accessibility and Additional Information

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Make your request as early as possible. Send an email to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Last minute requests will be accepted but may be impossible to fill.

For additional information about the webinar, please contact Diana Coho at <u>diana.coho@fcc.gov</u> or 202-418-2848 and/or Anthony Butler at <u>anthony.butler@fcc.gov</u> or 202-418-2372.