

**STATEMENT OF  
COMMISSIONER MIGNON L. CLYBURN**

Re: *Advanced Methods to Target and Eliminate Unlawful Robocalls*, CG Docket No. 17-59.

“Hello, this is Jason with British Luxury Automotive. I am calling to remind you that your 2017 Aston Martin is due for maintenance.” Since I have never owned such a vehicle, heaven knows I wish I did, nor have I had a prior business relationship with this company, for me, this is a clear example of an unwanted telephone call.

Chances are great that millions of Americans are in possession of a reassigned number that was previously used by an individual who has done business with a company or two. This is not surprising given that by one estimate, approximately 100,000 telephone numbers are reassigned by wireless carriers every day.

However, given that the largest source of informal complaints at the FCC is unwanted calls, including robocalls, we must ask ourselves an important question: what can this agency do about this persistent problem? Today, I am pleased to say, that we seek answers by teeing up a Notice of Proposed Rulemaking (NPRM) aimed at addressing the problem of unwanted calls to reassigned numbers.

My preference and that of most commenters to last year’s NOI would be to establish a single, comprehensive reassigned numbers database. This, I believe, would be the most effective means of providing callers with the information necessary to avoid making phone calls to reassigned numbers. The NPRM tees up this concept as one of three possible approaches for seeking reassigned number information. I look forward to the robust record that will follow as well as ensuring that consumer privacy is protected.

Thanks are due to the staff of the Consumer and Governmental Affairs Bureau for your continued efforts to combat unwanted phone calls.