

March 7, 2018

Mr. Michael O'Rielly Commissioner Federal Communication Commission Washington, DC

Dear Commissioner O'Rielly:

I acknowledge receipt of your letter dated February 20, 2018 addressed to the governors of New York, Oklahoma, Missouri, Montana, Northern Mariana, Guam and myself.

I said letter you laid out the foundation that governs the use 9-1-1 fees and role of the system in preserving public safety. One of your duties as Commissioner is to monitor if states and territories are using the 9-1-1 fees for their intended purposes and as such require annual reports on the use of said fees. In 2016, Puerto Rico and the aforementioned states and/or territories failed to submit the required annual report.

To address this, our Administration reviewed all the files in the Office of the 9-1-1 Executive Director and found that while the information for the annual report was duly collected, the Annual Collection of Information Form was not submitted. It is noted that the former 9-1-1 Executive Director resigned on November 2017.

Attached your will find a both a copy of the unfiled form as well as a new Annual Collection of Information form for the year 2016. In addition, we hereby respond to the questions stated in your February 20 letter:

1. Why did your state or territory fail to respond to the Commission's request for information regarding the collection and allocation of 911 fees for 2016?

The Annual Collection of Information Form for 9-1-1 fees for 2016 was prepared<sup>i</sup> but it was inadvertently not submitted due to a clerical error. We have taken measures to ensure that this situation does not happen again and we include herein the forms for the requested year.

2. What steps has your state or territory taken, if any, to rectify the failure to file and provide the FCC the information requested?

The 9-1-1 Office in Puerto Rico, through its Audit Office, will create a Compliance Guide for all state and federal request forms. The Guide will constantly be revised to include amendments, new laws, bylaws and future requests in order to better collect and file future requests. As part of the compliance measures, both the 9-1-1 Commissioner and the Secretary of Department of Public Safety will have access to a tracking platform that will be constantly updated to include the deadlines and status of all state and federal requests for information as well as the personnel responsible for providing and completing said requests. As of today, all deadlines are being monitored by the 9-1-1 central administration and audit offices until both the Guide and the platform are completed.

3. Using the Commission's standards and definition, does your state or territory divert 9-1-1 fees to other functions? If so, how much was diverted in 2016, and for what functions?

In 2016, Mr. Alejandro García Padilla, former Governor of Puerto Rico, diverted \$243,100.00 of 9-1-1 fees, under the legal authority conferred by Article 19 of Act No. 66-2014, as amended, which established that all savings in areas such as 9-1-1 fees must be transferred to the Workforce and Economic Development Promotion Fund under the Trade and Export Company of Puerto Rico.

I will take this opportunity to state that addressing the capabilities of our 9-1-1 system is a high priority for Puerto Rico and that we fully understand that maintaining and operating the system is key to guaranteeing the public safety of our citizens. As such, we look forward to continue working with your Commission in furthering improving the capabilities and reliability of the 9-1-1 system in our Island.

Sincerely,

i Attachment No. 1