



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

August 10, 2018

The Honorable Catherine Cortez Masto
United States Senate
B40A Dirksen Senate Office Building
Washington, D.C. 20510

Dear Senator Cortez Masto:

Thank you for your letter regarding the tragic events that took place in Las Vegas on October 1, 2017. I agree with you that network resiliency is critical during any emergency, and I look forward to working with you to improve the Wireless Network Resiliency Cooperative Framework that the Commission adopted in December 2016.

As you know, the Commission worked closely with the wireless industry to develop the Framework, a five-pronged approach to improve wireless resiliency and provider transparency in order to enhance coordination during emergencies. Carriers that have agreed to follow the Framework will (1) provide for reasonable roaming when technically feasible, (2) foster mutual aid, (3) develop best practices and establish contact databases with local government public safety officials, (4) develop and provide a Consumer Readiness Checklist, and (5) provide service and restoration status data through the Commission's Disaster Information Reporting System.

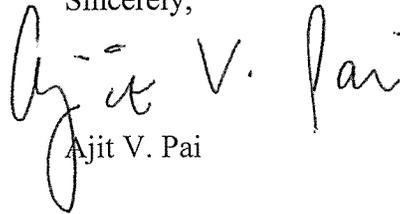
To date, seven carriers—AT&T Mobility, GCI, Southern Linc, Sprint, T-Mobile, U.S. Cellular, and Verizon Wireless—have signed onto the Framework. Additionally, CTIA and the Competitive Carriers Association also support the Framework. We continue to promote awareness of and participation in the Framework, including by leveraging our participation in federal public safety working groups.

I believe that the Framework has been useful, but there always is room for improvement. The Bureau recently sought comment on the overall efficacy of, and ways to further facilitate improvements to, the Framework. Bureau staff has been working with the industry to determine the full extent of the Framework's use. I hope that this outreach process will yield new data sets to collect in order for Bureau staff to better monitor the effectiveness of the Framework in a structured, systematic way. The more we know about how the Framework is functioning, the more insight we will have into whether adjustments are necessary to improve network resiliency.

You also asked that the Commission examine the performance of wireless networks during and immediately after the October event. Per your request, the Public Safety & Homeland Security Bureau has collected data from carriers and local public safety authorities and is finalizing its review. I expect that we will be able to provide your office with our findings and recommendations in the near term.

Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in black ink that reads "Ajit V. Pai". The signature is written in a cursive style with a large initial "A" and a distinct "Pai" at the end.

Ajit V. Pai



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August 10, 2018

The Honorable Dean Heller
United States Senate
324 Hart Senate Office Building
Washington, D.C. 20510

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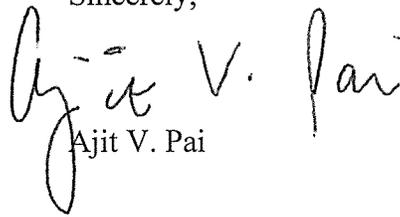
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Page 2—The Honorable Dean Heller

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Ajit V. Pai