FCC UPDATES HEARING AID COMPATIBILITY REPORTING REQUIREMENTS

WASHINGTON, November 15, 2018—The Federal Communications Commission today adopted a Report and Order that will give consumers and the Commission better access to information about the availability of hearing aid-compatible wireless handsets.

Specifically, the Report and Order:

- Requires service providers to post on their websites more up-to-date and accessible information about hearing aid-compatible wireless handsets
- Requires all service providers to certify annually whether they are in compliance with FCC hearing aid-compatibility rules
- Eliminates a less effective and more burdensome method of providing information by ending the requirement that service providers file FCC Form 655 annually, while maintaining that requirement for handset manufacturers
- Establishes a streamlined transition process for the new website and certification requirements

The action taken today will ensure that consumers have up-to-date information and remove an unnecessary regulatory burden without impairing the Commission’s ability to enforce its hearing aid-compatibility rules.

Action by the Commission November 15, 2018 by Report and Order (FCC 18-167). Chairman Pai, Commissioners O’Rielly, Carr, and Rosenworcel approving and issuing separate statements.

WT Docket No. 17-228

###

Office of Media Relations: (202) 418-0500
ASL Videophone: (844) 432-2275
TTY: (888) 835-5322
Twitter: @FCC
www.fcc.gov/office-media-relations

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).