**Released: May 10, 2019**

**OLDER AMERICANS MONTH Consumer information WEBINAR**

The FCC will host a webinar on May 15 at 2:00 p.m. EDT to share helpful consumer information with older Americans, their families and loved ones. During the webinar the FCC and an AARP representative will provide tips and resources to raise awareness about Caller ID spoofing scams that target older Americans, along with empowering information on additional consumer topics. Webinar viewers will be able to submit questions to [outreach@fcc.gov](mailto:outreach@fcc.gov) during the live webcast.

The proposed agenda is as follows:

**2:00 p.m. Welcome and Opening Remarks**

Alma Hughes

Consumer Education and Outreach Specialist

Consumer and Governmental Affairs Bureau, FCC

Ed Bartholme

Associate Bureau Chief, Consumer and Governmental Affairs Bureau

**2:10 p.m. Broadcast Transition**

Jean Kiddoo

Chair, Incentive Auction Task Force, FCC

**2:20 p.m. Robocalls**

Dan Stepanicich

Attorney Advisor, Enforcement Bureau, FCC

**2:30 p.m. Asian Americans Fraud**

Ron Mori

Senior Advisor, Community States and National Affairs – Multicultural Leadership, AARP

**2:40 p.m. Telehealth**

Dr. Chris Gibbons

Senior Health Advisor

Connect2Health FCC

**2:50 p.m. FCC Consumer Help Center**

Chantal Virgile

Consumer Education and Outreach Specialist

Consumer and Governmental Affairs Bureau, FCC

**3:00 p.m. Program Concludes**

Registration is not required for this event.

The webinar will be streamed live at fcc.gov/live with open captions.

As more information becomes available, it will be posted on the webinar event page: <https://www.fcc.gov/news-events/events/2019/05/information-older-american-consumers>. The webinar will be archived on this page.

Reasonable accommodations for people with disabilities are available upon request. Send an email to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Please include a description of the accommodation you will need and tell us how to contact you. Requests for special accommodation should be made as early as possible. Last minute requests will be accepted but may be impossible to fill.

For more information, please contact Alma Hughes at [Alma.Hughes@fcc.gov](mailto:Alma.Hughes@fcc.gov) or 202-418-1680.