Federal Communications Commission 445 12th St., S.W. Washington, D.C. 20554

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OLDER AMERICANS MONTH CONSUMER INFORMATION WEBINAR

The FCC will host a webinar on May 15 at 2:00 p.m. EDT to share helpful consumer information with older Americans, their families and loved ones. During the webinar the FCC and an AARP representative will provide tips and resources to raise awareness about Caller ID spoofing scams that target older Americans, along with empowering information on additional consumer topics. Webinar viewers will be able to submit questions to outreach@fcc.gov during the live webcast.

The proposed agenda is as follows:

2:00 p.m. Welcome and Opening Remarks

Alma Hughes

Consumer Education and Outreach Specialist Consumer and Governmental Affairs Bureau, FCC

Ed Bartholme

Associate Bureau Chief, Consumer and Governmental Affairs Bureau

2:10 p.m. Broadcast Transition

Jean Kiddoo

Chair, Incentive Auction Task Force, FCC

2:20 p.m. Robocalls

Dan Stepanicich

Attorney Advisor, Enforcement Bureau, FCC

2:30 p.m. Asian Americans Fraud

Ron Mori

Senior Advisor, Community States and National Affairs – Multicultural

Leadership, AARP

2:40 p.m. Telehealth

Dr. Chris Gibbons Senior Health Advisor Connect2Health FCC

2:50 p.m. FCC Consumer Help Center

Chantal Virgile
Consumer Education and Outreach Specialist
Consumer and Governmental Affairs Bureau, FCC

3:00 p.m. Program Concludes

Registration is not required for this event.

The webinar will be streamed live at fcc.gov/live with open captions.

As more information becomes available, it will be posted on the webinar event page: https://www.fcc.gov/news-events/events/2019/05/information-older-american-consumers. The webinar will be archived on this page.

Reasonable accommodations for people with disabilities are available upon request. Send an email to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY). Please include a description of the accommodation you will need and tell us how to contact you. Requests for special accommodation should be made as early as possible. Last minute requests will be accepted but may be impossible to fill.

For more information, please contact Alma Hughes at Alma. Hughes@fcc.gov or 202-418-1680.