



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON DC

Mike O'Rielly  
Commissioner

March 26, 2019

Mr. Peter Hayes  
CEO  
TranslateLive, LLC  
P.O Box 1509  
Clearwater, FL 33757

Dear Mr. Hayes,

As a leader in the communications accessibility industry, you know that IP-based innovation has vastly expanded the options and services available for those with disabilities. In my role at the Federal Communications Commission, I have therefore urged the Commission to consider how new technologies, apps, and services may offer functionally equivalent voice services to consumers with disabilities while reducing corresponding burdens for Telecommunications Relay Service (TRS) fund ratepayers. These innovations are particularly relevant in view of the state of the Internet Protocol Captioned Telephone Service (IP CTS) program, which has ballooned in cost in recent years, even though other cost-efficient technologies may better meet users' communications needs.

Based on your recent FCC filing, I understand that your company, TranslateLive, provides a real-time, speech-to-text, web-based platform that would provide the same or similar service available through the IP CTS program, without requiring the installation of special hardware.<sup>1</sup> To gain more insight into your platform's functional similarity to services funded under the TRS fund program, and to what extent use of your application might help in reducing IP CTS minutes, I inquire whether you are willing to demonstrate your product to Commission leadership at your nearest convenience. If so, I will work with my fellow colleagues to make it occur.

I look forward to learning more about your company and how individuals with disabilities and TRS fund ratepayers may be able to benefit from widespread adoption of next-generation technologies.

Sincerely,

A handwritten signature in black ink, appearing to read "M. O'Rielly".

Michael O'Rielly

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<sup>1</sup> Letter from Peter Hayes, CEO, VTCSecure LLC, to Marlene H. Dortch, Secretary, FCC, CG Docket No. 03-123 (Filed March 21, 2019).