

Communications Status Report for Areas Impacted by Tropical Storm Barry July 14, 2019

The following is a report on the status of communications services in geographic areas impacted by Tropical Storm Barry as of July 14, 2019 at 11:30 a.m. EDT. This report incorporates network outage data submitted by communications providers to the Federal Communications Commission's Disaster Information Reporting System (DIRS). DIRS currently covers areas of Louisiana and Mississippi. Note that the operational status of communications services during a disaster may evolve rapidly, and this report represents a snapshot in time.

The following 72 counties are in the current geographic area that is part of DIRS (the "disaster area").

LOUISIANA: Acadia, Allen, Ascension, Assumption, Avoyelles, Beauregard, Calcasieu, Caldwell, Cameron, Catahoula, Concordia, East Baton Rouge, East Carroll, East Feliciana, Evangeline, Franklin, Grant, Iberia, Iberville, Jefferson, Jefferson Davis, La Salle, Lafayette, Lafourche, Livingston, Madison, Natchitoches, Orleans, Plaquemines, Pointe Coupee, Rapides, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Landry, St. Martin, St. Mary, St. Tammany, Tangipahoa, Tensas, Terrebonne, Vermilion, Vernon, Washington, West Baton Rouge, West Feliciana, Winn

MISSISSIPPI: Adams, Amite, Claiborne, Copiah, Franklin, Hancock, Harrison, Hinds, Issaquena, Jackson, Jefferson, Lamar, Lawrence, Lincoln, Marion, Pearl River, Pike, Sharkey, Stone, Walthall, Warren, Wilkinson, Yazoo

The following map shows the counties in the disaster area:



911 Services

The Public Safety and Homeland Security Bureau (PSHSB) learns the status of each Public Safety Answering Point (PSAP) through the filings of 911 Service Providers in the Disaster Information Reporting System (DIRS), through reporting done to the FCC's Public Safety Support Center (PSSC), coordination with state 911 Administrators and, if necessary, individual PSAPs.

There are no PSAPs reported down in the disaster areas. No PSAPs are reported as being rerouted. All PSAPs are receiving location information.

Wireless Services

The following section describes the status of wireless communications services and restoration in the disaster area, including the percentage of cell sites out of service for each county.

The following table provides cell sites out of service by county. There are 1.7% of the cell sites out of service in the affected area. The information shown was provided by the signatories to the Wireless Network Resiliency Cooperative Agreement.

Louisiana

State	Affected Counties	Cell Sites Served	Number of Cell Sites Out	Percent Out	Number of Cell Sites Out Due to Damage	Number of Cell Sites Out Due to Transport	Number of Cell Sites Out Due to Power
LA	ACADIA	42	1	2.4%	0	0	1
LA	ALLEN	47	0	0.0%	0	0	0
LA	ASCENSION	99	4	4.0%	0	0	4
LA	ASSUMPTION	23	2	8.7%	0	0	2
LA	AVOUELLES	46	4	8.7%	0	0	4
LA	BEAUREGARD	65	0	0.0%	0	0	0
LA	CALCASIEU	163	3	1.8%	0	3	0
LA	CALDWELL	17	0	0.0%	0	0	0
LA	CAMERON	26	2	7.7%	0	0	2
LA	CATAHOULA	25	0	0.0%	0	0	0
LA	CONCORDIA	29	0	0.0%	0	0	0
LA	EAST BATON ROUGE	405	2	0.5%	0	1	1
LA	EAST CARROLL	9	0	0.0%	0	0	0
LA	EAST FELICIANA	31	1	3.2%	0	1	0
LA	EVANGELINE	33	0	0.0%	0	0	0
LA	FRANKLIN	26	0	0.0%	0	0	0
LA	GRANT	37	0	0.0%	0	0	0
LA	IBERIA	41	7	17.1%	1	3	3
LA	IBERVILLE	50	5	10.0%	0	1	4
LA	JEFFERSON	317	5	1.6%	0	2	3
LA	JEFFERSON DAVIS	36	0	0.0%	0	0	0
LA	LA SALLE	24	1	4.2%	0	0	1
LA	LAFAYETTE	136	2	1.5%	0	0	2
LA	LAFOURCHE	90	8	8.9%	0	0	8
LA	LIVINGSTON	129	2	1.6%	0	1	1
LA	MADISON	29	0	0.0%	0	0	0
LA	NATCHITOCHE	69	0	0.0%	0	0	0
LA	ORLEANS	394	1	0.3%	0	1	0
LA	PLAQUEMINES	60	0	0.0%	0	0	0
LA	POINTE COUPEE	20	0	0.0%	0	0	0
LA	RAPIDES	167	3	1.8%	0	1	2
LA	ST. BERNARD	40	0	0.0%	0	0	0
LA	ST. CHARLES	51	2	3.9%	0	1	1

LA	ST. HELENA	17	0	0.0%	0	0	0
LA	ST. JAMES	37	6	16.2%	0	5	1
LA	ST. JOHN THE BAPTIST	40	1	2.5%	0	0	1
LA	ST. LANDRY	88	0	0.0%	0	0	0
LA	ST. MARTIN	45	1	2.2%	0	1	0
LA	ST. MARY	50	9	18.0%	0	0	9
LA	ST. TAMMANY	286	0	0.0%	0	0	0
LA	TANGIPAHOA	134	0	0.0%	0	0	0
LA	TENSAS	14	0	0.0%	0	0	0
LA	TERREBONNE	91	13	14.3%	0	0	12
LA	VERMILION	47	0	0.0%	0	0	0
LA	VERNON	97	0	0.0%	0	0	0
LA	WASHINGTON	64	0	0.0%	0	0	0
LA	WEST BATON ROUGE	34	2	5.9%	0	1	1
LA	WEST FELICIANA	32	0	0.0%	0	0	0
LA	WINN	24	0	0.0%	0	0	0
LA	CLAIBORNE	9	0	0.0%	0	0	0
TOTAL		3,885	87	2.2%	1	22	63

Mississippi

State	Affected Counties	Cell Sites Served	Number of Cell Sites Out	Percent Out	Number of Cell Sites Out Due to Damage	Number of Cell Sites Out Due to Transport	Number of Cell Sites Out Due to Power
MS	ADAMS	35	0	0.0%	0	0	0
MS	AMITE	24	1	4.2%	0	0	1
MS	CLAIBORNE	11	0	0.0%	0	0	0
MS	COPIAH	41	0	0.0%	0	0	0
MS	FRANKLIN	32	0	0.0%	0	0	0
MS	HANCOCK	53	0	0.0%	0	0	0
MS	HARRISON	196	0	0.0%	0	0	0
MS	HINDS	204	0	0.0%	0	0	0
MS	ISSAQUENA	5	0	0.0%	0	0	0
MS	JACKSON	87	0	0.0%	0	0	0
MS	JEFFERSON	110	0	0.0%	0	0	0
MS	LAMAR	79	0	0.0%	0	0	0
MS	LAWRENCE	9	0	0.0%	0	0	0

MS	LINCOLN	64	0	0.0%	0	0	0
MS	MARION	29	0	0.0%	0	0	0
MS	PEARL RIVER	79	0	0.0%	0	0	0
MS	PIKE	47	0	0.0%	0	0	0
MS	SHARKEY	12	1	8.3%	0	1	0
MS	STONE	20	0	0.0%	0	0	0
MS	WALTHALL	28	0	0.0%	0	0	0
MS	WARREN	56	0	0.0%	0	0	0
MS	WILKINSON	18	1	5.6%	0	1	0
MS	YAZOO	45	0	0.0%	0	0	0
TOTAL		1,284	3	0.2%	0	2	1

The number of cell site outages in a specific area does not necessarily correspond to the availability of wireless service to consumers in that area. See Improving the Resiliency of Mobile Wireless Communications Networks, Order, 31 FCC Rcd 13745, para. 10 (2016) (recognizing the difficulties in accurately depicting the ongoing status of a wireless provider’s service during emergencies). Wireless networks are often designed with numerous, overlapping cell sites that provide maximum capacity and continuity of service even when an individual site is inoperable. Moreover, wireless providers frequently use temporary facilities such as cells-on-wheels (COWs), increased power at operational sites, roaming agreements, or take other actions to maintain service to affected consumers during emergencies or other events that result in cell site outages.

Cable Systems and Wireline (Combined)

The cable system and wireline outage table reflects outages of communications service provided by cable and wireline companies, which may include the loss of telephone, television, and/or Internet services.

State	Subscribers Out of Service
LA	43,717
MS	532

Broadcast

Television stations status:

- 16 TV stations reported being operational (KATC, KLFY-TV, KSHV-TV, KTAL-TV, KZUP-CD, WAFB, WBRL-CD, WDBD, WGMB-TV, WGNO, WHLT, WJTV, WLAE-TV, WLBT, WLOX, WXXV).
- One TV station reported being out of service (WNTZ-TV).

FM Radio stations status:

- 19 FM radio stations reported being operational (K246CK, K272EI, K292GE, KCIL, KDLC, KJIN, KRVE, KSLU, WFFF FM, WGCM-FM, WGUO, WHJT, WJKK, WQRG-LP, WQRZ-LP, WUSJ, WYOY, WZKX, WZNF).
- No FM radio stations are reporting as being out of service.

AM Radio stations status:

- 8 AM radio stations reported being operational (KEZM, WFFF, WGCM, WIIN, WJBO, WROA, WRPM, WSFZ).
- No AM radio stations reported being out of service.