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**For Immediate Release**

**OVER 750 BROADBAND AND TELEPHONE PROVIDERS EXTEND  
KEEP AMERICANS CONNECTED PLEDGE**

***Providers Pledge to Maintain Service, Waive Late Fees, and Keep Wi-Fi Hotspots  
Open Through June 30***

WASHINGTON, May 14, 2020—The Federal Communications Commission today announced that 774 broadband and telephone providers have taken the Keep Americans Connected Pledge and extended that commitment through June 30. Last month, Chairman Pai announced he was extending the Pledge, originally set to expire on May 12, to June 30. And since that announcement, the number of companies covered by the Pledge has actually increased rather than decreased, as more companies have signed onto the Pledge for the first time than declined to extend it.

By taking the Pledge, each of these companies has committed through June 30 to (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and (3) open its Wi-Fi hotspots to any American who needs them.

“I’m pleased that the overwhelming majority of companies taking the Pledge has agreed to extend that commitment through the end of June and that new companies have joined this effort,” said Chairman Pai. “This will help ensure that Americans can continue to communicate with loved ones, access education, and get healthcare remotely as they practice social distancing. I am grateful to all who are working to keep Americans connected and those who continue to go above and beyond to help consumers during this pandemic.”

The FCC encourages consumers to contact their service provider directly to make them aware of their specific circumstances and to discuss options. Consumers can also visit [consumercomplaints.fcc.gov](https://consumercomplaints.fcc.gov). For more information on Chairman Pai’s Keep Americans Connected Initiative, visit [www.fcc.gov/keepamericansconnected](https://www.fcc.gov/keepamericansconnected), which includes a list of all the providers that have extended their commitment to the Keep Americans Connected Pledge. For updates on the FCC’s wide array of actions to keep consumers connected during the coronavirus pandemic, visit [www.fcc.gov/coronavirus](https://www.fcc.gov/coronavirus).

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*This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See MCI v. FCC, 515 F.2d 385 (D.C. Cir. 1974).*