MIKE LEVIN
49TH DISTRICT, CALIFORNIA



## Congress of the United States House of Representatives Washington, DC 20515-0549

April 28, 2020

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Mr. Ajit Pai Chairman Federal Communications Commission 445 12th Street SW, Washington, DC 20554

RE: Letter of Support for Application Submission-- FRN 0029406451\_Memorial Health Services\_04172020

Dear Chairman Pai,

I write to encourage full consideration for the Memorial Health Services (MHS) COVID-19 Telehealth Program grant application submitted on April 17, 2020.

MHS is a non-profit 501(c)(3) integrated health care delivery system that provides medical services to over one million patients throughout Los Angeles and Orange counties each year. With over 200 sites of care and four hospitals, their mission is to improve the health and wellbeing of individuals, families, and communities through innovation and excellence.

In response to the COVID-19 pandemic and CMS waiver flexibilities, MHS has begun to expand telehealth from both their medical offices and hospitals. Los Angeles and Orange Counties have an increased risk of COVID-19 community transmission among their residents due to population density and size. The state issued a mandatory stay-at-home order on March 19, which is in effect indefinitely.

Funding from the COVID-19 Telehealth Program will assist in expanding on the success of MHS's current telehealth program. MHS providers are now performing over 500 telehealth exams and consults each day. More appointments could be served each week with updated technologies like iPads further integrated into their electronic medical record system. These funds would provide additional security licenses and software to protect patient information, as well as IT platforms for the intake of patient symptoms.

This funding will assist MHS in effectively managing virtual care and growing telehealth access. Thank you for your consideration of the Memorial Health Services submission FRN 0029406451\_Memorial Health Services\_04172020.

Sincerely,

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MIKE LEVIN Member of Congress