



May 20, 2020

VIA CERTIFIED MAIL - RETURN RECEIPT REQUESTED

To: Vitaly Potapov
CEO
RSCom LTD
238 Wellington Street East
Suite 210
Aurora ON L4G 1J5, Canada

Re: Official Correspondence from the Federal Communications Commission and Federal Trade Commission

Dear Mr. Potapov,

We have determined that RSCom LTD (RSCom) is apparently routing and transmitting Novel Coronavirus Disease (COVID-19) scam robocall traffic originating from Voice Are Us, Ltd. **We request that you cease routing and transmitting such traffic immediately.**

On March 13, 2020, the President declared a national emergency concerning the COVID-19 outbreak.¹ Fraudsters and unscrupulous actors have taken advantage of this national health crisis to send scam robocalls to consumers across the United States. These unwanted robocalls include fraudulent offers of government financial relief and/or refunds. This activity has the potential to inflict severe harm on consumers. Our agencies will aggressively pursue legal action against unlawful robocallers and, where appropriate, pursue legal action against voice providers routing or transmitting such traffic on their networks.²

Investigations conducted by our agencies, in conjunction with the USTelecom Industry Traceback Group, revealed that RSCom is a gateway voice provider for apparently fraudulent COVID-19 robocalls originating from Voice Are Us, Ltd, based in the United Kingdom. We will take all necessary and appropriate action to prevent these robocalls from entering U.S. networks.

¹ Proclamation on Declaring a National Emergency Concerning the Novel Coronavirus Disease (COVID-19) Outbreak, The White House (Mar. 13, 2020), <https://www.whitehouse.gov/presidential-actions/proclamation-declaring-national-emergency-concerning-novel-coronavirus-disease-covid-19-outbreak/>.

² The Federal Trade Commission recently obtained a temporary restraining order and a preliminary injunction against a VoIP provider, Globex Telecom, for assisting and facilitating illegal robocalls. <https://www.ftc.gov/news-events/press-releases/2019/12/court-halts-operations-voip-service-provider-after-ftc-ohio>.

If after 48 hours of issuance of this letter RSCom continues to route or transmit harmful robocall traffic from Voice Are Us into the United States, the FCC will authorize U.S. voice providers to block all calls from RSCom and take any other steps as needed to prevent further transmission of unlawful calls from RSCom, and we will evaluate whether further action is appropriate in connection with your activity.

Please direct any inquiries regarding this letter to Kristi Thompson of the FCC at kristi.thompson@fcc.gov or 202-418-1318; or to James Evans of the FTC at james.evans@ftc.gov or 202-326-2026.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rosemary C. Harold", written over a horizontal line.

Rosemary C. Harold
Chief, Enforcement Bureau
Federal Communications Commission

A handwritten signature in black ink, appearing to read "Lois C. Greisman", written over a horizontal line.

Lois C. Greisman
Associate Director, Division of Marketing
Practices
Federal Trade Commission