



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Kamala D. Harris
United States Senate
112 Hart Senate Office Building
Washington, DC 20510

Dear Senator Harris:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

Over 700 companies have voluntarily pledged for at least 60 days to: (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and (3) open their Wi-Fi hotspots to any American who needs them for at least 60 days. Additionally, many companies are choosing to go above and beyond and expand existing or create new low-income broadband programs. I am pleased with the response to this initiative, including the companies who have pledged to continue these efforts beyond the initial 60-day period, until June 30, 2020. Hundreds of providers continue to step up to the plate to keep Americans connected to communications services in this time of need, and I continue to urge companies to find additional ways to help all Americans stay connected.

I am especially glad to see that the country's two largest inmate calling services providers are among the providers that recently signed onto the Commission's pledge. These inmate calling service providers—Securus and GTL—together serve over two-thirds of the country's inmate population, and have been providing millions of free phone calls and video visitation minutes to inmates and their families during the pandemic. And I have called on other communications providers serving correctional facilities to work to reduce costs and keep Americans connected, including those who are incarcerated.

Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in black ink that reads "Ajit V. Pai". The signature is written in a cursive style with a large initial "A".

Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Angus King
United States Senate
133 Hart Senate Office Building
Washington, DC 20510

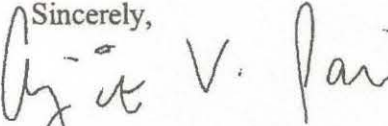
Dear Senator King:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

Over 700 companies have voluntarily pledged for at least 60 days to: (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and (3) open their Wi-Fi hotspots to any American who needs them for at least 60 days. Additionally, many companies are choosing to go above and beyond and expand existing or create new low-income broadband programs. I am pleased with the response to this initiative, including the companies who have pledged to continue these efforts beyond the initial 60-day period, until June 30, 2020. Hundreds of providers continue to step up to the plate to keep Americans connected to communications services in this time of need, and I continue to urge companies to find additional ways to help all Americans stay connected.

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Sincerely,

Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Sherrod Brown
United States Senate
713 Hart Senate Office Building
Washington, DC 20510

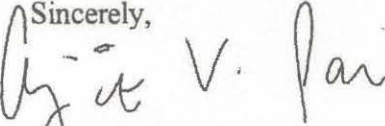
Dear Senator Brown:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

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Sincerely,

Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Kirsten Gillibrand
United States Senate
478 Russell Senate Office Building
Washington, DC 20510

Dear Senator Gillibrand:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

Over 700 companies have voluntarily pledged for at least 60 days to: (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and (3) open their Wi-Fi hotspots to any American who needs them for at least 60 days. Additionally, many companies are choosing to go above and beyond and expand existing or create new low-income broadband programs. I am pleased with the response to this initiative, including the companies who have pledged to continue these efforts beyond the initial 60-day period, until June 30, 2020. Hundreds of providers continue to step up to the plate to keep Americans connected to communications services in this time of need, and I continue to urge companies to find additional ways to help all Americans stay connected.

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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Tammy Duckworth
United States Senate
524 Hart Senate Office Building
Washington, DC 20510

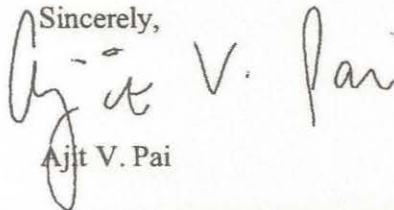
Dear Senator Duckworth:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Rob Portman
United States Senate
448 Russell Senate Office Building
Washington, DC 20510

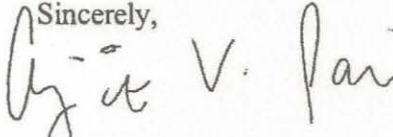
Dear Senator Portman:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Edward J. Markey
United States Senate
255 Dirksen Senate Office Building
Washington, DC 20510

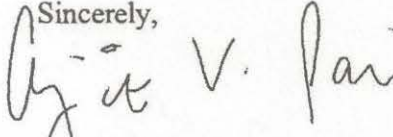
Dear Senator Markey:

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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Tom Udall
United States Senate
531 Hart Senate Office Building
Washington, DC 20510

Dear Senator Udall:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

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Sincerely,

A handwritten signature in black ink that reads "Ajit V. Pai". The signature is fluid and cursive, with the first name "Ajit" being the most prominent.

Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Richard Blumenthal
United States Senate
706 Hart Senate Office Building
Washington, DC 20510

Dear Senator Blumenthal:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
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May 12, 2020

The Honorable Cory Booker
United States Senate
717 Hart Senate Office Building
Washington, DC 20510

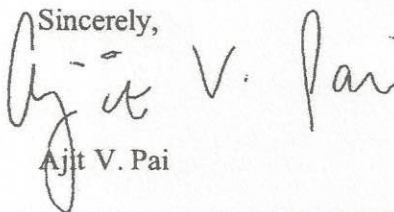
Dear Senator Booker:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Brian Schatz
United States Senate
722 Hart Senate Office Building
Washington, DC 20510

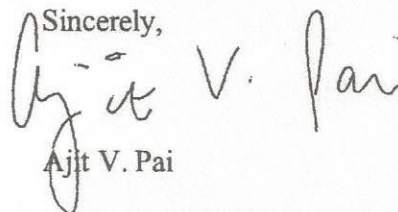
Dear Senator Schatz:

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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
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May 12, 2020

The Honorable Ron Wyden
United States Senate
221 Dirksen Senate Office Building
Washington, DC 20510

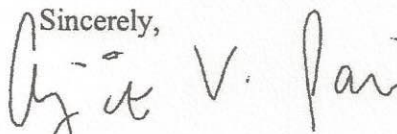
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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Mazie K. Hirono
United States Senate
730 Hart Senate Office Building
Washington, DC 20510

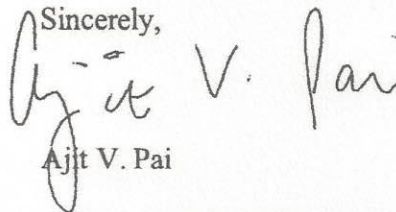
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FEDERAL COMMUNICATIONS COMMISSION
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OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Bernard Sanders
United States Senate
332 Dirksen Senate Office Building
Washington, DC 20510

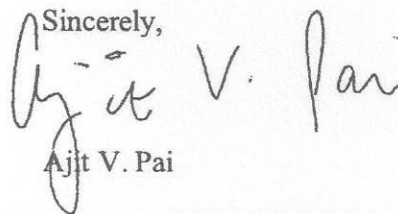
Dear Senator Sanders:

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FEDERAL COMMUNICATIONS COMMISSION
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OFFICE OF
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May 12, 2020

The Honorable Tina Smith
United States Senate
720 Hart Senate Office Building
Washington, DC 20510

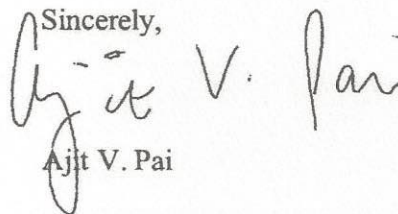
Dear Senator Smith:

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FEDERAL COMMUNICATIONS COMMISSION
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OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Richard J. Durbin
United States Senate
711 Hart Senate Office Building
Washington, DC 20510

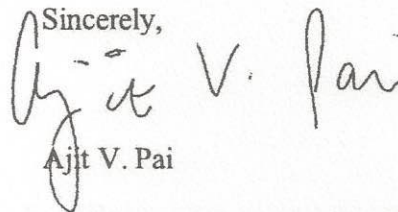
Dear Senator Durbin:

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Sincerely,

Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Amy Klobuchar
United States Senate
425 Dirksen Senate Office Building
Washington, DC 20510

Dear Senator Klobuchar:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

Over 700 companies have voluntarily pledged for at least 60 days to: (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and (3) open their Wi-Fi hotspots to any American who needs them for at least 60 days. Additionally, many companies are choosing to go above and beyond and expand existing or create new low-income broadband programs. I am pleased with the response to this initiative, including the companies who have pledged to continue these efforts beyond the initial 60-day period, until June 30, 2020. Hundreds of providers continue to step up to the plate to keep Americans connected to communications services in this time of need, and I continue to urge companies to find additional ways to help all Americans stay connected.

I am especially glad to see that the country's two largest inmate calling services providers are among the providers that recently signed onto the Commission's pledge. These inmate calling service providers—Securus and GTL—together serve over two-thirds of the country's inmate population, and have been providing millions of free phone calls and video visitation minutes to inmates and their families during the pandemic. And I have called on other communications providers serving correctional facilities to work to reduce costs and keep Americans connected, including those who are incarcerated.

Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in black ink that reads "Ajit V. Pai". The signature is fluid and cursive, with the first name "Ajit" being the most prominent.

Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Bob Casey
United States Senate
393 Russell Senate Office Building
Washington, DC 20510

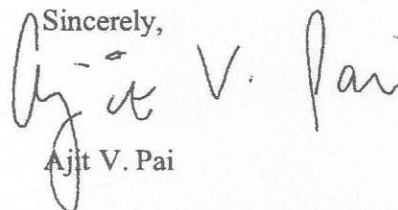
Dear Senator Casey:

Thank you for your letter regarding the Commission's Keep Americans Connected Pledge and its relationship to inmate calling services. I appreciate your support for our efforts during this unprecedented time.

Over 700 companies have voluntarily pledged for at least 60 days to: (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and (3) open their Wi-Fi hotspots to any American who needs them for at least 60 days. Additionally, many companies are choosing to go above and beyond and expand existing or create new low-income broadband programs. I am pleased with the response to this initiative, including the companies who have pledged to continue these efforts beyond the initial 60-day period, until June 30, 2020. Hundreds of providers continue to step up to the plate to keep Americans connected to communications services in this time of need, and I continue to urge companies to find additional ways to help all Americans stay connected.

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FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON

OFFICE OF
THE CHAIRMAN

May 12, 2020

The Honorable Elizabeth Warren
United States Senate
317 Hart Senate Office Building
Washington, DC 20510

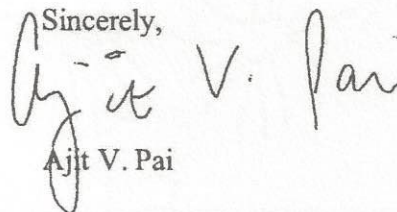
Dear Senator Warren:

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