



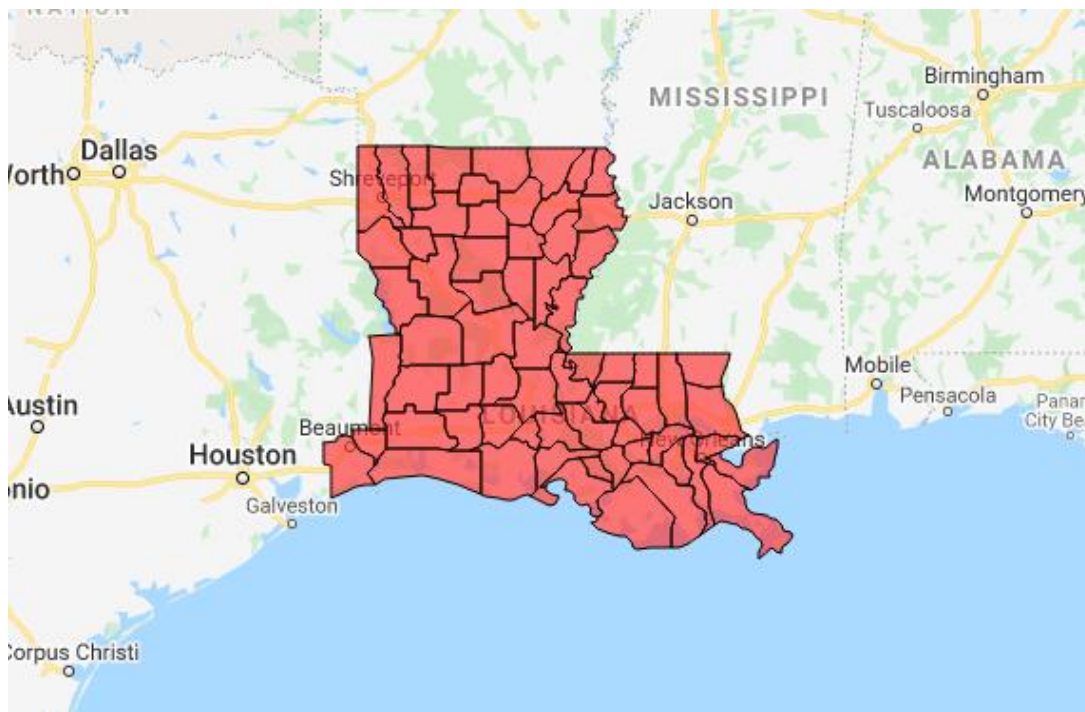
Communications Status Report for Areas Impacted by Hurricane Delta October 11, 2020

The following is a report on the status of communications services in geographic areas impacted by Hurricane Delta as of October 11, 2020 at 12:00 p.m. EDT. This report incorporates network outage data submitted by communications providers to the Federal Communications Commission's (FCC) Disaster Information Reporting System (DIRS). Note that the operational status of communications services during a disaster may evolve rapidly, and this report represents a snapshot in time.

The following counties are in the current geographic area that is part of DIRS (the "disaster area").

Louisiana: Acadia, Allen, Ascension, Assumption, Avoyelles, Beauregard, Bienville, Bossier, Caddo, Calcasieu, Caldwell, Cameron, Catahoula, Claiborne, Concordia, De Soto, East Baton Rouge, East Carroll, East Feliciana, Evangeline, Franklin, Grant, Iberia, Iberville, Jackson, Jefferson, Jefferson Davis, Lafayette, Lafourche, La Salle, Lincoln, Livingston, Madison, Morehouse, Natchitoches, Orleans, Ouachita, Plaquemines, Pointe Coupee, Rapides, Red River, Richland, Sabine, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Landry, St. Martin, St. Mary, St. Tammany, Tangipahoa, Tensas, Terrebonne, Union, Vermilion, Vernon, Washington, Webster, West Baton Rouge, West Carroll, West Feliciana, Winn

Texas: Jefferson, Newton, Orange





911 Services

The Public Safety and Homeland Security Bureau (PSHSB) learns the status of each Public Safety Answering Point (PSAP) through the filings of 911 Service Providers in DIRS, reporting to the FCC’s Public Safety Support Center, coordination with state 911 Administrators and, if necessary, direct contact with individual PSAPs.

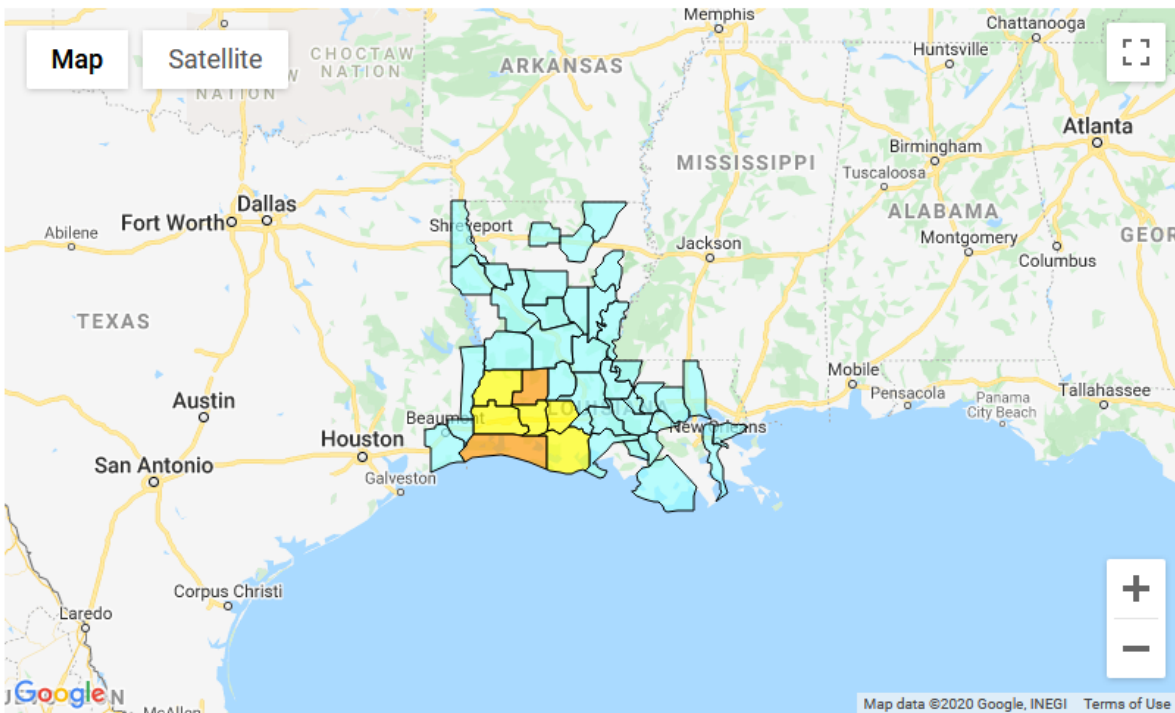
- Baker Police Department in Louisiana has re-routed 911 calls to another PSAP with location information. East Baton Rouge EMS in Louisiana is receiving 911 calls without location information.

Wireless Services

The following section describes the status of wireless communications services and restoration in the disaster area, including the percentage of cell sites out of service for each county.

Percent Cell Sites Out-of-Service By County

10/11/2020 11:24:55 AM



1 - 15 16 - 30 31 - 45 46 - 60 61 - 100



The following table provides cell sites out of service by county. There are 5.5% of the cell sites out of service in the affected area. The information shown was provided by the signatories to the Wireless Network Resiliency Framework Cooperative Agreement.

Louisiana

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport ¹	Cell Sites Out Due to Power
LA	ACADIA	47	8	17.0%	4	0	4
LA	ALLEN	45	17	37.8%	5	3	9
LA	ASCENSION	93	1	1.1%	0	0	0
LA	ASSUMPTION	19	1	5.3%	0	0	1
LA	AVOUELLES	56	2	3.6%	0	0	2
LA	BEAUREGARD	58	14	24.1%	2	0	11
LA	BIENVILLE	26	0	0.0%	0	0	0
LA	BOSSIER	101	0	0.0%	0	0	0
LA	CADDO	195	4	2.1%	2	1	0
LA	CALCASIEU	184	47	25.5%	16	11	20
LA	CALDWELL	17	0	0.0%	0	0	0
LA	CAMERON	29	13	44.8%	6	1	6
LA	CATAHOULA	19	2	10.5%	0	1	1
LA	CLAIBORNE	11	0	0.0%	0	0	0
LA	CONCORDIA	22	1	4.5%	0	0	1
LA	DE SOTO	41	1	2.4%	1	0	0
LA	EAST BATON ROUGE	367	10	2.7%	7	0	3
LA	EAST CARROLL	7	0	0.0%	0	0	0
LA	EAST FELICIANA	27	0	0.0%	0	0	0
LA	EVANGELINE	42	6	14.3%	1	1	4
LA	FRANKLIN	21	1	4.8%	0	1	0
LA	GRANT	49	2	4.1%	0	0	2
LA	IBERIA	50	1	2.0%	0	0	1
LA	IBERVILLE	43	1	2.3%	1	0	0
LA	JACKSON	13	0	0.0%	0	0	0
LA	JEFFERSON	310	2	0.6%	1	0	1
LA	JEFFERSON DAVIS	42	11	26.2%	3	3	5

¹ These are cell sites that are out due to issues with the (typically wireline) networks that route communications traffic to and from the cell sites.

LA	LAFAYETTE	162	14	8.6%	6	0	6
LA	LAFORCHE	84	0	0.0%	0	0	0
LA	LA SALLE	27	2	7.4%	1	0	1
LA	LINCOLN	48	1	2.1%	0	0	1
LA	LIVINGSTON	113	1	0.9%	0	0	1
LA	MADISON	23	0	0.0%	0	0	0
LA	MOREHOUSE	21	2	9.5%	0	0	2
LA	NATCHITOCES	58	1	1.7%	0	0	1
LA	ORLEANS	368	1	0.3%	1	0	0
LA	OUACHITA	113	3	2.7%	1	0	1
LA	PLAQUEMINES	59	0	0.0%	0	0	0
LA	POINTE COUPEE	25	3	12.0%	0	0	3
LA	RAPIDES	177	14	7.9%	7	0	7
LA	RED RIVER	8	1	12.5%	0	0	1
LA	RICHLAND	33	0	0.0%	0	0	0
LA	SABINE	34	0	0.0%	0	0	0
LA	ST. BERNARD	39	0	0.0%	0	0	0
LA	ST. CHARLES	42	0	0.0%	0	0	0
LA	ST. HELENA	16	0	0.0%	0	0	0
LA	ST. JAMES	35	0	0.0%	0	0	0
LA	ST. JOHN THE BAPTIST	28	0	0.0%	0	0	0
LA	ST. LANDRY	91	7	7.7%	2	0	5
LA	ST. MARTIN	51	6	11.8%	2	0	4
LA	ST. MARY	56	0	0.0%	0	0	0
LA	ST. TAMMANY	266	0	0.0%	0	0	0
LA	TANGIPAHOA	131	3	2.3%	0	0	3
LA	TENSAS	8	0	0.0%	0	0	0
LA	TERREBONNE	88	1	1.1%	0	0	0
LA	UNION	24	0	0.0%	0	0	0
LA	VERMILION	57	9	15.8%	2	0	6
LA	VERNON	101	14	13.9%	7	0	7
LA	WASHINGTON	61	0	0.0%	0	0	0
LA	WEBSTER	35	0	0.0%	0	0	0
LA	WEST BATON ROUGE	33	1	3.0%	0	1	0
LA	WEST CARROLL	16	0	0.0%	0	0	0
LA	WEST FELICIANA	28	4	14.3%	0	0	4
LA	WINN	26	3	11.5%	2	0	1
TOTAL		4,519	236	5.2%	80	23	125



Texas

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power
TX	JEFFERSON	245	19	7.8%	7	1	11
TX	NEWTON	51	6	11.8%	1	2	3
TX	ORANGE	90	7	7.8%	1	0	4
TOTAL		386	32	8.3%	9	3	18

The number of cell site outages in a specific area does not necessarily correspond to the availability of wireless service to consumers in that area. See Improving the Resiliency of Mobile Wireless Communications Networks, Order, 31 FCC Rcd 13745, para. 10 (2016) (recognizing the difficulties in accurately depicting the ongoing status of a wireless provider’s service during emergencies). Wireless networks are often designed with numerous, overlapping cell sites that provide maximum capacity and continuity of service even when an individual site is inoperable. In addition, wireless providers frequently use temporary facilities such as cells-on-wheels (also known as COWs), increased power at operational sites, roaming agreements, or take other actions to maintain service to affected consumers during emergencies or other events that result in cell site outages.

Cable Systems and Wireline (Combined)

Cable and wireline companies reported 207,603 subscribers out of service in the affected areas; this may include the loss of telephone, television, and/or Internet services.

Broadcast:

- 1 TV station reported being out of service (KARD).
- 12 FM radio stations reported being out of service (KBIU, KCKR, KEZP, KHXT, KJGM, KKGB, KMDL, KNNW, KQLK, KTOC, KVLU, KYKZ).
- 1 FM radio station reported being out of service with programming sent to another station (KEDG).
- 5 AM radio stations reported being out of service (KAOK, KEZM, KNEK, KXZZ, WXOK).