



Communications Status Report for Areas Impacted by Hurricane Zeta October 29, 2020

The following is a report on the status of communications services in geographic areas impacted by Hurricane Zeta as of October 29, 2020 at 12:00 p.m. EDT. This report incorporates network outage data submitted by communications providers to the Federal Communications Commission's (FCC) Disaster Information Reporting System (DIRS). Note that the operational status of communications services during a disaster may evolve rapidly, and this report represents a snapshot in time.

The following counties are in the current geographic area that is part of DIRS (the "disaster area").

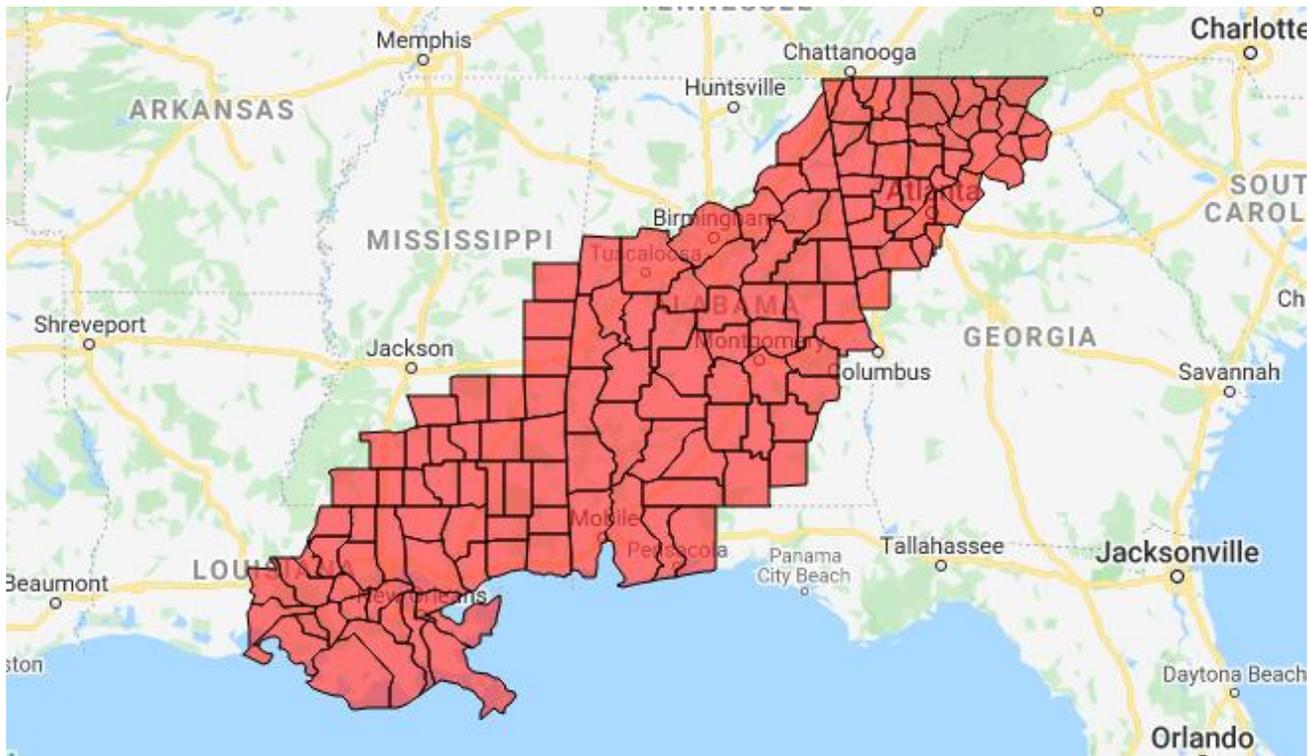
Alabama: Autauga, Baldwin, Bibb, Bullock, Butler, Calhoun, Chambers, Cherokee, Chilton, Choctaw, Clarke, Clay, Cleburne, Coffee, Conecuh, Coosa, Covington, Crenshaw, Dallas, DeKalb, Elmore, Escambia, Etowah, Greene, Hale, Jefferson, Lee, Lowndes, Macon, Marengo, Mobile, Monroe, Montgomery, Perry, Pickens, Pike, Randolph, Shelby, St. Clair, Sumter, Talladega, Tallapoosa, Tuscaloosa, Washington, Wilcox

Florida: Escambia, Santa Rosa

Georgia: Banks, Bartow, Carroll, Catoosa, Chattooga, Cherokee, Clayton, Cobb, Coweta, Dade, Dawson, DeKalb, Douglas, Fannin, Fayette, Floyd, Forsyth, Franklin, Fulton, Gilmer, Gordon, Gwinnett, Habersham, Hall, Haralson, Heard, Jackson, Lumpkin, Murray, Paulding, Pickens, Polk, Rabun, Stephens, Towns, Troup, Union, Walker, White, Whitfield

Louisiana: Ascension, Assumption, East Baton Rouge, East Feliciana, Iberia, Iberville, Jefferson, Lafourche, Livingston, Orleans, Plaquemines, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Washington, West Baton Rouge

Mississippi: Amite, Clarke, Covington, Forrest, George, Greene, Hancock, Harrison, Jackson, Jasper, Jefferson Davis, Jones, Kemper, Lamar, Lauderdale, Lawrence, Lincoln, Marion, Noxubee, Pearl River, Perry, Pike, Simpson, Smith, Stone, Walthall, Wayne



911 Services

The Public Safety and Homeland Security Bureau (PSHSB) learns the status of each Public Safety Answering Point (PSAP) through the filings of 911 Service Providers in DIRS, reporting to the FCC’s Public Safety Support Center, coordination with state 911 Administrators and, if necessary, direct contact with individual PSAPs.

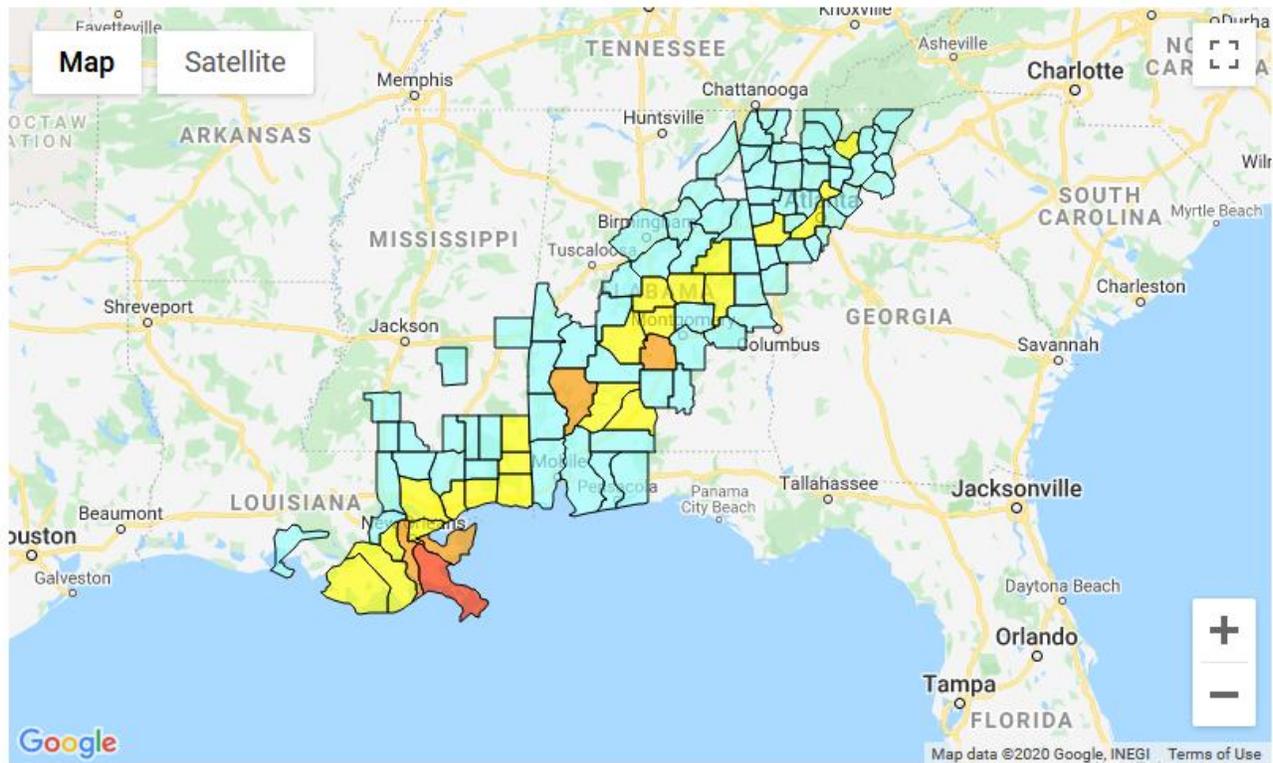
No PSAPs are reported as being affected.

Wireless Services

The following section describes the status of wireless communications services and restoration in the disaster area, including the percentage of cell sites out of service for each county.

Percent Cell Sites Out-of-Service By County

10/29/2020 11:18:29 AM



■ 1 - 15 ■ 16 - 30 ■ 31 - 45 ■ 46 - 60 ■ 61 - 100

The following table provides cell sites out of service by county. There are 10.3% of the cell sites out of service in the affected area. The information shown was provided by the signatories to the Wireless Network Resiliency Framework Cooperative Agreement.

Alabama

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport ¹	Cell Sites Out Due to Power
AL	AUTAUGA	62	11	17.7%	4	0	7
AL	BALDWIN	357	53	14.8%	17	8	28
AL	BIBB	48	5	10.4%	0	1	4
AL	BULLOCK	22	0	0.0%	0	0	0
AL	BUTLER	44	5	11.4%	1	1	3

¹ These are cell sites that are out due to issues with the (typically wireline) networks that route communications traffic to and from the cell sites.

AL	CALHOUN	115	11	9.6%	5	0	5
AL	CHAMBERS	53	1	1.9%	1	0	0
AL	CHEROKEE	39	0	0.0%	0	0	0
AL	CHILTON	80	15	18.8%	2	2	11
AL	CHOCTAW	55	8	14.5%	1	4	3
AL	CLARKE	48	17	35.4%	1	5	10
AL	CLAY	22	4	18.2%	0	1	2
AL	CLEBURNE	46	4	8.7%	0	0	4
AL	COFFEE	46	0	0.0%	0	0	0
AL	CONECUH	39	6	15.4%	2	3	1
AL	COOSA	50	15	30.0%	5	0	10
AL	COVINGTON	44	0	0.0%	0	0	0
AL	CRENSHAW	29	2	6.9%	0	2	0
AL	DALLAS	54	14	25.9%	4	0	9
AL	DEKALB	84	4	4.8%	2	0	2
AL	ELMORE	85	7	8.2%	4	0	3
AL	ESCAMBIA	57	5	8.8%	1	2	2
AL	ETOWAH	110	1	0.9%	1	0	0
AL	GREENE	38	0	0.0%	0	0	0
AL	HALE	25	0	0.0%	0	0	0
AL	JEFFERSON	801	14	1.7%	6	2	4
AL	LEE	201	2	1.0%	0	1	1
AL	LOWNDES	32	13	40.6%	2	5	3
AL	MACON	41	1	2.4%	1	0	0
AL	MARENGO	65	9	13.8%	0	0	8
AL	MOBILE	514	70	13.6%	19	11	39
AL	MONROE	31	5	16.1%	1	2	2
AL	MONTGOMERY	236	26	11.0%	11	1	14
AL	PERRY	19	1	5.3%	0	1	0
AL	PICKENS	48	0	0.0%	0	0	0
AL	PIKE	48	0	0.0%	0	0	0
AL	RANDOLPH	36	2	5.6%	0	0	1
AL	SHELBY	274	36	13.1%	23	1	11
AL	ST. CLAIR	124	14	11.3%	9	1	4
AL	SUMTER	46	1	2.2%	1	0	0
AL	TALLADEGA	107	13	12.1%	6	1	6
AL	TALLAPOOSA	91	15	16.5%	4	0	11
AL	TUSCALOOSA	309	0	0.0%	0	0	0
AL	WASHINGTON	41	3	7.3%	0	1	2



AL	WILCOX	30	3	10.0%	0	0	3
TOTAL		4,746	416	8.8%	134	56	213

Florida

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power
FL	ESCAMBIA	278	17	6.1%	1	9	6
FL	SANTA ROSA	163	4	2.5%	0	2	2
TOTAL		441	21	4.8%	1	11	8

Georgia

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power
GA	BANKS	22	1	4.5%	0	0	1
GA	BARTOW	118	9	7.6%	6	1	1
GA	CARROLL	111	17	15.3%	15	1	1
GA	CATOOSA	62	1	1.6%	1	0	0
GA	CHATTOOGA	18	1	5.6%	0	0	1
GA	CHEROKEE	251	13	5.2%	10	1	2
GA	CLAYTON	218	10	4.6%	10	0	0
GA	COBB	625	68	10.9%	31	13	24
GA	COWETA	137	6	4.4%	5	0	1
GA	DADE	40	0	0.0%	0	0	0
GA	DAWSON	38	4	10.5%	4	0	0
GA	DEKALB	572	54	9.4%	35	4	15
GA	DOUGLAS	117	14	12.0%	5	3	6
GA	FANNIN	30	1	3.3%	1	0	0
GA	FAYETTE	142	8	5.6%	6	1	1
GA	FLOYD	112	6	5.4%	2	1	3
GA	FORSYTH	207	6	2.9%	3	3	0
GA	FRANKLIN	33	0	0.0%	0	0	0
GA	FULTON	1,588	301	19.0%	59	156	86
GA	GILMER	44	2	4.5%	0	1	1
GA	GORDON	52	1	1.9%	1	0	0
GA	GWINNETT	598	30	5.0%	20	1	9
GA	HABERSHAM	45	3	6.7%	2	0	1



GA	HALL	152	4	2.6%	0	1	3
GA	HARALSON	40	5	12.5%	4	0	1
GA	HEARD	18	1	5.6%	1	0	0
GA	JACKSON	86	1	1.2%	1	0	0
GA	LUMPKIN	45	7	15.6%	7	0	0
GA	MURRAY	43	0	0.0%	0	0	0
GA	PAULDING	131	15	11.5%	12	2	1
GA	PICKENS	39	2	5.1%	2	0	0
GA	POLK	42	4	9.5%	4	0	0
GA	RABUN	22	1	4.5%	0	0	1
GA	STEPHENS	27	0	0.0%	0	0	0
GA	TOWNS	15	0	0.0%	0	0	0
GA	TROUP	108	4	3.7%	1	2	1
GA	UNION	29	0	0.0%	0	0	0
GA	WALKER	77	3	3.9%	3	0	0
GA	WHITE	34	1	2.9%	1	0	0
GA	WHITFIELD	98	2	2.0%	1	0	1
TOTAL		6,186	606	9.8%	253	191	161

Louisiana

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power
LA	ASCENSION	93	0	0.0%	0	0	0
LA	ASSUMPTION	19	0	0.0%	0	0	0
LA	EAST BATON ROUGE	366	0	0.0%	0	0	0
LA	EAST FELICIANA	27	0	0.0%	0	0	0
LA	IBERIA	50	1	2.0%	0	0	1
LA	IBERVILLE	43	0	0.0%	0	0	0
LA	JEFFERSON	310	126	40.6%	20	12	90
LA	LAFOURCHE	84	15	17.9%	2	1	11
LA	LIVINGSTON	113	0	0.0%	0	0	0
LA	ORLEANS	364	78	21.4%	14	8	49
LA	PLAQUEMINES	58	30	51.7%	4	6	20
LA	ST. BERNARD	39	16	41.0%	5	0	11
LA	ST. CHARLES	42	10	23.8%	2	0	7
LA	ST. HELENA	16	0	0.0%	0	0	0



LA	ST. JAMES	21	0	0.0%	0	0	0
LA	ST. JOHN THE BAPTIST	28	2	7.1%	0	0	2
LA	ST. MARTIN	51	0	0.0%	0	0	0
LA	ST. MARY	56	0	0.0%	0	0	0
LA	ST. TAMMANY	265	79	29.8%	22	5	50
LA	TANGIPAHOA	131	3	2.3%	3	0	0
LA	TERREBONNE	88	17	19.3%	4	3	9
LA	WASHINGTON	61	1	1.6%	0	0	1
LA	WEST BATON ROUGE	33	0	0.0%	0	0	0
TOTAL		2,358	378	16.0%	76	35	251

Mississippi

State	Affected Counties	Cell Sites Served	Cell Sites Out	Percent Out	Cell Sites Out Due to Damage	Cell Sites Out Due to Transport	Cell Sites Out Due to Power
MS	AMITE	25	0	0.0%	0	0	0
MS	CLARKE	30	0	0.0%	0	0	0
MS	COVINGTON	26	0	0.0%	0	0	0
MS	FORREST	91	3	3.3%	0	1	2
MS	GEORGE	41	7	17.1%	0	0	5
MS	GREENE	37	10	27.0%	0	4	7
MS	HANCOCK	63	18	28.6%	6	0	11
MS	HARRISON	218	56	25.7%	17	5	34
MS	JACKSON	134	21	15.7%	3	6	12
MS	JASPER	28	0	0.0%	0	0	0
MS	JEFFERSON DAVIS	8	0	0.0%	0	0	0
MS	JONES	55	0	0.0%	0	0	0
MS	KEMPER	28	0	0.0%	0	0	0
MS	LAMAR	66	2	3.0%	0	1	1
MS	LAUDERDALE	109	1	0.9%	0	0	1
MS	LAWRENCE	9	0	0.0%	0	0	0
MS	LINCOLN	52	1	1.9%	0	1	0
MS	MARION	30	0	0.0%	0	0	0
MS	NOXUBEE	20	0	0.0%	0	0	0
MS	PEARL RIVER	85	5	5.9%	2	0	2
MS	PERRY	26	2	7.7%	0	2	0



MS	PIKE	45	1	2.2%	1	0	0
MS	SIMPSON	29	0	0.0%	0	0	0
MS	SMITH	14	2	14.3%	0	1	1
MS	STONE	20	3	15.0%	1	1	1
MS	WALTHALL	25	2	8.0%	0	0	2
MS	WAYNE	28	0	0.0%	0	0	0
TOTAL		1,342	134	10.0%	30	22	79

The number of cell site outages in a specific area does not necessarily correspond to the availability of wireless service to consumers in that area. See Improving the Resiliency of Mobile Wireless Communications Networks, Order, 31 FCC Rcd 13745, para. 10 (2016) (recognizing the difficulties in accurately depicting the ongoing status of a wireless provider’s service during emergencies). Wireless networks are often designed with numerous, overlapping cell sites that provide maximum capacity and continuity of service even when an individual site is inoperable. In addition, wireless providers frequently use temporary facilities such as cells-on-wheels (also known as COWs), increased power at operational sites, roaming agreements, or take other actions to maintain service to affected consumers during emergencies or other events that result in cell site outages.

Cable Systems and Wireline (Combined)

Cable and wireline companies reported 362,327 subscribers out of service in the affected areas; this may include the loss of telephone, television, and/or Internet services.

Broadcast:

- No TV stations reported being out of service.
- 3 FM radio stations reported being out of service (KKND, WLJS-FM, WQYZ).
- 3 FM radio stations reported programming sent to another station (KMEZ, WMEZ, WXBM-FM)
- No AM radio stations reported being out of service.