



PUBLIC NOTICE

Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

News Media Information 202 / 418-0500
Internet: <https://www.fcc.gov>

RELEASED: NOVEMBER 9, 2020

A WEBINAR FOR CONSUMERS: “ALL I WANT FOR THE HOLIDAYS IS YOUR SAFETY”

Washington, D.C. –The FCC’s Consumer and Government Affairs Bureau (CGB), along with its partners, the Better Business Bureau (BBB) and Federal Trade Commission (FTC), will be hosting a webinar highlighting tips and resources to protect consumers this upcoming holiday season. The webinar will take place on **Friday, November 20 starting at 2:00 p.m. EST** and can be viewed live at [fcc.gov/live](https://www.fcc.gov/live).

The 2020 holiday season will present unique challenges for consumers, with many connecting to loved ones virtually and shopping for gifts online. The free webinar will provide consumer protection information on various topics, including online shopping, avoiding charity scams, and mobile device and public Wi-Fi safety tips.

The agenda is as follows:

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| 2:00 p.m. – 2:05 p.m. | Welcome
Alma Hughes, Consumer Education and Outreach Specialist
FCC Consumer Affairs and Outreach Division |
| 2:05 p.m. – 2:10 p.m. | Opening and Keynote Remarks
Patrick Webre, Chief
FCC Consumer and Governmental Affairs Bureau |
| 2:10 p.m. – 2:20 p.m. | Better Business Bureau
Katherine Hutt, APR, Fellow PRSA
Chief Communications Officer
<i>Safe Shopping: BBB Tips for the Holidays</i> |
| 2:20 p.m. – 2:30 p.m. | Federal Trade Commission
Colleen Tressler, Senior Project Manager, Division of Consumer and Business Education
<i>Your Rights When Shopping by Phone, Mail or Online</i> |
| 2:30 p.m. – 2:40 p.m. | Federal Communications Commission
Dave Savolaine, Consumer Education and Outreach Specialist
Consumer Affairs and Outreach Division
<i>'Tis the Season to Stay Connected</i> |

2:40 p.m. – 2:55 p.m. Question and Answer Session

2:55 p.m. – 3:00 p.m. Closing Remarks
Keyla Hernandez-Ulloa, Associate Division Chief
FCC Consumer Affairs and Outreach Division

Registration is not required for this event. It will be streamed live at [fcc.gov/live](https://www.fcc.gov/live).

During this event, questions can be emailed to outreach@fcc.gov.

Open captioning will be provided for this event. Other reasonable accommodations for people with disabilities are available upon request. Requests for such accommodations should be submitted via e-mail to fcc504@fcc.gov or by calling the Consumer & Governmental Affairs Bureau at (202) 418-0530 (voice), (202) 418-0432 (TTY). Such requests should include a detailed description of the accommodation needed. In addition, please include a way for the FCC to contact the requester if more information is needed to fill the request. Last minute requests will be accepted but may not be possible to accommodate.

For additional information about the webinar, please contact Alma Hughes at Alma.Hughes@fcc.gov or 202-975-5245. Visit the event webpage: www.fcc.gov/news-events/events/2020/11/consumer-webinar-all-i-want-holidays-your-safety.

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