



# PUBLIC NOTICE

Federal Communications Commission  
45 L Street NE  
Washington, D.C. 20554

News Media Information 202 / 418-0500  
Internet: <https://www.fcc.gov>

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RELEASED: DECEMBER 4, 2020

## A WEBINAR FOR CONSUMERS: AVOIDING COVID-19 SCAMS

**Washington, D.C.** – The FCC’s Consumer and Government Affairs Bureau, along with its partners, the Federal Trade Commission and the U.S Postal Inspection Service, will be hosting a webinar highlighting current COVID-19 scams and providing tips and resources to protect consumers during the pandemic. Recent reports indicate that national COVID-19 infection rates have grown significantly. During this time, pharmaceutical companies have also announced that two vaccines have demonstrated high levels of efficacy, and that they are seeking federal approval for expedited release. The environment is ripe for fraudsters to use robocalls and texts to attempt to defraud consumers of money or obtain personally identifying information.

The webinar will take place on **Wednesday, December 16, 2020, starting at 1:00 p.m. EST** and will be streamed live at [fcc.gov/live](https://www.fcc.gov/live). Registration is not required for this event.

The agenda is as follows:

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| <b>1:00 p.m. – 1:05 p.m.</b> | <b>Welcome</b><br>Deandrea Wilson, Consumer Education and Outreach Specialist<br>FCC Consumer Affairs and Outreach Division           |
| <b>1:05 p.m. – 1:10 p.m.</b> | <b>Opening and Keynote Remarks</b><br>Patrick Webre, Chief<br>FCC Consumer and Governmental Affairs Bureau                            |
| <b>1:10 p.m. – 1:20 p.m.</b> | <b>Federal Communications Commission</b><br>Keyla Hernandez-Ulloa, Associate Division Chief<br>Consumer Affairs and Outreach Division |
| <b>1:20 p.m. 1:30 p.m.</b>   | <b>Federal Trade Commission</b><br>Colleen Tressler, Senior Project Manager, Division of Consumer and Business Education              |
| <b>1:30 p.m. – 1:40 p.m.</b> | <b>U.S Postal Inspection Service</b><br>Clayton Gerber<br>Postal Inspector  |
| <b>1:40 p.m.– 1:55 p.m.</b>  | <b>Question and Answer Session</b>  |

**1:55 p.m. –2:00 p.m.**

**Closing Remarks**

Eduard Bartholme, Associate Bureau Chief  
FCC Consumer and Governmental Affairs Bureau

During this event, questions can be emailed to [outreach@fcc.gov](mailto:outreach@fcc.gov).

Open captioning will be provided for this event. Other reasonable accommodations for people with disabilities are available upon request. Requests for such accommodations should be submitted via e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or by calling the Consumer and Governmental Affairs Bureau at (202) 418-0530 (voice), (202) 418-0432 (TTY). Such requests should include a detailed description of the accommodation needed. In addition, please include a way for the FCC to contact the requester if more information is needed to fill the request. Last minute requests will be accepted, but may not be possible to accommodate.

For additional information about the webinar, please contact Deandrea Wilson at [Deandrea.Wilson@fcc.gov](mailto:Deandrea.Wilson@fcc.gov).

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