The Office of the Managing Director
Accomplishments
2017-2021

Mark Stephens
Managing Director

January 2021
COVID-19 Response

- Keeping FCC Employees and Contractors Safe
- Rapid FCC Shift to Mandatory Telework across the Nation
- Remote Auctions, Online Commission Meetings, Electronic Mail Delivery
- Maintain only core essential functions on site and keeping those key employees safe

COVID-19 Telehealth Program

- Rapid design and deployment of new Congressionally mandated Telehealth Program.
- Timely deployment of IT Platform and timely processing of invoices

New Headquarters Building Completion and Relocation from the Portals HQ
Auctions Program Support

- Timely reimbursements from the TV Broadcast Reimbursement Fund—To date Financial Operations has paid over 67,000 invoices totaling over $1.4 billion
- Auctions Conducted Remotely

USF and TRS Program Oversight and Management

- Program Efficiency and Integrity: Transfer of Funds to Treasury for USF and TRS
- Cost Savings, Improved Efficiencies, and Improved Information Security: BPO Transition, Improved Contract Oversight

Improved FCC Management Efficiency and Generated Cost Savings

- Significant Cost Savings and Improved Services and Efficiencies
- Fifteenth Consecutive “Clean” Audit Opinion on the Agency Financial Report in Fiscal Year (FY) 2020
- Modernization of Legacy Systems; Improved Data Accessibility and Open Data Initiatives
- Strengthened Records Management Programs: Implemented Capstone and Lighten Up Campaign; Expanded Electronic Records Management

Established the Office of Economics and Analytics