

#### PUBLIC SAFETY AND HOMELAND SECURITY BUREAU

COMMISSION OPEN MEETING JANUARY 13, 2021 LISA M. FOWLKES, BUREAU CHIEF Enhanced 911 Location Accuracy

- For callers in multi-story buildings
- For callers from multi-line telephone systems

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- Promoting dispatchable location
- Direct 911 Dialing (Kari's Law)
- Discouraging 911 Fee Diversion
- Reducing 911 Outages

# **EMERGENCY ALERTING**

- Enhanced Geo-targeting
- Blue Alerts
- Nationwide Testing
- False Alert Investigation and Prevention

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• Multilingual Alerting

### EMERGENCY PREPAREDNESS AND RESPONSE

- Disaster Response and Event Support
- Direct Support and Special Temporary Authority
- Network Status Monitoring and Reporting
- Streamlining Paperwork
- 24/7 Operations Center
  - Immediate response to numerous crises

# NETWORK RELIABILITY AND NATIONAL SECURITY

- Regular Network Monitoring
- Outage Investigations
- Submarine Cable Outage Reporting
- Communications Security, Reliability, and Interoperability Council
- National Security Threat Designations (Huawei and ZTE)

#### **SPECTRUM**

- Processed 138,660 License Applications
- Closing out 800 MHz Relocation

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# PROFESSIONAL DEVELOPMENT AND MANAGEMENT

- Professional Development Programming
  - Panels
  - Substantive and Skills-based Training
  - Leadership Development
- Innovative Internships in Data Science

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# **Thank you!**