

# Enforcement Bureau Accomplishments

Rosemary Harold  
Chief, Enforcement Bureau  
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# Enforcement by the Numbers

Close to 1,300 released enforcement actions

\$310,721,889 in issued forfeiture orders

\$838,394,358 in proposed NALs

\$374,715,062 in signed consent decrees

# EB: Robocall Enforcement

- Imposed record fines against illegal robocallers
- Coordinated with stakeholders to improve robocall enforcement
  - Industry “traceback” efforts
  - Letters to carriers transmitting questionable traffic

# EB: Pirate Radio Enforcement

- Worked with local law enforcement and public safety
- Aggressive and creative pirate radio enforcement
  - “Sweeps” leading to fines and seizures
  - PIRATE Act: New authority to reach landlords who knowingly allow property to be used for pirate broadcasts

# EB: USF Fraud Enforcement

- Fraud cases
  - Rural Health Care (Consent Decrees)
  - E-Rate (Consent Decree)
  - Lifeline (Notice of Apparent Liability)
  - High Cost (Forfeiture Order)
- Other USF rule violations

# EB: Other Enforcement Actions

- Actions to protect public safety/network security and prevent misuse of the Emergency Alert System
- Groundbreaking pole attachment formal complaint
- Actions to protect consumer location data
- And so many more...

# Improving Efficiency and Transparency

- Created Fraud Division
- Streamlined formal complaint process
- Streamlined administrative hearings
- Published “Enforcement Overview”

# Thank you!

## **OBC**

Lisa Gelb  
Chris Killion  
Keith Morgan  
Phil Rosario  
Jeremy Marcus  
Pam Gallant  
David Strickland  
Deborah Ridley  
Jon Minkoff  
Raphael Sznajder  
Shannon Lipp  
*and the more than a half-  
dozen staffers on the  
Front Office's  
administrative team*

## **FD**

Rakesh Patel  
*and the more than a half-  
dozen staffers in the division*

## **MDRD**

Rosemary McEnery  
*and the more than 10 staffers  
in the division*

## **TCD**

Kristi Thompson  
*and the more than 35 staffers  
in the division*

## **SED**

Elizabeth Mumaw  
*and the more than a  
dozen staffers in the  
division*

## **IHD**

Jeffrey Gee  
*and the more than 40  
staffers in the division*

## **OFD**

Axel Rodriguez  
*and the more than 45  
staffers in the division*