



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Abigail Spanberger  
U.S. House of Representatives  
1239 Longworth House Office Building  
Washington, DC 20515

Dear Congresswoman Spanberger:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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Consistent with the Commission's Order, funding was limited to non-profit and public eligible health care providers, and to the categories of eligible services and devices outlined in

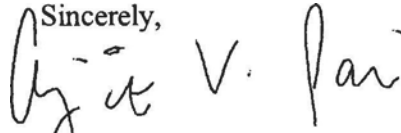
the Report & Order—telecommunications services, information services, or connected devices integral to patient care (e.g., smartphones, tablets or Bluetooth- or Wi-Fi-enabled medical monitoring devices such as pulse oximeters or blood pressure monitors). In addition, awards were issued across all of the non-profit and public eligible health care provider types outlined in section 254(h)(7)(b) of the Telecommunications Act, and many multi-site applications included sites from more than one category of provider. Overall the majority of funding went to three group of health care providers, including community health centers (30%), not-for-profit hospitals (23%), and community mental health centers (21%), but every health care provider type under section 254(h)(7)(b) was awarded funding. Awards ranged in size from approximately \$1,500 to \$1 million, with the average award being approximately \$370,000. More than 20% of all awards were for less than \$60,000. Based on the information provided by the funding recipients, millions of patients will be served using COVID-19 Telehealth Program funds, but the program will impact many millions more as a result of the compounding benefits of avoiding the coronavirus due to the availability of telehealth services.

The Commission provided assistance to health care providers, including smaller ones and those without prior experience with Commission programs. Even before the application itself was available, Commission staff released written guidance describing the key application steps, including how to obtain USAC eligibility determinations, how to receive an FCC Registration Number, and how to register with the Treasury Department’s payment system. Commission staff also conducted a webinar presentation to explain the application process. Dedicated email inboxes were created to enable prospective applicants to obtain direct assistance from Commission staff. A regularly updated frequently asked questions document was also posted at [www.FCC.gov/covid19telehealth](http://www.FCC.gov/covid19telehealth). Commission staff spoke with a large number of prospective applicants to answer their questions about the application process, and the Commission’s review team reached out to applicants that had an application under review to ensure that the application contained complete and sufficient information. In all, there were thousands of contacts with applicants and prospective applicants to explain various aspects of the application process.

Commission staff is working expeditiously to process reimbursement requests from funding recipients once they are submitted. Consistent with the Commission’s COVID-19 Telehealth Program Order, funding recipients seek reimbursement from the Commission for eligible services and connected devices after they have paid for and received those items. The Commission’s reimbursement processes appropriately balance the interest in timely issuing payments to funding recipients and the need to ensure that reimbursements are issued in compliance with program rules. As of January 11, 2021, the Commission has issued \$119.5 million in disbursements. I’m pleased that Congress has extended our successful program into 2021 by providing the Commission with an additional \$249.95 million in support as part of the Consolidated Appropriations Act, 2021. In accordance with the statute, last week, the Commission sought public input on the metrics the agency should use to evaluate applications for this round of funding, including how the Commission should treat applications that were filed during the initial funding round provided under the CARES Act, and additional program improvements. Comments are due January 19, 2021. I am confident that our team at the Commission will work expeditiously to provide additional support for telehealth services

through Round 2 of the program, which will allow us to approve many more applications to expand connected care throughout the country and enable patients to access necessary health care services while staying safe.

Please let me know if I can be of any further assistance.

Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Dusty Johnson  
U.S. House of Representatives  
1508 Longworth House Office Building  
Washington, DC 20515

Dear Congressman Johnson:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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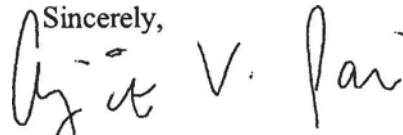
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Peter Welch  
U.S. House of Representatives  
2303 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman Welch:

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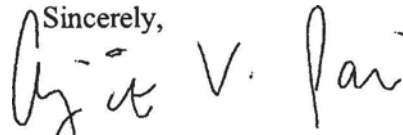
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Alan Lowenthal  
U.S. House of Representatives  
108 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Lowenthal:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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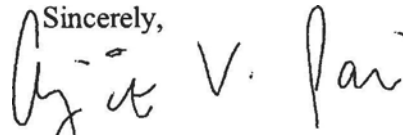
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Sincerely,  
  
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Steve Cohen  
U.S. House of Representatives  
2404 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman Cohen:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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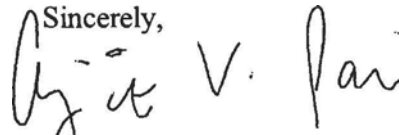
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January 15, 2021

The Honorable TJ Cox  
U.S. House of Representatives  
1728 Longworth House Office Building  
Washington, DC 20515

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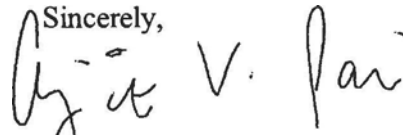
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Commission staff is working expeditiously to process reimbursement requests from funding recipients once they are submitted. Consistent with the Commission's COVID-19 Telehealth Program Order, funding recipients seek reimbursement from the Commission for eligible services and connected devices after they have paid for and received those items. The Commission's reimbursement processes appropriately balance the interest in timely issuing payments to funding recipients and the need to ensure that reimbursements are issued in compliance with program rules. As of January 11, 2021, the Commission has issued \$119.5 million in disbursements. I'm pleased that Congress has extended our successful program into 2021 by providing the Commission with an additional \$249.95 million in support as part of the Consolidated Appropriations Act, 2021. In accordance with the statute, last week, the Commission sought public input on the metrics the agency should use to evaluate applications for this round of funding, including how the Commission should treat applications that were filed during the initial funding round provided under the CARES Act, and additional program improvements. Comments are due January 19, 2021. I am confident that our team at the Commission will work expeditiously to provide additional support for telehealth services

through Round 2 of the program, which will allow us to approve many more applications to expand connected care throughout the country and enable patients to access necessary health care services while staying safe.

Please let me know if I can be of any further assistance.

Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Katie Porter  
U.S. House of Representatives  
1117 Longworth House Office Building  
Washington, DC 20515

Dear Congresswoman Porter:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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Consistent with the Commission's Order, funding was limited to non-profit and public eligible health care providers, and to the categories of eligible services and devices outlined in

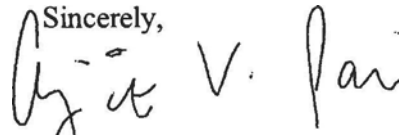
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Josh Gottheimer  
U.S. House of Representatives  
213 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Gottheimer:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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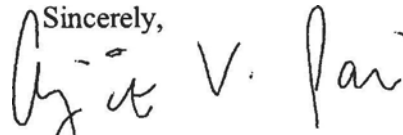
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Jamie Raskin  
U.S. House of Representatives  
412 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Raskin:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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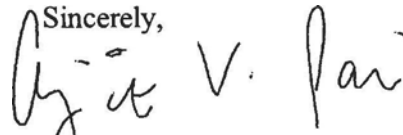
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Sincerely,  
  
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable David Trone  
U.S. House of Representatives  
1213 Longworth House Office Building  
Washington, DC 20515

Dear Congressman Trone:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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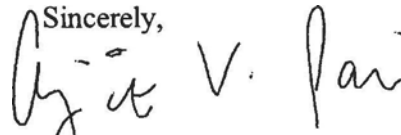
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Sincerely,  
  
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Xochitl Torres Small  
U.S. House of Representatives  
2444 Rayburn House Office Building  
Washington, DC 20515

Dear Congresswoman Torres Small:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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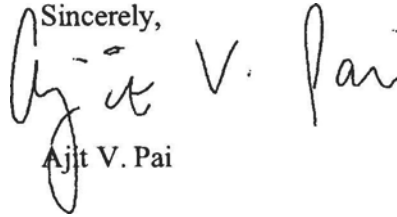
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Gerald E. Connolly  
U.S. House of Representatives  
2238 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman Connolly:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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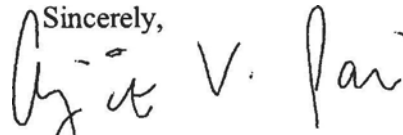
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Sincerely,  
  
Ajit V. Pai





FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Rob Wittman  
U.S. House of Representatives  
2055 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman Wittman:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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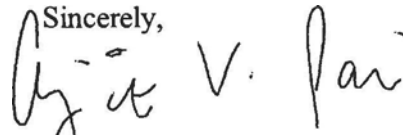
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Filemon Vela  
U.S. House of Representatives  
437 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Vela:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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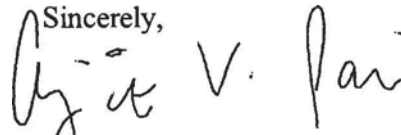
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Jack Bergman  
U.S. House of Representatives  
414 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Bergman:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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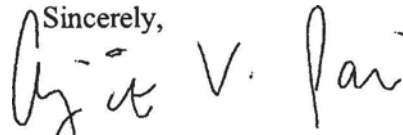
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Andy Levin  
U.S. House of Representatives  
312 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Levin:

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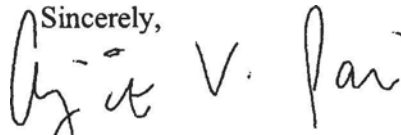
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Steve King  
U.S. House of Representatives  
2210 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman King:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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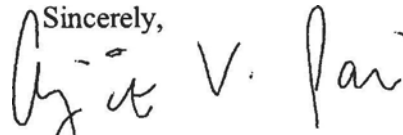
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Ami Bera  
U.S. House of Representatives  
1431 Longworth House Office Building  
Washington, DC 20515

Dear Congressman Bera:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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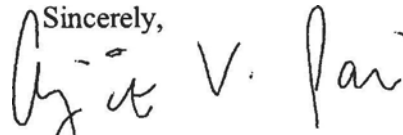
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through Round 2 of the program, which will allow us to approve many more applications to expand connected care throughout the country and enable patients to access necessary health care services while staying safe.

Please let me know if I can be of any further assistance.

Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Abby Finkenauer  
U.S. House of Representatives  
124 Cannon House Office Building  
Washington, DC 20515

Dear Congresswoman Finkenauer:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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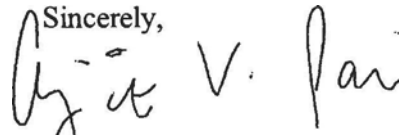
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Sincerely,  
  
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Sanford D. Bishop  
U.S. House of Representatives  
2407 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman Bishop:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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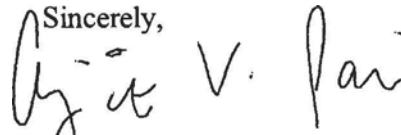
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Sincerely,  
  
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Nydia M. Velazquez  
U.S. House of Representatives  
2302 Rayburn House Office Building  
Washington, DC 20515

Dear Congresswoman Velazquez:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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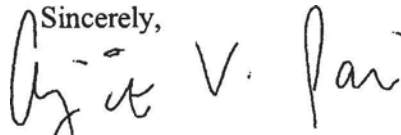
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Peter A. DeFazio  
U.S. House of Representatives  
2134 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman DeFazio:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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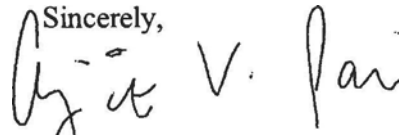
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Eddie Bernice Johnson  
U.S. House of Representatives  
2468 Rayburn House Office Building  
Washington, DC 20515

Dear Congresswoman Johnson:

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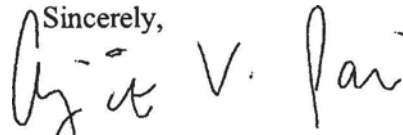
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Please let me know if I can be of any further assistance.

Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Elise Stefanik  
U.S. House of Representatives  
318 Cannon House Office Building  
Washington, DC 20515

Dear Congresswoman Stefanik:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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Consistent with the Commission's Order, funding was limited to non-profit and public eligible health care providers, and to the categories of eligible services and devices outlined in

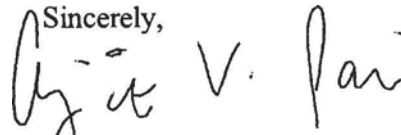
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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Brian Higgins  
U.S. House of Representatives  
2459 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman Higgins:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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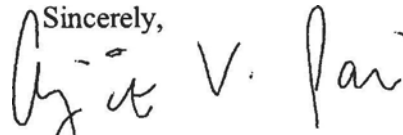
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Ed Case  
U.S. House of Representatives  
2443 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman Case:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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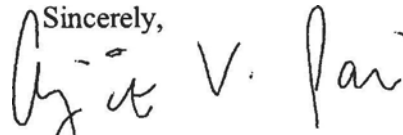
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Bonnie Watson Coleman  
U.S. House of Representatives  
1535 Longworth House Office Building  
Washington, DC 20515

Dear Congresswoman Watson Coleman:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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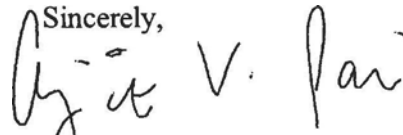
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Grace F. Napolitano  
U.S. House of Representatives  
1610 Longworth House Office Building  
Washington, DC 20515

Dear Congresswoman Napolitano:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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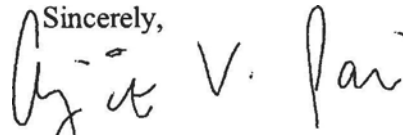
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Brian Fitzpatrick  
U.S. House of Representatives  
1722 Longworth House Office Building  
Washington, DC 20515

Dear Congressman Fitzpatrick:

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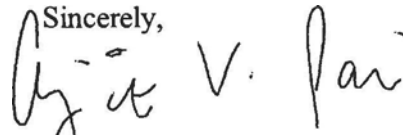
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Commission staff is working expeditiously to process reimbursement requests from funding recipients once they are submitted. Consistent with the Commission's COVID-19 Telehealth Program Order, funding recipients seek reimbursement from the Commission for eligible services and connected devices after they have paid for and received those items. The Commission's reimbursement processes appropriately balance the interest in timely issuing payments to funding recipients and the need to ensure that reimbursements are issued in compliance with program rules. As of January 11, 2021, the Commission has issued \$119.5 million in disbursements. I'm pleased that Congress has extended our successful program into 2021 by providing the Commission with an additional \$249.95 million in support as part of the Consolidated Appropriations Act, 2021. In accordance with the statute, last week, the Commission sought public input on the metrics the agency should use to evaluate applications for this round of funding, including how the Commission should treat applications that were filed during the initial funding round provided under the CARES Act, and additional program improvements. Comments are due January 19, 2021. I am confident that our team at the Commission will work expeditiously to provide additional support for telehealth services

through Round 2 of the program, which will allow us to approve many more applications to expand connected care throughout the country and enable patients to access necessary health care services while staying safe.

Please let me know if I can be of any further assistance.

Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Brenda Lawrence  
U.S. House of Representatives  
2463 Rayburn House Office Building  
Washington, DC 20515

Dear Congresswoman Lawrence:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

As you note, there was enormous interest in the COVID-19 Telehealth Program, and demand significantly exceeded the \$200 million Program budget. The application window was open from April 13 until June 25, when it was closed because demand exceeded the available funding. By July 8, 2020, the Commission awarded the full \$200 million to 539 applications from health providers in 47 states plus Washington, D.C. and Guam, nearly all of whom indicated plans to target high-risk and vulnerable patients. Due to the incredible interest in the program, the Commission was unable to fund the approximately 2,000 additional applications it received from eligible health care providers in areas hard hit at the time the Commission was reviewing applications.

Consistent with the Commission's Order, funding was limited to non-profit and public eligible health care providers, and to the categories of eligible services and devices outlined in

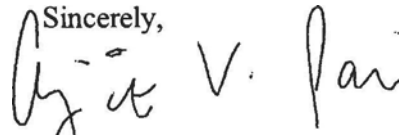
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Please let me know if I can be of any further assistance.

Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Neal Patrick Dunn  
U.S. House of Representatives  
423 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Dunn:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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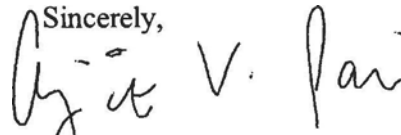
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Ro Khanna  
U.S. House of Representatives  
221 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Khanna:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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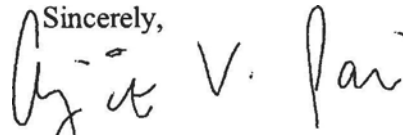
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Frederica S. Wilson  
U.S. House of Representatives  
2445 Rayburn House Office Building  
Washington, DC 20515

Dear Congresswoman Wilson:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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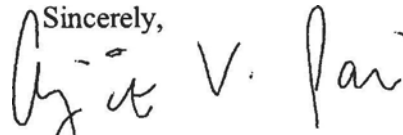
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Sincerely,  
  
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Veronica Esobar  
U.S. House of Representatives  
1505 Cannon House Office Building  
Washington, DC 20515

Dear Congresswoman Esobar:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

In March, the Commission asked Congress to provide it with emergency telehealth funding. I'm thankful that Congress included \$200 million in the CARES Act for the FCC to establish a COVID-19 Telehealth Program to help health care providers provide connected care services to patients in their homes or other places outside a traditional health care facility. Following enactment of the CARES Act, I immediately presented my plan for the COVID-19 Telehealth Program to my fellow commissioners, who unanimously voted to approve it, and on April 2, 2020, the Commission released the Order formally establishing the COVID-19 Telehealth Program. Our aim was to provide immediate support to eligible health care providers responding to the COVID-19 pandemic by fully funding their telecommunications services, information services, and devices necessary to provide critical connected care services until the program's \$200 million in funding had been committed or the COVID-19 pandemic had ended. And that's exactly what we did.

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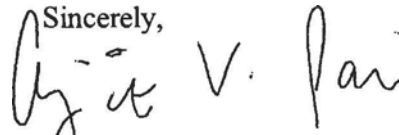
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Jason Crow  
U.S. House of Representatives  
1229 Longworth House Office Building  
Washington, DC 20515

Dear Congressman Crow:

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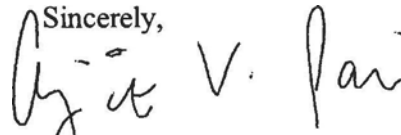
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Sincerely,  
  
Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Lucille Roybal-Allard  
U.S. House of Representatives  
2083 Rayburn House Office Building  
Washington, DC 20515

Dear Congresswoman Roybal-Allard:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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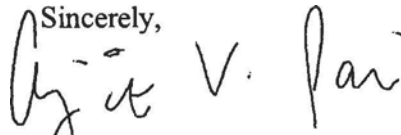
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Ben Cline  
U.S. House of Representatives  
1009 Longworth House Office Building  
Washington, DC 20515

Dear Congressman Cline:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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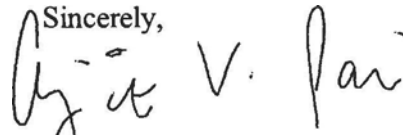
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Collin C. Peterson  
U.S. House of Representatives  
2204 Rayburn House Office Building  
Washington, DC 20515

Dear Congressman Peterson:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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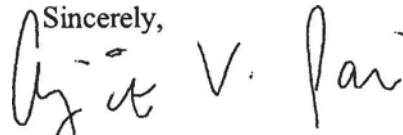
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Barbara Lee  
U.S. House of Representatives  
2470 Rayburn House Office Building  
Washington, DC 20515

Dear Congresswoman Lee:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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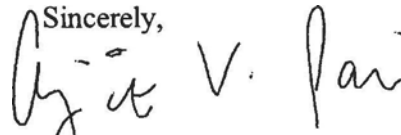
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

January 15, 2021

The Honorable Sean Patrick Maloney  
U.S. House of Representatives  
1027 Longworth House Office Building  
Washington, DC 20515

Dear Congressman Maloney:

Thank you for your letter regarding the COVID-19 Telehealth Program, established under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. I share your views on the importance of telehealth, particularly during this unprecedented national emergency. Telehealth services have never been more important.

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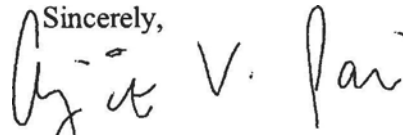
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Please let me know if I can be of any further assistance.

Sincerely,  
  
Ajit V. Pai