



PUBLIC NOTICE

Federal Communications Commission
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Washington, D.C. 20554

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A WEBINAR FOR CONSUMERS: COVID-19 SCAMS AND OLDER ADULTS

Washington, D.C. – The FCC’s Consumer and Government Affairs Bureau, along with its partners, the Consumer Financial Protection Bureau (CFPB) and the Department of Health and Human Services’ (HHS) Administration for Community Living, will be hosting a webinar highlighting how older adults can protect themselves from current COVID-19 scams with a special emphasis on scams related to vaccines.

State and local health officials nationwide have recently developed area-specific plans for COVID-19 vaccinations. Older adults have been prioritized to receive vaccinations and are among the most vulnerable populations to be impacted by COVID-19. Desire for the vaccine and fear of contracting COVID-19 have created opportunities for fraudsters to use robocalls and robotexts to steal money and personal information from consumers, particularly older Americans. The webinar will provide tips to avoid vaccine-related scams and information on resources available to older adults.

The webinar will take place on **Tuesday, February 23, 2021, starting at 1:00 p.m. EST** and will be streamed live at [fcc.gov/live](https://www.fcc.gov/live). Registration is not required for this event.

The agenda is as follows:

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| 1:00 p.m. – 1:05 p.m. | Welcome
Chantal Virgile, Consumer Education and Outreach Specialist
FCC Consumer Affairs and Outreach Division |
| 1:05 p.m. – 1:15 p.m. | Opening and Keynote Remarks
Patrick Webre, Chief
FCC Consumer and Governmental Affairs Bureau |
| 1:15 p.m. – 1:30 p.m. | Presentation of COVID-19 Scams and Fighting Robocalls
Eduard Bartholme, Associate Chief
FCC Consumer and Governmental Affairs Bureau |
| 1:30 p.m. - 1:45 p.m. | Presentation on COVID-19 Scams and Financial Impacts on Seniors
Lisa Schifferle, Senior Policy Analyst
CFPB Office of Older Americans |

- 1:45 p.m. – 2:00 p.m.** **Presentation Resources and Prevention of COVID Scams for Seniors**
Hilary Dalin, Director, Office of Elder Justice and Adult Protective Services
HHS Administration for Community Living
- 2:00 p.m.– 2:10 p.m.** **Moderated Question and Answer Session**
Chantal Virgile, Consumer Education and Outreach Specialist
FCC Consumer Affairs and Outreach Division
- 2:10 p.m. – 2:15 p.m.** **Closing Remarks**
Keyla Hernandez-Ulloa, Associate Division Chief
FCC Consumer Affairs and Outreach Division

Questions can be emailed in advance or during the event to outreach@fcc.gov.

Open captioning will be provided for this event. Other reasonable accommodations for people with disabilities are available upon request. Requests for such accommodations should be submitted via e-mail to fcc504@fcc.gov or by calling the Consumer and Governmental Affairs Bureau at (202) 418-0530 (voice). Such requests should include a detailed description of the accommodation needed. In addition, please include a way for the FCC to contact the requester if more information is needed to fill the request. Last minute requests will be accepted but may not be possible to accommodate.

For additional information about the webinar, please contact Chantal Virgile at Chantal.Virgile@fcc.gov.

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